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Government  
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du Canada

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Publications

67

# Info --- Source

**Guide  
to Sources  
of Federal  
Government  
Information  
1990-91**

Canada



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# Info --- Source<sup>®</sup>

## Guide to Sources of Federal Government Information **1990-91**

Administrative Policy Branch  
Information Management Practices  
Treasury Board Secretariat

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# Official Source

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re-0221

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laissez à l'information  
nationale re-0221

## Introduction

Federal departments and agencies receive thousands of calls each year from members of the public looking for information about government programs and services.

**Info Source — Guide to Sources of Federal Government Information** is designed primarily to enable federal government employees, such as front-line clerks and designated spokespersons, librarians in public and university libraries, and those working in offices of members of Parliament who frequently respond to public inquiries, to help callers locate the correct source for the information they need.

The guide is divided into two sections. The first section, **Subject References**, is an alphabetical subject listing of hundreds of sources of federal information, with a telephone number for each entry. The second section, **Government Institutions**, lists the telephone numbers for general and personnel inquiries, the communications branch, publications distribution office, library and access to information and privacy office, as well as addresses and general fax numbers, for the national offices of more than 250 federal institutions.

Many nationally accessible toll-free (1-800) numbers are listed and TDD (Telecommunications Device for the Hearing-impaired) numbers are listed where available. If TDD service is unavailable, callers should contact their local telephone company for information about relay services.

As well as being a reference for federal employees, the guide is available to the public in more than 7,000 locations across Canada, including public and university libraries, Canada Employment Centres, Canada Immigration Centres and MPs' constituency offices.

Reference Canada, the federal government's nation-wide, bilingual telephone referral and information service, transfers callers to the appropriate source. Its number can be found in the government listings of the telephone book. In some areas Reference Canada operates in conjunction with a provincial or territorial service and will be listed by that name.

This guide is just one of many available sources of federal government information. All Canadian telephone books include listings of local federal offices and many public libraries and bookstores carry a wide selection of federal government publications. Departmental and agency libraries and reading rooms and MPs' constituency offices are also good resources.

Callers, of course, also have the right to apply formally for information under the *Access to Information Act* or *Privacy Act*.

## Handling Inquiries

- Let callers explain in detail what they are looking for before referring them to another number. If necessary, ask a few questions to help clarify what information is being sought. It is frustrating for callers to be cut off in mid-sentence and transferred to another number, and even more so if they are referred to the wrong person.
- Some Canadians do not understand the structure of the federal government. Before referring callers, explain to them who they are being referred to and why.
- Federal institutions receive many inquiries about provincial matters, such as birth certificates and drivers' licences. Likewise, many people will call national headquarters to make requests that are best handled by a regional or local office. Direct these callers to the government listings in their local telephone book.
- Suggest that callers check with their local library which may have or which may be able to obtain published government information.
- If you are unable to help them, refer callers to Reference Canada.

## User Feedback

The success of a publication such as *Info Source — Guide to Sources of Federal Government Information* depends on accurate and up-to-date information. Users are encouraged to forward any changes in listings to the publisher. Similarly, as the book is used, gaps in the information may become apparent. Suggestions for new listings are welcome.

Please send your submissions to:

Information Management Practices Group  
Administrative Policy Branch  
Treasury Board of Canada, Secretariat  
10th floor, East Tower  
L'Esplanade Laurier  
140 O'Connor Street  
Ottawa, Ontario  
K1A 0R5

## **Section One**

Section One, **Subject References**, is an extensive alphabetical subject list. The subject headings are fairly general (e.g. Aircraft, Multiculturalism, Sport) and there are several very broad categories, such as Agriculture, Defence and Transportation. Many entries are double-listed — for example "Fruit" and "Agriculture, fruit".

The organization's name and telephone number are provided for each entry. Many numbers are specific to that subject matter, but for smaller agencies these may be general inquiries numbers. For more information about a specific agency, see Section Two, **Government Institutions**, the list of departments and agencies.

## **Government Institutions**, the list of departments and agencies.

## A

### Aboriginal people

(see Inuit, Natives)

### Abortion

government studies, hospital committees

Department of Justice Canada.....(613) 957-4222

### Academic relations

international

External Affairs and International Trade Canada.....(613) 992-6284

### Access Awareness Week for the Integration of Persons with Disabilities

information

Department of the Secretary of State of Canada.....(819) 997-2412

### Access to information

consult other Info Source publications. Ask a departmental librarian or inquiries officer or at a local public or university library.

*complaints arising from access to information requests*

Office of the Information Commissioner  
of Canada .....1-800-267-0441

(see also: Access to Information numbers for individual departments/agencies, Section Two.)

### Accidents

*air*

24-hour Inquiry Line

Transport Canada.....(613) 994-4359

*air*

Confidential Aviation Safety Reporting Program

Transport Canada.....1-800-567-6865

*investigations*

Transportation Safety Board of Canada.....(819) 997-3741

*investigations*

work-related accidents

Contact a regional office of Labour Canada. See the government (blue) listings in the telephone book.

*marine*

reports and studies

Transport Canada.....(613) 990-3912

*reporting*

federal jurisdiction

Labour Canada.....(819) 953-0234

*victims*

Canadian statistics

Statistics Canada.....(613) 951-2572

*work-related*

research and statistics

Labour Canada.....(819) 953-0234

### Acid rain

*effects*

damage caused to period pieces, outdoor sculpture and national landmarks by acid rain

Environment Canada.....(819) 993-3241

*research projects*

Environment Canada.....(819) 997-2800

*control strategies*

Environment Canada.....(819) 997-2800

### Acquired Immuno-deficiency Syndrome

(see AIDS)

### Adoption

interprovincial, international, National Adoption Desk

Health and Welfare Canada .....(613) 957-2870

### Advertising

*alcohol and drugs*

information campaigns

Health and Welfare Canada .....(613) 957-8337

*complaints*

misleading advertising

Consumer and Corporate Affairs Canada.....(819) 997-4282

*CRTC policy*

practices that contravene CRTC policy

Canadian Radio-television and Telecommunications Commission .....(819) 997-1877

### Aerial photographs

sales, National Air Photo Library

Energy, Mines and Resources Canada .....(613) 995-4560

### Africa

*Canadian foreign aid*

Canadian International Development Agency.....(819) 997-5006

*development*

African Development Bank

Canadian International Development Agency.....(819) 997-5006

*development*

African Development Fund

Canadian International Development Agency.....(819) 997-5006

### African and Middle Eastern nations

Canadian relations

External Affairs and International Trade Canada.....(613) 993-5024

### Agriculture

*4-H programs*

financial and professional support for the development of Canadian youth interest in agriculture

Agriculture Canada.....(819) 994-0246

<i>animal disease</i>	
control, Animal Diseases Research Institute	
Agriculture Canada .....	(613) 998-9320
<i>animal disease</i>	
National Animal Disease Reporting	
Agriculture Canada .....	(613) 995-5433, ext. 4604
<i>animal disease</i>	
quarantine, acceptability of Canadian animals and products for export	
Agriculture Canada .....	(613) 995-5433
<i>animals</i>	
destroyed, appeals for compensation to the owners of animals destroyed under the provisions of the <i>Health of Animals Act</i>	
Federal Court of Canada .....	(613) 996-6795
<i>crops</i>	
insurance	
Agriculture Canada .....	(613) 995-5880
<i>dairy products</i>	
Canadian standards	
Agriculture Canada .....	(613) 995-5433
<i>dairy products</i>	
price support	
Canadian Dairy Commission .....	(613) 998-9490
<i>exhibitions and fairs</i>	
financial assistance	
Agriculture Canada .....	(819) 994-0246
<i>export</i>	
acceptability of Canadian animals and agricultural products for export	
Agriculture Canada .....	(613) 995-5433
<i>export</i>	
acceptability of Canadian wild animals and plants for export	
Environment Canada .....	(819) 997-2800
<i>farms</i>	
loans and mortgages	
Farm Credit Corporation Canada .....	(613) 996-6606
<i>farms</i>	
Western Canada, engineering services for irrigation projects	
Prairie Farm Rehabilitation Administration .....	(306) 780-7382
<i>food</i>	
Canadian product standards	
Agriculture Canada .....	(613) 995-5433
<i>food</i>	
Food and Agriculture Organization, Canadian participation	
External Affairs and International Trade Canada .....	(613) 996-3705
<i>food</i>	
import, export and interprovincial control	
Agriculture Canada .....	(613) 995-5433
<i>food</i>	
inspection programs	
Agriculture Canada .....	(613) 992-2114
<i>food</i>	
microbial hazards in food, food additives, agricultural chemicals in food, chemical and biological contaminants	
Health and Welfare Canada .....	(613) 957-1821
<i>food</i>	
World Food Day, Canadian observance	
Agriculture Canada .....	(613) 993-6671
<i>fruit</i>	
Canadian product standards	
Agriculture Canada .....	(613) 995-5433
<i>grain</i>	
marketing, administration of the <i>Grain Marketing Act</i>	
Canadian Grain Commission .....	(204) 983-2770
<i>grain</i>	
marketing, Grain Marketing Bureau	
Agriculture Canada .....	(613) 996-8324
<i>grain</i>	
sale of western Canadian wheat and barley, domestic and international	
Canadian Wheat Board .....	(204) 983-0239
<i>grain</i>	
transportation	
Grain Transportation Agency .....	(204) 983-3212
<i>horse racing</i>	
photo finish, video race surveillance, drug controls, regulations on pari-mutuel betting at Canadian race-tracks	
Agriculture Canada .....	(613) 998-4922
<i>international</i>	
International Fund for Agricultural Development, Canadian participation	
Canadian International Development Agency .....	(819) 997-5006
<i>international research</i>	
Consultative Group on International Agricultural Research	
Canadian International Development Agency .....	(819) 997-5006
<i>livestock</i>	
authentication of purebred livestock	
Agriculture Canada .....	(819) 994-0246
<i>livestock</i>	
Feed Freight Assistance Program	
Livestock Feed Board of Canada .....	(514) 283-7505
<i>livestock</i>	
Sire Loan Program	
Agriculture Canada .....	(819) 994-0246
<i>loans</i>	
co-operative societies, for processing, distributing and marketing of agricultural products	
Agriculture Canada .....	(613) 995-4787
<i>loans</i>	
farm development and improvement	
Agriculture Canada .....	(613) 957-7078
<i>loans</i>	
mortgages	
Farm Credit Corporation Canada .....	(613) 996-6606

**marketing boards**

Agricultural Products Board  
Agriculture Canada .....(613) 995-5880

**marketing boards**

National Farm Products Marketing Council  
Agriculture Canada .....(613) 995-2297

**marketing boards**

Grain Marketing Bureau  
Agriculture Canada .....(613) 996-8324

**meat**

Canadian product standards  
Agriculture Canada .....(613) 995-5433

**meat**

inspection  
Contact a local Agriculture Canada office. See the government (blue) listings in the telephone book.

**milk supply**

Canadian Milk Supply Management Committee  
Canadian Dairy Commission .....(613) 998-9490

**plant disease**

Agriculture Canada .....(613) 995-7900

**plants**

appeals for compensation to the owners of plants placed under quarantine to prevent the spread of disease

Federal Court of Canada .....(613) 996-6795

**plants**

import, export and interprovincial control  
Agriculture Canada .....(613) 995-7900

**plants**

Plant Biotechnology Institute  
National Research Council Canada .....(306) 975-5248

**poultry**

Canadian product standards  
Agriculture Canada .....(613) 995-5433

**processing plants**

registration  
Agriculture Canada .....(613) 995-5433

**research inquiries**

government research programs  
Agriculture Canada .....(613) 995-7084

**seeds**

inspection and enforcement, standards  
Agriculture Canada .....(613) 995-7900

**slaughterhouses**

registration  
Agriculture Canada .....(613) 995-5433

**statistics**

Canadian  
Statistics Canada .....(613) 951-8729

**tobacco growers**

financial assistance  
Agriculture Canada .....(613) 995-9554

**vegetables**

Canadian product standards  
Agriculture Canada .....(613) 995-5433

**warehouses**

fruit and vegetable, registration  
Agriculture Canada .....(613) 995-5433

**AIDS**

education  
AIDS Education Information Bureau  
Health and Welfare Canada .....(613) 957-1773

**international programs**

World Health Organization, Canadian participation  
Canadian International Development Agency .....(819) 997-5006

External Affairs and International Trade Canada .....(613) 995-5244  
Health and Welfare Canada .....(819) 957-1772

**policy**

federal public service employees  
Treasury Board of Canada, Secretariat .....(613) 957-2400

**research**

Federal Centre for AIDS  
Health and Welfare Canada .....(613) 957-1772

**Aircraft**

airworthiness  
certificates  
Transport Canada .....(613) 952-4371

**conservation and restoration**

National Aviation Museum .....(613) 993-2010

**inspection**

Transport Canada .....(613) 952-4371

**registration**

Transport Canada .....(613) 990-1120

**Air cushion vehicles**

inspection and certification  
Transport Canada .....(613) 998-0660

**personnel**

certification  
Transport Canada .....(613) 998-0659

**regulations for operation**

Transport Canada .....(613) 998-0660

**Airlines**

licensing for Canadian operation  
National Transportation Agency of Canada .....(613) 997-0344

**Air policy**

agreements  
bilateral agreements with the United States  
Transport Canada .....(613) 993-1718

<i>domestic</i>	
Transport Canada.....	(613) 991-6435
<i>international</i>	
Transport Canada.....	(613) 991-6438
<b>Airports</b>	
Transport Canada.....	(613) 990-3699
<b>Air shows</b>	
legal and safety requirements	
Transport Canada.....	(613) 990-6213
<b>Air traffic research</b>	
Air Traffic Services Research and Experimentation Centre	
Transport Canada.....	(613) 997-1395
<b>Air transportation</b>	
economic regulation, tariffs, rates	
National Transportation Agency of Canada.....	(613) 997-0344
<b>Alcohol and drugs</b>	
<i>abuse</i>	
federal education programs and research	
Health and Welfare Canada.....	(613) 957-2991
<i>abuse</i>	
native	
Health and Welfare Canada .....	(613) 957-3388
<i>advertising</i>	
information campaigns	
Health and Welfare Canada .....	(613) 957-8337
<b>Alternative energy</b>	
(see Energy)	
<b>Animals</b>	
(see Agriculture)	
<b>Arbitrators and conciliators</b>	
appointment	
Labour Canada.....	(613) 953-0040
<b>Archives</b>	
<i>art and photography</i>	
historical collections	
National Archives of Canada.....	(613) 996-7600
<i>caricatures and cartoons</i>	
historical, Canadian Museum of Caricature	
National Archives of Canada .....	(613) 995-3145
<i>historical records</i>	
Government of Canada	
National Archives of Canada .....	(613) 995-5138
<i>information services</i>	
Canadian Centre for Information and Documentation on Archives	
National Archives of Canada .....	(613) 996-7686
<i>movies and sound recordings</i>	
historical collections	
National Archives of Canada.....	(613) 995-1311
<i>public donations</i>	
archival collections	
National Archives of Canada .....	(613) 995-5138
<b>Armed forces</b>	
(see Defence)	
<b>Arms control</b>	
<i>funding</i>	
voluntary associations and private research groups	
External Affairs and International Trade Canada.....	(613) 992-3430
<i>education</i>	
information and educational materials	
Canadian Institute for Peace and Security.....	(613) 990-1593
<b>Arts</b>	
<i>art acquisitions</i>	
purchase of works for the Art Bank	
Canada Council .....	(613) 598-4359
<i>art acquisitions</i>	
renting works in the Art Bank	
Canada Council .....	(613) 598-4362
<i>art and photography</i>	
historical collections	
National Archives of Canada.....	(613) 996-7600
<i>awards service</i>	
Canada Council .....	(613) 598-4365/66
<i>ballet and dance</i>	
government grants and other funding	
Canada Council .....	(613) 598-4365/66
<i>film and video</i>	
funding and development	
Telefilm Canada.....	(514) 283-6363
<i>funding</i>	
government grants and other funding	
Canada Council .....	(613) 598-4365/66
<i>international</i>	
programs and promotion	
External Affairs and International Trade Canada.....	(613) 992-1557
<i>media arts</i>	
government grants and other funding	
Canada Council .....	(613) 598-4365/66
<i>music</i>	
sheet music collections	
National Library of Canada.....	(613) 996-3377
<i>music and opera</i>	
government grants and other funding	
Canada Council .....	(613) 598-4365/66

***native***

Native Art Centre  
Indian and Northern Affairs Canada.....(819) 994-1264

***performing***

performing artists on tour, government grants and other funding  
Canada Council .....(613) 598-4392

***performing and visual***

government grants and other funding  
Communications Canada .....(613) 990-4125

***tax issues***

arts and artists  
Communications Canada .....(613) 990-4080

***Asia***

*Canadian foreign aid*  
Canadian International Development Agency.....(819) 997-5006

***development***

Asian Development Bank  
Canadian International Development Agency.....(819) 997-5006

***development***

Asian Development Fund  
Canadian International Development Agency.....(819) 997-5006

***Astronauts***

Canadian Astronaut Program Office  
Canadian Space Agency .....(514) 496-4000

***Atlantic Fisheries Licence Appeal Board***

Fisheries and Oceans.....(613) 990-0364

***Atomic energy***

(see Energy)

***Automobile***

(see Exports, Imports)

***Aviation***

*accidents*  
24-hour inquiry line  
Transportation Safety Board of Canada.....(819) 994-4359

*accidents*  
Confidential Aviation Safety Reporting Program  
Transportation Safety Board of Canada.....1-800-567-6865

*aircraft*  
conservation/restoration  
National Aviation Museum .....(613) 993-2010

*aircraft*  
inspection  
Transport Canada.....(613) 952-4371

*aircraft*  
registration  
Transport Canada.....(613) 990-1120, (613) 990-6598

***airlines***

licensing for Canadian operation  
National Transportation Agency of Canada .....(613) 997-0344

***air policy***

bilateral agreements with the United States  
Transport Canada.....(613) 993-1718

***air policy***

domestic  
Transport Canada.....(613) 991-6435

***air policy***

international  
Transport Canada.....(613) 991-6438

***airports***

administration  
Transport Canada.....(613) 990-3699

***air shows***

legal and safety requirements  
Transport Canada.....(613) 990-6213

***air transportation***

economic regulation, tariffs, rates  
National Transportation Agency of Canada .....(613) 997-0344

***airworthiness certificates***

Transport Canada.....(613) 952-4372

***civil aviation***

medical studies  
Health and Welfare Canada .....(613) 990-1309

***civil aviation***

medicine  
Transport Canada.....(613) 990-1310/11

***international***

International Civil Aviation Organization, Canadian participation  
Canadian Delegation to the  
International Civil Aviation Organization .....(514) 285-8320

***legislation***

enforcement  
Transport Canada.....(613) 990-1188

***legislation***

public consultation on proposed legislation  
Transport Canada.....(613) 990-1224

***pilots***

examinations and certificates  
Transport Canada.....(819) 990-1034

***requirements***

assessment of future needs  
Transport Canada.....(613) 990-3888

***research***

Air Traffic Services Research and Experimentation Centre  
Transport Canada.....(613) 997-1395

***Awards***

*arts and sciences*  
distinguished achievement in the arts and sciences  
Canada Council .....(613) 598-4365/66

**business**  
Canada Awards for Business Excellence  
Industry, Science, and Technology Canada .....(613) 954-4079

**medals**  
replacement of lost war medals and decorations  
Veterans Affairs Canada .....(613) 995-5003

**military**  
National Defence .....(613) 992-4581/82

**official languages**  
fellowships and awards through provincial and territorial departments of education  
Department of the Secretary of State of Canada .....(819) 994-3442

**official languages**  
Queen Elizabeth Silver Jubilee Endowment Fund Awards Program, for students who have completed their first year of university and who intend to pursue their undergraduate studies in their second official language  
Department of the Secretary of State of Canada .....(819) 994-3442

**volunteer**  
Canada Volunteer Award, annual award for voluntary service  
Health and Welfare Canada .....(613) 957-2989

**volunteer**  
Citation for Citizenship Award, annual award for voluntary service  
Department of the Secretary of State of Canada .....(819) 994-2256

**B**

**Badges, insignia and uniforms**  
(see Defence)

**Ballet and dance**  
government grants and other funding  
Canada Council .....(613) 598-4365/66

**Bands**  
Canadian Forces  
National Defence .....(613) 992-4581/82

**Bank balances**  
unclaimed balances of bank accounts  
Bank of Canada .....(613) 782-8987

**Bankruptcy**  
information on firms or people filing for bankruptcy protection  
Consumer and Corporate Affairs Canada .....(819) 953-0903

**Bargaining agents**  
certification  
Public Service Staff Relations Board .....(613) 990-1800

**Battlefields**  
National Battlefields Commission .....(418) 648-3506

**Benevolent funds**  
(see Veterans)

**Bequests to the Crown**  
information for individuals wishing to make bequests  
Department of the Secretary of State of Canada .....(819) 997-0055

**Bidding**  
*federal contracts*  
policies for federal government solicitation  
Supply and Services Canada .....(819) 956-3370

*public works projects*  
Public Works Canada .....(613) 736-2419

**Billing**  
government practices and procedures  
Supply and Services Canada .....(613) 954-6848

**Biotechnology Research Institute**  
National Research Council Canada .....(514) 496-6100

**Blood**  
Canadian Blood Committee, information  
Health and Welfare Canada .....(613) 954-8702

**Bonds and securities**  
policies for the issue and cancellation of government bonds and securities and the sale of Government of Canada bonds and treasury bills  
Bank of Canada .....(613) 782-7291

**Books**  
*Canadian history*  
Canadiana Acquisitions Division and Legal Deposit Office  
National Library of Canada .....(613) 994-6870

*catalogue numbers*  
cataloguing information for books about to be published  
National Library of Canada .....(613) 997-9565

*children's*  
Children's Literature Service  
National Library of Canada .....(613) 996-2300

*ISBN/ISSN*  
standard identification numbers for books (ISBN) and periodicals (ISSN)  
National Library of Canada .....(613) 997-9565

*legal deposit*  
legal deposit of books published in Canada  
National Library of Canada .....(613) 994-9565

*multilingual*  
Multilingual BiblioService  
National Library of Canada .....(819) 997-9930

*native rights*  
Canadian Indian Rights Collection  
National Library of Canada .....(613) 995-9481

***publishing***

financial assistance for Canadian-owned publishing firms that publish Canadian titles  
Communications Canada ..... (613) 990-4140

***rare***

Rare Book Division  
National Library of Canada ..... (613) 996-1318

***references***

National Library of Canada reference services  
National Library of Canada ..... (613) 995-9481

***surplus***

Canadian Book Exchange Centre, distribution of surplus materials from federal libraries to public libraries  
National Library of Canada ..... (613) 952-8902

***Boundaries***

International Boundary Commission  
Energy, Mines and Resources Canada ..... (613) 995-4960

***Bridges***

international  
Transport Canada ..... (613) 998-1904  
The St. Lawrence Seaway Authority ..... (613) 598-4600

***Broadcasting and communications***

cable television  
service applications  
Contact a regional office of the Canadian Radio-television and Telecommunications Commission. See the government (blue) listings in the telephone book.

***cable television***

complaints about the service provided by a licensed carrier  
Canadian Radio-television and Telecommunications Commission ..... (819) 997-1877

***Citizens Band Radio***

licences  
Contact a district office of Communications Canada. See the government (blue) listings in the telephone book

***decisions***

decisions of the Canadian Radio-television and Telecommunications Commission, information  
Canadian Radio-television and Telecommunications Commission ..... (819) 997-4550

***film and video***

certification of Canadian films for tax purposes, Canadian Audio-Visual Certification Office  
Communications Canada ..... (613) 990-4090

***film and video***

funding and development  
Telefilm Canada ..... (514) 283-6363

***film and video***

funding, non-theatrical productions  
Supply and Services Canada ..... (613) 993-4959

***government***

federal government telecommunication services  
Government Telecommunications Agency ..... (613) 990-4444

***hearings***

broadcast licence holders, information  
Canadian Radio-television and Telecommunications Commission ..... (819) 997-1328

***information technology***

government standards  
Treasury Board of Canada, Secretariat ..... (613) 957-2465

***international***

International Telecommunication Union, Canadian participation  
Communications Canada ..... (613) 990-4744

***native broadcasting***

Northern Native Broadcast Access Program  
Department of the Secretary of State of Canada ..... (819) 997-5411

***offensive broadcasting***

racist, sexist and other offensive broadcasting, complaints  
Canadian Radio-television and Telecommunications Commission ..... (819) 997-1877

***office automation research***

Canadian Workplace Automation Research Centre  
Communications Canada ..... (514) 682-3400

***policy***

broadcast policy information  
Communications Canada ..... (613) 998-7938

***radio***

Canadian content requirements  
Canadian Radio-television and Telecommunications Commission ..... (819) 997-4498

***radio broadcast licences***

applications  
Contact a regional office of the Canadian Radio-television and Telecommunications Commission. See the government (blue) listings in the local telephone book.

***radio equipment***

approval and certification  
Communications Canada ..... (613) 998-5968

***radio interference***

complaints and inspection  
Contact a district office of Communications Canada. See the government (blue) listings in the telephone book.

***radio licences and examinations***

two-way radio operators  
Contact a district office of Communications Canada. See the government (blue) listings in the telephone book.

***radio stations***

promise of performance violators  
Canadian Radio-television and Telecommunications Commission ..... (819) 997-1877

**research**

advanced communications technology (satellites, antennas, computer systems), Communications Research Centre  
Communications Canada .....(613) 998-2261

**television broadcast licenses****applications**

Contact a regional office of the Canadian Radio-television and Telecommunications Commission. See the government (blue) listings in the telephone book.

**Buildings and lands****federally owned**

Treasury Board of Canada, Secretariat.....(613) 954-4678

**Buildings****safety in government-owned buildings and structures**

Public Works Canada .....(613) 736-2886

**Buses**

(see Transportation)

**Business market analysis****Canadian statistics**

Statistics Canada.....(613) 951-8214

**Business opportunities****Atlantic Canada**

special aid to small- and medium-sized businesses

Atlantic Canada Opportunities Agency .....1-800-561-7862

**bidding**

policies for federal government solicitation

Supply and Services Canada .....(819) 956-3370

**bidding**

public works projects

Public Works Canada .....(613) 736-2419

**exporters**

NEBS, a special training program for first-time exporters to states along the Canada/United States border

External Affairs and International Trade Canada .....(613) 993-5726

**exporters**

NEXOS, a special training program for first-time exporters to Western Europe

External Affairs and International Trade Canada .....(613) 996-3298

**exporters**

NEXUS, a special training program for first-time exporters to the southern United States

External Affairs and International Trade Canada .....(613) 993-5726

**government**

access opportunities to government

Industry, Science and Technology Canada .....(613) 995-5771

**information**

Business Opportunities Sourcing System (BOSS)

Industry, Science and Technology Canada .....(613) 954-5053

**information**

business opportunities library and data base, DISTCovery Program Industry, Science and Technology Canada .....(613) 995-5771

**information**

Government Business Opportunities, official announcements of upcoming procurements

Supply and Services Canada .....(819) 997-1988

**information**

Research and Development Bulletin

Supply and Services Canada .....(819) 956-0836

**information**

suppliers, *The Suppliers' Guide*

Supply and Services Canada .....(819) 956-3424

**international aid**

business sector participation

Canadian International Development Agency .....(819) 997-5006

**native businesses**

special funding, Indian Economic Development Fund

Contact a regional office of Industry, Science and Technology Canada. See the government listings in the telephone book.

**small business**

assistance programs for small business, information and referrals, Counselling Assistance to Small Enterprises

Contact a local office of the Federal Business Development Bank. See the government listings in the telephone book.

**small business**

*Small Business Loans Act*, information

Industry, Science and Technology Canada .....(613) 954-5540

**small business**

Entrepreneurship and Small Business Office

Industry, Science and Technology Canada .....(613) 954-5491

**small business**

Canadian statistics

Statistics Canada.....(613) 951-5967

**technology**

financial assistance for advanced technology development

Contact a local office of Industry, Science, and Technology Canada. See the government (blue) listings in the telephone book.

**C****Cable television**

(see Broadcasting and communications)

**Canada Deposit Insurance Corporation****information**

Canada Deposit Insurance Corporation .....1-800-267-1999

**Canada Employment Centres**

Employment and Immigration Canada

See the government (blue) pages in the telephone book for the nearest centre.

## Canada Gazette

sales

Supply and Services Canada ..... (819) 997-1658

*operators information*

hotline

Atomic Energy of Canada Limited ..... 1-800-268-5877

## Canada Immigration Centres

Employment and Immigration Canada

See the government (blue) pages in the telephone book for the nearest centre.

## CANEX

Canadian Forces Exchange system, information

National Defence ..... (613) 992-4581/82

## Canada Pension Plan

inquiries

Contact a regional office of Health and Welfare Canada. See the government (blue) listings in the telephone book.

## Cape Breton

Enterprise Cape Breton Program

Atlantic Canada Opportunities Agency ..... (902) 564-3614

## Canada Savings Bonds

sales and redemption policy

Department of Finance Canada ..... (613) 992-5885

## Canadian International Development Agency

Canadian International Development Agency ..... (819) 997-5006

## Canadian relations

Latin American and Caribbean nations

External Affairs and International Trade Canada ..... (613) 996-7599

## Canadian Development Bank

Canadian International Development Agency ..... (819) 997-5006

## Canada Student Loans Program

Department of the Secretary of State of Canada ..... (819) 994-5867

## CANADEXPORT

Editor

External Affairs and International Trade Canada ..... (613) 992-7114

## Caricatures and cartoons

historical collections, Canadian Museum of Caricature

National Archives of Canada ..... (613) 995-3145

## Canadian Coast Guard

*general inquiries*

Canadian Coast Guard ..... (613) 998-1574

### ice

ice-breaking and ice escort, information

Canadian Coast Guard ..... (613) 998-6569/74

### search and rescue

information

Canadian Coast Guard ..... (613) 990-3110

## Census

(see Statistics)

## Canadians abroad

consular services for Canadians visiting or living in foreign countries

External Affairs and International Trade Canada ..... (613) 996-4376

## Ceremonial activities

national

Department of the Secretary of State of Canada ..... (819) 994-3200

## Certification

products and services used by the Canadian government

Supply and Services Canada ..... (819) 956-0979

## Canadian studies

*history books*

Canadian Acquisitions Division and Legal Deposit Office

National Library of Canada ..... (613) 994-6918

### materials

funding programs supporting the development of Canadian studies

learning materials

Department of the Secretary of State of Canada ..... (819) 994-1544

### references

National Library of Canada reference services, information

National Library of Canada ..... (613) 995-9481

## Charities

registration and tax information

Revenue Canada, Taxation ..... 1-800-267-2384

## Chartered banks

general information

Office of the Superintendent of

Financial Institutions Canada ..... (613) 990-7788

## Charts

marine, Canadian Hydrographic Service

Fisheries and Oceans ..... (613) 995-4651

## CANDU nuclear reactors

*information*

Atomic Energy of Canada Limited ..... (613) 237-3270

## Chemicals

dangers to humans

Health and Welfare Canada ..... (613) 993-0973

## Children

### *abuse*

study funding, Family Violence and Child Sexual Abuse Initiative  
Health and Welfare Canada .....(613) 957-0622

### *day care*

funding, Child Care Initiatives Program  
Health and Welfare Canada .....(613) 954-8255

### *day care*

National Day Care Information Centre  
Health and Welfare Canada .....(613) 954-8258

### *literature*

Children's Literature Service  
National Library of Canada.....(613) 996-2300

### *missing*

Missing Children Registry  
Royal Canadian Mounted Police .....(613) 993-7860

### *welfare*

international development  
Canadian International Development Agency .....(819) 997-5006

## Citizens Band Radio

(see Broadcasting and communications)

## Citizenship

### *applications*

Contact a regional office of the Department of the Secretary of State of Canada. See the government (blue) listings in the telephone book.

### *registration*

Contact a regional office of the Department of the Secretary of State of Canada. See the government (blue) listings in the telephone book.

## Climate

information about water supply, flood control, and special services for transportation, fishing, hydrocarbon and marine or coastal engineering industries, Canadian Climate Centre  
Environment Canada .....(416) 739-4499

## Coats of arms and heralds

applications and registration  
Government House.....(613) 991-2227

## Communications

(see Broadcasting and communications)

## Competition Act

### *enforcement*

Consumer and Corporate Affairs Canada .....(613) 994-0798

## Conflict of interest

policy for federal public service employees  
Treasury Board of Canada, Secretariat.....(613) 957-2680

## Conservation and restoration

### *aircraft*

National Aviation Museum .....(613) 993-2010

## *art and artifacts*

conservation, resources available from the Canadian Conservation Institute  
Communications Canada .....(613) 998-3721

## Construction

### *defence projects*

Defence Construction Canada .....(613) 998-9548

### *information*

Canadian Construction Research Board  
National Research Council Canada .....(613) 993-3761

### *materials*

tax status  
Contact a regional Excise office. See the government (blue) listings under Revenue Canada, Customs and Excise in the telephone book.

### *public works projects*

Public Works Canada .....(613) 736-2400

### *research*

Institute for Research on Construction  
National Research Council Canada .....(613) 993-2607

## Consular services

services for Canadians visiting or living in foreign countries

External Affairs and International Trade Canada .....(613) 996-4376

## Consumer prices

### *Canadian statistics*

Statistics Canada .....(613) 951-9606

## Consumer products

### *consumers*

project contributions for voluntary and non-profit consumer groups, Consumer Grants and Contributions Program

Consumer and Corporate Affairs Canada .....(819) 953-3715

### *fraud*

children's consumer products, elimination of fraud and deception in packaging, labeling, quality, quantity, composition and advertising

Consumer and Corporate Affairs Canada .....(819) 953-0951

### *testing and test methods*

Consumer and Corporate Affairs Canada .....(613) 953-2443

## Contracting, federal government

### *bidding*

policies for federal government solicitation  
Supply and Services Canada .....(819) 956-3370

### *bidding*

public works projects  
Public Works Canada .....(613) 736-2419

### *billing*

information about government practices and procedures  
Supply and Services Canada .....(613) 954-6848

**information**

*Government Business Opportunities*, official announcements of upcoming procurements

Supply and Services Canada ..... (819) 997-1988

**information**

*Research and Development Bulletin*

Supply and Services Canada ..... (819) 956-0836

**information**

suppliers, *The Suppliers' Guide*,

Supply and Services Canada ..... (819) 956-3424

**international**

information about contractors listed, or for contractors who wish to be listed, with CIDA to provide services

Canadian International Development Agency ..... (819) 997-5006

**specifications**

products and services used by the Canadian government

Supply and Services Canada ..... (819) 956-0979

**Copyright****agreements**

copyright agreements on file

Copyright Board Canada ..... (613) 952-8621

**industrial design**

legislation, registration

Consumer and Corporate Affairs Canada ..... (613) 997-1725

**owners**

information about cases where the owner of a copyright cannot be found

Copyright Board Canada ..... (613) 952-8621

**rate disputes**

Copyright Board Canada ..... (613) 952-8621

**rights, royalties**

re-transmission rights, setting of royalties

Copyright Board Canada ..... (613) 952-8621

**Corporations**

federal, applications to form corporations, charters, financial

statements, annual returns, takeover bids, investigations

Consumer and Corporate Affairs Canada ..... (613) 997-1142

**Correctional services****products**

products produced by inmates of Canadian correctional institutes, CORCAN Industries Division

Correctional Service Canada ..... 1-800-267-0354

**treatment of prisoners**

complaints about treatment, conditions at Canadian correctional institutions

The Correctional Investigator Canada ..... 1-800-267-5982

**Countervailing duties**

information and complaints

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

**Courts Martial**

National Defence ..... (613) 992-4581/82

**Crime victims**

Victims Resource Centre

Department of Justice Canada ..... 1-800-267-0454

**Criminal records****Canadian**

Royal Canadian Mounted Police ..... (613) 998-6140

**cross-boundary jurisdiction**

Royal Canadian Mounted Police ..... (613) 998-6140

**deportation**

inquiries

Royal Canadian Mounted Police ..... (613) 998-6140

**international**

Royal Canadian Mounted Police ..... (613) 998-6140

**pardons**

information

National Parole Board ..... (613) 954-7474

**Crops**

(see Agriculture)

**Crown assets**

sales

Supply and Services Canada ..... (613) 952-7964

**Crown corporations****privatization**

Office of Privatization and Regulatory Affairs Canada ..... (613) 952-3450

**status**

Treasury Board of Canada, Secretariat ..... (613) 957-0164

**Culture****exports**

restrictions on export of cultural products and national treasures

Canadian Cultural Property Export Review Board ..... (613) 990-4161

**funding**

Cultural Initiatives Program, information

Communications Canada ..... (613) 990-4166

**Inuit cultural grants**

Indian and Northern Affairs Canada ..... (819) 997-9551

**statistics**

Canadian

Statistics Canada ..... (613) 990-9038

**Currency**

imports

Contact a regional Customs office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

## Customs and excise

### *decisions*

re-examination of customs duty decisions, requests

Contact a regional Customs office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *fuel tax rebates*

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *fuel vendors certificates*

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *Goods and Services Tax*

#### *hotline*

Department of Finance Canada ..... 1-800-267-6620

### *Telecommunications Device for the*

Hearing-Impaired ..... 1-800-267-6650

### *Goods and Services Tax*

#### *consumer information*

Department of Finance Canada ..... 1-800-668-2122

### *Telecommunications Device for the*

Hearing-Impaired ..... 1-800-465-7735

### *Goods and Services Tax*

#### *merchant inquiries*

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *Goods and Services Tax*

#### *registration*

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *sales tax permits*

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *training*

#### *Customs and Excise College*

Revenue Canada, Customs and Excise ..... (514) 451-6711

## D

## Dairy products

(see Agriculture)

## Dangerous goods

### *information*

#### *Hazardous Materials Information*

Review Commission ..... (613) 993-4331

### *import restrictions*

Contact a regional Customs office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *transportation*

Transport Canada ..... (613) 990-1154

## Daycare

(see Children)

## Defence

### *air*

Canadian air defence preparations

National Defence ..... (613) 992-4581/82

### *armed forces*

organization, the development and structure of the Canadian Armed Forces

National Defence ..... (613) 992-4581/82

### *bands*

Canadian Forces, information

National Defence ..... (613) 992-4581/82

### *Canadian Forces*

#### *enrollment and recruiting*

See the yellow pages of the telephone book under Recruiting.

### *Canadian Forces*

participation in national and international exhibitions, air shows, mobile theatres, and Armed Forces Day

National Defence ..... (613) 992-4581/82

### *Canadian Forces*

#### *training policies*

National Defence ..... (613) 992-4581/82

### *CANEX*

Canadian Forces Exchange system, information

National Defence ..... (613) 992-4581/82

### *construction projects*

Defence Construction Canada ..... (613) 998-9548

### *contracts*

opportunities for Canadian companies to obtain contracts for NATO projects

External Affairs and International Trade Canada ..... (613) 996-3518

### *contracts*

special arrangements between Canada and other countries

National Defence ..... (613) 992-4581/82

### *contracts*

special arrangements between Canada and the United States

National Defence ..... (613) 992-4581/82

### *Courts Martial*

National Defence ..... (613) 992-4581/82

### *maritime defence*

Canadian maritime defence preparations

National Defence ..... (613) 992-4581/82

### *property*

records titles deeds and leases

National Defence ..... (613) 992-4581/82

### *research and development*

National Defence ..... (613) 992-4581/82

### *reserves*

information

National Defence ..... (613) 992-4581/82

### *uniforms*

badges, insignia and uniforms

National Defence ..... (613) 992-4581/82

## Deposit insurance

recovery of insured bank deposits  
Canada Deposit Insurance Corporation ..... 1-800-267-1999

## Disabled persons

(see People with disabilities)

## Disarmament

funding for voluntary associations and private research groups  
External Affairs and International Trade Canada ..... (613) 996-1082

## Disease, animal and plant

(see Agriculture)

## Drugs

### abuse

federal education programs  
Health and Welfare Canada ..... (613) 957-2991

### amateur sport

federal policies  
Fitness and Amateur Sport ..... (613) 992-9285

### dangerous

Bureau of Dangerous Drugs  
Health and Welfare Canada ..... (613) 954-6792

### international

United Nations Commission on Narcotic Drugs, Canadian participation  
Health and Welfare Canada ..... (613) 954-6522

### non-prescription

Bureau of Non-Prescription Drugs  
Health and Welfare Canada ..... (613) 954-6493

### prescription

Bureau of Human Prescription Drugs  
Health and Welfare Canada ..... (613) 991-0107

### research

Bureau of Drug Research  
Health and Welfare Canada ..... (613) 957-1058

### veterinary

Bureau of Veterinary Drugs  
Health and Welfare Canada ..... (613) 957-3824

### youth

RCMP Drug Prevention Program, school visits  
Contact the nearest detachment of the Royal Canadian Mounted Police. See the government (blue) listings in the telephone book.



## Earthquakes

### personal experiences

Energy, Mines and Resources Canada. Mail to: Geophysics Division, Geological Survey of Canada, 1 Observatory Crescent, Ottawa K1A 0Y3 or, Pacific Geoscience Centre, P. O. Box 6000 Sidney, British Columbia V8L 4B2

## seismology

recording of seismological data  
Energy, Mines and Resources Canada ..... (613) 992-5038

## Economy

### analysis

Canada  
Department of Finance Canada ..... (613) 992-9324

### data analysis and statistics

Statistics Canada ..... (613) 951-9162

### economic relations

developing countries  
External Affairs and International Trade Canada ..... (613) 996-5638

### forecasting

Canadian short-term  
Department of Finance Canada ..... (613) 992-5491

### international

International Monetary Fund, Canadian participation  
Department of Finance Canada ..... (613) 992-6765

### leading indicators

Statistics Canada ..... (613) 951-9162

### review

annual review of the country's economic problems and mid-term economic prospects  
Economic Council of Canada ..... (613) 952-1711

### United States

impact on Canadian trade and economy  
Department of Finance Canada ..... (613) 992-3002

## Education

### Canadian studies

funding programs supporting the development of Canadian studies learning materials  
Department of the Secretary of State of Canada ..... (819) 994-1544

### exchanges

Society for Educational Visits and Exchanges in Canada ..... (613) 998-3760

### exchanges

international students  
External Affairs and International Trade Canada ..... (613) 992-6284

### exchanges

youth, Open House Canada Program  
Department of the Secretary of State of Canada ..... (819) 994-1317

### fellowships

natural sciences, engineering  
Natural Sciences and Engineering Research Council ..... (613) 995-6295

### fellowships

social sciences, humanities  
Social Sciences and Humanities Research Council ..... (613) 992-0682

## fellowships

World Health Organization Fellowships, information  
Canadian International Development Agency .....(819) 997-5006  
External Affairs and International Trade Canada .....(613) 995-5244  
Health and Welfare Canada .....(613) 957-7287

## funding

federal-provincial shared-cost programs for post-secondary education  
Department of Finance Canada .....(613) 996-1432

## labour

financial assistance to unions  
Labour Canada .....(613) 997-2865

## legal

financial assistance, Métis and non-status natives who wish to become lawyers  
Department of Justice Canada .....(613) 957-9583

## loans

Write to: Student Assistance Branch, Department of the Secretary of State of Canada, P. O. Box 2090, Station D, Ottawa K1P 6C6. Note: please inquire at your university or college before writing for additional information.

## official languages

funding for second official language and minority official language teachers or education students for improving teaching and linguistic skills  
Department of the Secretary of State of Canada .....(819) 994-3442

## official languages

Official-Language Monitor Program, full-time post-secondary students can work part-time as official-language monitors  
Department of the Secretary of State of Canada .....(819) 994-3442

## official languages

Summer Language Bursary Program, funding for post-secondary students to take a six-week immersion course in their second official language  
Department of the Secretary of State of Canada .....(819) 994-3442

## scholarships

Canada Scholarships Program, undergraduate studies, natural sciences, engineering and related disciplines  
Industry, Science and Technology Canada .....(613) 990-6149

## statistics

Statistics Canada .....(613) 951-9309

## Elections

general information about the electoral system, political parties, statistics, riding maps  
Office of the Chief Electoral Officer  
(Elections Canada) .....1-800-267-7720

## Emergency preparedness

### contingency plans

contingency operation of air services, surface services, marine services  
Transport Canada .....(613) 957-6231

## domestic

Canadian preparedness plans for peacetime and wartime emergencies  
Emergency Preparedness Canada .....(613) 991-7077

## domestic

energy use  
Energy, Mines and Resources Canada .....(613) 992-0617

## domestic

government emergency facilities and shelters  
Public Works Canada .....(613) 998-9773

## domestic

training, Canadian Emergency Preparedness College  
Emergency Preparedness Canada .....(613) 623-7931

## international

Health Sector Preparedness Project for Central and Latin American Countries  
Canadian International Development Agency .....(819) 997-5006

## international

Pan Caribbean Disaster Preparedness and Prevention Project  
Canadian International Development Agency .....(819) 997-5006

## international

World Health Organization Preparedness Project  
Canadian International Development Agency .....(819) 997-5006

External Affairs and International Trade Canada .....(613) 995-5244

Health and Welfare Canada .....(819) 957-7721

## Employment

### CEC

Canada Employment Centres

See the government (blue) listings in the telephone book for the nearest centre.

### CEIAC

Canada Employment and Immigration Advisory Council, information Employment and Immigration Canada .....(613) 994-2417

### counselling

Contact a local Canada Employment Centre. See the government (blue) pages in the telephone book.

### employment equity in the federal public service

policy for federal public service employees (women, persons with disabilities, aboriginal people and visible minorities)

Treasury Board of Canada, Secretariat .....(613) 952-3068

### employment equity

programs

Contact a local Canada Employment Centre. See the government (blue) listings in the telephone book.

### older workers

Program for Older Worker Adjustment

Labour Canada .....1-800-567-1916, (613) 994-8147

### people with disabilities

employment programs

Contact a local Canada Employment Centre. See the government (blue) listings in the telephone book.

**policy**

legislation, regulations, national strategies, and policies

Employment and Immigration Canada .....(819) 994-3684

**public service**

Public Service Commission of Canada .....(613) 996-8436

**Record of Employment**

processing of Record of Employment forms

Employment and Immigration Canada .....1-800-263-8364

**skill shortages**

Canadian shortage of skilled employees

Employment and Immigration Canada .....(819) 994-1501

**studies**

job market, forecasts and analysis, government studies

Employment and Immigration Canada .....(819) 953-8266

**visible minorities**

employment programs

Contact a local Canada Employment Centre. See the government (blue) listings in the telephone book.

**youth**

Contact a local Canada Employment Centre. See the government (blue) listings in the telephone book.

## Energy

**atomic**

International Atomic Energy Agency, Canadian participation

External Affairs and International Trade Canada .....(613) 995-2809

**CANDU nuclear reactors**

information

Atomic Energy of Canada Limited .....(613) 237-3270

**CANDU nuclear reactors**

operators information hotline

Atomic Energy of Canada Limited .....1-800-268-5877

**conservation research**

Energy, Mines and Resources Canada .....(613) 996-5419

**efficiency**

information, efficient use of energy in commerce, institutions and agriculture

Energy, Mines and Resources Canada .....(613) 995-6769

**electric power lines**

certification for international and interprovincial power lines

National Energy Board .....(613) 990-0329

**international energy relations**

Energy, Mines and Resources Canada .....(613) 996-2963

**maritime**

Newfoundland petroleum developments, information

Canada-Newfoundland Offshore Petroleum Board .....(709) 778-1400

**maritime**

Nova Scotia petroleum developments, information

Canada/Nova Scotia Offshore Petroleum Board .....(902) 426-8570

**National Energy Board**

information

National Energy Board .....(613) 990-3448

**nuclear energy**

information about Canadian uranium, thorium and nuclear potential, advice and guidance on uranium, nuclear energy and radioactive waste management policies

Energy, Mines and Resources Canada .....(613) 992-0501

**nuclear energy**

public inquiries

Atomic Energy of Canada Limited .....1-800-665-0436

**nuclear energy**

research

Atomic Energy of Canada Limited .....(613) 237-3270

**nuclear materials**

safety standards

Atomic Energy Control Board .....(613) 996-5634

**nuclear waste**

disposal research, Whiteshell Research Establishment

Atomic Energy of Canada Research Company .....(613) 996-5634

**oil and natural gas**

exploration and development

Canada Oil and Gas Lands Administration .....(613) 993-3760

**oil and natural gas**

exploration and development, developing countries

Canadian International Development Agency .....(819) 997-5006

**oil and natural gas**

reserves

National Energy Board .....(613) 998-7952

**oil, gas and mineral exploration**

incentives, Canadian Exploration Incentives Program

Energy, Mines and Resources Canada .....1-800-267-7654

**oil spills**

compensation, Ship-Source Pollution Fund

Transport Canada .....(613) 990-5807

**petroleum**

production, revenue, profits, flow of funds, capital expenditures

ownership and control of the Canadian petroleum industry

Petroleum Monitoring Agency .....(613) 992-6780

**radioactive materials**

safety standards

Atomic Energy Control Board .....(613) 996-5634

**renewable energy**

information,

Energy, Mines and Resources Canada .....(613) 996-5419

**supply**

long-term forecasts

National Energy Board .....(613) 998-7952

## Environment

**acid rain**

damage caused to period pieces, outdoor sculpture and national landmarks

Environment Canada .....(613) 993-3241

<i>acid rain</i>	<i>government</i>
research and control	Canadian Government Expositions and Audio Visual Centre
Environment Canada.....	Supply and Services Canada .....(613) 993-1848
<i>emergencies</i>	<i>military</i>
24-hour reporting hotline	Canadian Forces participation in national and international
Environment Canada.....	exhibitions, air shows, mobile theatres, and Armed Forces Day
	National Defence .....(613) 992-4581/82
<i>financial assistance</i>	
Environmental Partners Fund, assistance for community groups, ser-	<b>Explosives</b>
vice clubs, environmental organizations, schools and youth groups,	<i>information about the design, modification and storage of all types of</i>
information	<i>explosives and ammunition</i>
Environment Canada.....	Energy, Mines and Resources Canada .....(613) 995-8416
<i>health</i>	<i>research</i>
environmental and occupational health, information	Canadian Explosive Atmospheres Laboratory
Health and Welfare Canada .....	Energy, Mines and Resources Canada .....(613) 996-4322
<i>impact assessments</i>	<i>research</i>
environmental impact assessments, inquiries and publications	Canadian Explosives Research Laboratory
Federal Environmental	Energy, Mines and Resources Canada .....(613) 995-1275
Assessment Review Office.....	
<i>international</i>	<i>research</i>
United Nations Environment Program, Canadian participation	Elliot Lake Laboratory
Environment Canada.....	Energy, Mines and Resources Canada .....(705) 848-2236
<i>products</i>	<i>safety</i>
Environmental Choice Program, information on labelling	Energy, Mines and Resources Canada .....(613) 995-0097
Environment Canada.....	
<i>protection programs</i>	<b>Exports</b>
industry	<i>aerospace</i>
Environment Canada.....	marine and defence products
	External Affairs and International Trade Canada .....(613) 993-6435
<i>statistics</i>	<i>animals and agricultural products</i>
environment and natural resources, Canadian statistics	acceptability for export
Statistics Canada.....	Agriculture Canada.....(613) 995-5433
	<i>automobiles</i>
<b>European Community</b>	Contact a regional Customs office. See the government (blue) listings
Canadian relations	of the telephone book under Revenue Canada, Customs and Excise.
External Affairs and International Trade Canada.....(613) 992-9425	<i>Canadian controls</i>
	information
<b>European nations</b>	External Affairs and International Trade Canada .....(613) 996-2387
Canadian relations	
External Affairs and International Trade Canada.....(613) 992-9425	<i>energy</i>
	natural gas, oil and electricity, licensing
<b>Exhibitions and displays</b>	National Energy Board.....(613) 998-7204
<i>agricultural</i>	<i>financial assistance</i>
exhibitions and fairs	for companies developing new export markets, Program for Export
Agriculture Canada.....	Market Development
	External Affairs and International Trade Canada .....(613) 996-1408
<i>customs regulations</i>	<i>food</i>
temporary admission to Canada	Agriculture Canada.....(613) 995-5433
Contact a regional Customs office. See the government (blue) listings	
in the telephone book under Revenue Canada, Customs and Excise.	<i>information</i>
	CANADEXPORT, Editor
<i>government</i>	External Affairs and International Trade Canada .....(613) 992-7114
Canadian Exhibit Program	
Department of the Secretary of State of Canada.....(819) 953-2565	<i>information</i>
	INFO EXPORT Hotline
	External Affairs and International
	Trade Canada .....1-800 267-8367, (613) 993-6435

*information*  
trade

External Affairs and International Trade Canada .....(613) 993-6435

*information*  
World Information Network for Exports (WIN) registry

External Affairs and International Trade Canada .....(613) 996-7182

*permits*

External Affairs and International Trade Canada .....(613) 996-2387

*restrictions*

cultural products and national treasures  
Canadian Cultural Export Review Board .....(613) 990-4161

*telecommunications equipment*

technical information to complement exporters' marketing plans  
Communications Canada .....(613) 990-4211

*training*

NEBS, a special training program for first-time exporters to states along the Canada/United States border

External Affairs and International Trade Canada .....(613) 993-5726

*training*

NEXOS, a special training program for first-time exporters to Western Europe

External Affairs and International Trade Canada .....(613) 996-3298

*training*

NEXUS, a special training program for first-time exporters to the southern United States

External Affairs and International Trade Canada .....(613) 993-5726

## Extradition

information about ongoing prosecutions and extradition requests  
Department of Justice Canada .....(613) 957-4769

# F

## Family

*agreements*

Family Orders and Agreements Assistance Unit  
Department of Justice Canada .....1-800-267-7777

*allowances*  
inquiries

Contact a regional office of Health and Welfare Canada. See the government (blue) listings in the telephone book.

*statistics*

family and social statistics, Canadian  
Statistics Canada .....(613) 951-2599

*violence*

funding to community groups, professional associations studying family violence, Family Violence and Child Sexual Abuse Initiative

Health and Welfare Canada .....(613) 957-0622

*violence*

information and statistics  
Health and Welfare Canada .....(613) 954-0070

## Famine relief

Africa 2000  
Canadian International Development Agency .....(613) 953-5006

## Farms

(see Agriculture)

## Federal Identity Program

Treasury Board of Canada, Secretariat .....(613) 957-2545

## Federal property, Crown lands, lands, real property

*acquisitions and disposal*

Treasury Board of Canada, Secretariat .....(613) 954-4678

*buildings and lands*

owned by the federal government

Treasury Board of Canada, Secretariat .....(613) 954-4678

*buildings and land*

National Capital Commission .....(613) 239-5555

*development*

planned and proposed development projects

Treasury Board of Canada, Secretariat .....(613) 954-4678

*holdings*

Treasury Board of Canada, Secretariat .....(613) 954-4678

*information*

*Directory of Federal Real Property* (buildings and lands)

Treasury Board of Canada, Secretariat .....(613) 954-4678

*management*

Bureau of Real Property Management

Treasury Board of Canada, Secretariat .....(613) 957-2502

*military*

records, titles, deeds and leases

National Defence .....(613) 992-4581/82

*policies and regulations*

Treasury Board of Canada, Secretariat .....(613) 957-2506

*public works projects*

Public Works Canada .....(613) 736-2400

## Federal/provincial relations

directory of federal-provincial programs and activities, Federal-Provincial Relations Office

Privy Council Office .....(613) 957-5153

## Fellowships

(see Financial assistance)

## Ferries and coastal shipping services

(see Transportation)

## Festivals and events

National Capital Region

National Capital Commission .....(613) 239-5131

## Film and video

### *certification*

Canadian films for tax purposes, Canadian Audio-Visual Certification Office

Communications Canada ..... (613) 990-4090

### *funding*

non-theatrical productions

Supply and Services Canada ..... (613) 993-4959

### *funding and development*

Telefilm Canada ..... (514) 283-6363

### *library*

National Film Board ..... (613) 996-4861

## Finance

international banking, finance and monetary matters

External Affairs and International Trade Canada ..... (613) 996-4286

## Financial assistance

### *ballet and dance*

Canada Council ..... (613) 598-4365/66

### *book publishing*

Canadian-owned publishing firms that publish Canadian titles

Communications Canada ..... (613) 990-4140

### *Canadian studies*

funding programs supporting the development of Canadian studies

learning materials

Department of the Secretary of State of Canada ..... (819) 994-1544

### *consumer groups*

voluntary and non-profit, Consumer Grants and Contributions Program

Consumer and Corporate Affairs Canada ..... (819) 953-2797

### *disarmament*

voluntary associations and private research groups

External Affairs and International Trade Canada ..... (613) 992-3430

### *education*

fellowships, natural sciences, engineering

Natural Sciences and Engineering

Research Council ..... (613) 995-6295

### *education*

fellowships, social sciences, humanities

Social Sciences and Humanities

Research Council ..... (613) 992-0682

### *education*

labour, financial assistance to unions

Labour Canada ..... (613) 997-2865

### *education*

legal, financial assistance, Métis and non-status natives who wish to become lawyers

Department of Justice Canada ..... (613) 957-4344

### *education*

loans. Write to: Student Assistance Branch, Department of the Secretary of State of Canada, P. O. Box 2090, Station D, Ottawa K1P 6C6. Note: please inquire at your university or college before writing for additional information.

### *education*

scholarships, Canada Scholarships Program, undergraduate studies, natural sciences, engineering and related disciplines  
Industry, Science and Technology Canada ..... (613) 993-5452

### *education*

World Health Organization Fellowships, information  
Canadian International Development Agency ..... (819) 997-5006

External Affairs and International Trade Canada ..... (613) 995-5244

Health and Welfare Canada ..... (819) 957-7287

### *exhibitions and fairs*

Agriculture Canada ..... (819) 994-0246

### *export markets*

Program for Export Market Development

External Affairs and International Trade Canada ..... (613) 996-1408

### *family violence*

community groups, professional associations studying family violence, Family Violence and Child Sexual Abuse Initiative

Health and Welfare Canada ..... (613) 957-0622

### *film and television productions*

Telefilm Canada ..... (514) 283-6363

### *forestry*

universities and established Canadian research organizations

Forestry Canada ..... (613) 997-1107

### *heritage cultures and languages*

Department of the Secretary of State of Canada ..... (613) 994-2157

### *human rights*

groups and individuals who inform Canadians about the *Canadian Charter of Rights and Freedoms*

Department of Justice Canada ..... (613) 957-4944

### *human rights*

litigation of test cases clarifying rights under the *Canadian Charter of Rights and Freedoms*

Department of the Secretary of State of Canada ..... (819) 994-5971

### *human rights*

promotion of human rights and human rights education

Department of the Secretary of State of Canada ..... (819) 994-0586

### *international development*

Canadian International Development Agency ..... (819) 997-5006

### *international development*

International Development Research Centre ..... (613) 236-6163

### *international peace and security*

Canadian Institute for International Peace and Security ..... (613) 990-1593

### *Inuit cultural grants*

Indian and Northern Affairs Canada ..... (819) 997-9551

### *justice administration*

Department of Justice Canada ..... (613) 957-9315

***language training***

organizations studying second-language acquisition, Language Acquisition Development Program

Department of the Secretary of State of Canada .....(819) 994-3442

***law reform***

funding for development and demonstration programs to assess the impact of proposed law reforms, also for conferences, seminars and information materials

Department of Justice Canada .....(613) 957-4344

***legal research and publications***

Department of Justice Canada .....(613) 957-9315

***medical research***

conferences, workshops, studies, research projects, demonstrations and evaluation projects

Medical Research Council .....(613) 954-1958

***municipalities***

in lieu of real estate taxes

Department of Finance Canada .....(613) 996-1432

***museums and art galleries***

Museum Assistance Program

Communications Canada .....(613) 991-1693

***native***

social, political or economic issues, Aboriginal Representative Organizations Program

Department of the Secretary of State of Canada .....(819) 994-3907

***native businesses***

special funding, Indian Economic Development Fund

Contact a regional office of Industry, Science and Technology Canada. See the government (blue) listings in the telephone book.

***native culture***

Native Social and Cultural Development Program, funding for the preservation and use of aboriginal languages, history and traditions

Department of the Secretary of State of Canada .....(819) 994-3907

***people with disabilities***

access to legal information, funding for legal education organizations

Department of Justice Canada .....(613) 957-4344

***people with disabilities***

funding for legal education organizations

Department of Justice Canada .....(613) 957-4344

***people with disabilities***

funding for non-governmental organizations to develop programs and initiatives to enhance living and working opportunities for persons with disabilities

Health and Welfare Canada .....(613) 957-2888

***people with disabilities***

transportation, financial assistance for small urban and rural communities to acquire vehicles, Accessible-Vehicle Acquisition Program

Transport Canada .....(613) 991-6411

***science***

research grants and scholarships

Industry, Science and Technology Canada .....(613) 992-1806

***small business***

information and referrals, Federal Business Development Bank.

Contact a local office of the Federal Business Development Bank.

See the government (blue) listings in the telephone book.

***sound recording***

distribution, publication, marketing and promotion

Communications Canada .....(613) 990-4151

***theatre***

Canada Council .....(613) 598-4365/66

***tobacco growers***

Agriculture Canada .....(613) 995-9554

***touring arts companies***

performing and visual arts

Canada Council .....(613) 598-4392

***veterans***

Veterans Affairs Canada .....(902) 566-8118

***visual arts***

Canada Council .....(613) 598-4349

***voluntary organizations***

Department of the Secretary of State of Canada .....(819) 994-2257

***writing and publishing***

Canada Council .....(613) 598-4365/66

***Financial institutions******registered with the federal government***

Office of the Superintendent of

Financial Institutions Canada .....(613) 990-7788

***unclaimed bank balances***

claims for bank balances transferred to the Bank of Canada after remaining dormant for 10 years

Bank of Canada .....(613) 782-8987

***Financial planning***

assistance for small business, Counselling Assistance for Small Enterprises

Contact the local office of the Federal Business Development Bank.

See the government (blue) listings in the telephone book.

***Fire prevention***

public service workplaces

Labour Canada .....(613) 997-1748

***Fire regulations***

federal jurisdiction

Labour Canada .....(819) 997-1306

***Firearms***

registration

Royal Canadian Mounted Police .....(613) 995-6370

***Firefighting***

water bombers

Transport Canada .....(613) 998-3316

## Fireworks

*authorization and testing*  
Energy, Mines and Resources Canada ..... (613) 995-2388, (613) 995-8439

*explosives licensing*  
Energy, Mines and Resources Canada ..... (613) 995-6592

## Fisheries

*fishing vessels*  
standards and regulations  
Contact a local office of the Canadian Coast Guard. See the government (blue) listings in the telephone book.

*freshwater fish*  
Freshwater Fish Marketing Corporation ..... (204) 983-6600

*governing bodies*  
Atlantic Fisheries Licence Appeal Board  
Fisheries and Oceans ..... (819) 990-0364

*international*  
Fisheries and Oceans ..... (613) 993-1898

*regulations*  
fishing regulations enforcement  
Fisheries and Oceans ..... (613) 990-0109

*salt water fish*  
Canadian Saltfish Corporation ..... (709) 772-6080

*trade relations*  
east coast, Canada/United States  
Fisheries and Oceans ..... (613) 993-1841

*trade relations*  
west coast, Canada/United States  
Fisheries and Oceans ..... (613) 993-1839

## Fitness programs

youth, Canada Fitness Awards  
Fitness and Amateur Sport Canada ..... (613) 992-9125

## Flood damage control

federal and provincial measures  
Environment Canada ..... (819) 953-1140

## Food

(see Agriculture)

## Foreign aid

*Africa*  
canadian participation  
Canadian International Development Agency ..... (819) 997-5006

*Africa*  
African Development Bank, Canadian participation  
Canadian International Development Agency ..... (819) 997-5006

*Africa*  
African Development Fund, Canadian participation  
Canadian International Development Agency ..... (819) 997-5006

## agriculture

assistance programs  
Agriculture Canada ..... (613) 993-6671

*agriculture*  
agricultural development, international, International Fund for Agricultural Development, Canadian participation  
Canadian International Development Agency ..... (819) 997-5006

*agriculture*  
Consultative Group on International Agricultural Research  
Canadian International Development Agency ..... (819) 997-5006

*Americas*  
Canadian International Development Agency ..... (819) 997-5006

*Americas*  
Inter-American Development Bank, Canadian participation  
Canadian International Development Agency ..... (819) 997-5006

*Asia*  
Asian Development Bank and Fund, Canadian participation  
Canadian International Development Agency ..... (819) 997-5006

*Asia*  
Canadian International Development Agency ..... (819) 997-5006

*Asian and Pacific nations*  
Canadian relations  
External Affairs and International Trade Canada ..... (613) 996-7832

*business sector participation*  
Canadian International Development Agency ..... (819) 997-5006

*Caribbean region*  
Caribbean Development Bank, Canadian participation  
Canadian International Development Agency ..... (819) 997-5006

*Caribbean region*  
Canadian International Development Agency ..... (819) 997-5006

*contracting*  
Canadian International Development Agency, information about contractors listed, or for contractors who wish to be listed with CIDA to provide services  
Canadian International Development Agency ..... (819) 997-5006

*disasters*  
natural and man-made disaster relief, International Humanitarian Assistance Program  
Canadian International Development Agency ..... (819) 997-5006

*food*  
Food Aid Co-ordination Centre  
Canadian International Development Agency ..... (819) 997-5006

*food*  
World Food Program, policies and programs, Canadian participation  
Canadian International Development Agency ..... (819) 997-5006

*humanitarian assistance*  
non-governmental organizations, international  
Canadian International Development Agency ..... (819) 997-5006

**IMF**

International Monetary Fund, Canadian participation  
Department of Finance Canada .....(613) 992-6765  
*industrial development*  
programs between Canadian and Third World companies  
Canadian International Development Agency.....(819) 997-5006

*joint ventures*

educational and other social institutions  
Canadian International Development Agency.....(819) 997-5006

*oil and gas*

Petro-Canada International Assistance Corporation.....(613) 990-6000

*telecommunications*

assistance to developing nations  
Communications Canada .....(613) 990-4211

*World Bank*

Canadian participation  
Canadian International Development Agency.....(819) 997-5006  
*youth*  
Youth Initiatives Fund  
Canadian International Development Agency.....(819) 997-5006

**Foreign investment in Canada**

investment promotion and services for the international investor,  
information  
Investment Canada.....(613) 995-0465

**Foreign relations**

*African and Middle Eastern nations*  
Canadian relations  
External Affairs and International Trade Canada .....(613) 993-5024  
*agriculture*

Food and Agriculture Organization, Canadian participation  
External Affairs and International Trade Canada .....(613) 995-8604

*Americas*

Organization of American States, Canadian participation  
External Affairs and International Trade Canada .....(613) 995-6433

*arms control*

negotiations on Confidence and Security-building Measures,  
Canadian participation  
External Affairs and International Trade Canada .....(613) 992-3430

*arms control*

negotiations on Conventional Armed Forces in Europe, Canadian  
participation  
External Affairs and International Trade Canada .....(613) 992-3430

*boundaries*

International Boundary Commission  
Energy, Mines and Resources Canada .....(613) 995-4960

*boundary water*

Canada/U.S International Joint Commission, information  
External Affairs and International Trade Canada .....(613) 995-2984

*certificates and documents*

authentication for use outside Canada  
External Affairs and International Trade Canada .....(819) 994-3500

**Commonwealth**

Canadian participation  
External Affairs and International Trade Canada .....(613) 992-1439  
*consular services*  
services for Canadians visiting or living in foreign countries  
External Affairs and International Trade Canada .....(613) 996-4376

*development*

Organization for Economic Co-operation and Development,  
Canadian participation  
External Affairs and International Trade Canada .....(613) 992-6206

*economic relations*

Canada and developing countries  
External Affairs and International Trade Canada .....(613) 996-6673

*European Community*

Canadian relations  
External Affairs and International Trade Canada .....(613) 992-9425

*European nations*

Canadian relations  
External Affairs and International Trade Canada .....(613) 992-9425

*finance*

International Monetary Fund, Canadian participation  
Department of Finance Canada .....(613) 992-6765

*finance*

international banking, finance and monetary matters  
External Affairs and International Trade Canada .....(613) 996-4286

*foreign governments*

claims against, information and assistance for Canadians with claims  
against foreign governments  
Foreign Claims Commission.....(613) 995-2064

*foreign policy*

briefings for Canadian journalists and academics visiting multilateral  
institutions in Europe  
External Affairs and International Trade Canada .....(613) 996-6137

*foreign policy*

information and publications  
External Affairs and International Trade Canada .....(613) 996-3709

*Francophone nations*

information, Banque internationale d'information sur les états  
francophones  
Department of the Secretary of State of Canada .....(613) 997-3857

*Francophonie*

Canadian participation  
External Affairs and International Trade Canada .....(613) 992-1402

*human rights*

Canadian efforts to promote international human rights  
External Affairs and International Trade Canada .....(613) 995-6960

*international student exchanges*

External Affairs and International Trade Canada .....(613) 992-6284  
*labour*

International Labour Organization, Canadian participation  
Labour Canada .....(819) 953-0022

## *Latin American and Caribbean nations*

Canadian relations

External Affairs and International Trade Canada .....(613) 996-7599

## *marine*

International Maritime Organization, Canadian participation

External Affairs and International Trade Canada .....(613) 996-0446

## *refugees*

policy and programs

Employment and Immigration Canada .....(819) 997-9173

## *refugees*

sponsoring

Employment and Immigration Canada .....(819) 994-2079

## *refugees*

Immigration and Refugee Board .....(819) 995-6486

## *South Africa*

Canadian initiatives to encourage the South African government to abandon apartheid, information

External Affairs and International Trade Canada .....(613) 990-6573

## *telecommunications*

International Telecommunication Union , Canadian participation

Communications Canada .....(613) 990-4744

## *United States*

Canada/United States relations

External Affairs and International Trade Canada .....(613) 990-6917

## **Foreign service**

### *consular services*

services for Canadians visiting or living in foreign countries

External Affairs and International Trade Canada .....(613) 996-4376

### *employment*

competition for employment

Public Service Commission of Canada .....(613) 996-3639

### *employment*

information on salaries and special working conditions for personnel serving outside Canada

Treasury Board of Canada, Secretariat .....(613) 952-3248

## **Forestry**

### *financial assistance*

grants and contributions for universities and established Canadian research organizations

Forestry Canada .....(819) 997-1107

### *research*

federal

Forestry Canada .....(819) 997-1107

### *statistics*

forests and forestry

Forestry Canada .....(819) 997-1107

## **Free trade**

### *agreement*

information about the Free Trade Agreement signed by Canada and the United States

External Affairs and International Trade Canada .....1-800-267-8376

## *complaints*

awarding of government contracts which might violate the Canada/US Free Trade Agreement

Contact a regional office of Consumer and Corporate Affairs Canada. See the government (blue) listings in the telephone book.

## *customs exemptions*

Contact a regional Customs office See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

## *promotion*

Canada's efforts to promote international free trade

External Affairs and International Trade Canada .....(613) 991-2028

## **Fruit**

(see Agriculture)

# G

## **General Agreement on Tariffs and Trade**

Canadian participation

External Affairs and International Trade Canada .....(613) 992-2021

## **Geodetic surveys**

government geodetic research data, inquiries and search requests

Energy, Mines and Resources Canada .....(613) 995-4443

## **Geological surveys**

government geological research data, inquiries and search requests

Energy, Mines and Resources Canada .....(613) 996-3919

## **Geomagnetism**

magnetic forecasts, 24-hour service

Energy, Mines and Resources Canada .....(613) 992-1299

## **Geophysical data**

recording

Energy, Mines and Resources Canada .....(613) 992-6438

## **Goods and Services Tax**

### *consumer information*

Department of Finance Canada .....1-800-668-2112

Telecommunications Device for the Hearing-Impaired .....1-800-465-7735

### *hotline*

Department of Finance Canada .....1-800-267-6620

Telecommunications Device for the Hearing-Impaired .....1-800-267-6650

### *merchant inquiries*

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *registration*

Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### *tax credit*

Revenue Canada, Taxation .....1-800-267-2660

## Government holdings in private companies

government plans to divest  
Canada Development Investment Corporation .....(416) 864-0333

## Government House

Governor General, Office of the Governor General  
Government House .....(613) 993-8200  
*tours*  
Government House .....(613) 998-7113/14

## Grain

(see Agriculture)

# H

## Hansard

House of Commons reporting service  
House of Commons .....(613) 995-9940

## Harbours and ports

*administration*  
Transport Canada .....(613) 993-6447  
*cargo loading*  
Transport Canada .....(613) 993-6447

## Hazardous materials

Hazardous Materials Information  
Review Commission .....(613) 993-4331

## Health and safety

*aviation*  
Confidential Aviation Safety Reporting Program  
Transportation Safety Board of Canada .....1-800-567-6865  
*chemicals*  
dangers to humans  
Health and Welfare Canada .....(613) 993-0973  
*disease*  
Laboratory Centre for Disease Control  
Health and Welfare Canada .....(613) 957-1321  
*industrial*  
federal jurisdiction  
Canada Labour Relations Board .....(613) 996-9466  
*information*  
Canadian Centre for Health Information  
Health and Welfare Canada .....(613) 951-1746

## international

World Health Organization, Canadian participation  
Canadian International Development Agency .....(819) 997-5006  
External Affairs and International Trade Canada .....(613) 995-5244  
Health and Welfare Canada .....(613) 957-7288

## international

World Health Organization Fellowships, information  
Canadian International Development Agency .....(819) 997-5006  
External Affairs and International Trade Canada .....(613) 995-5244  
Health and Welfare Canada .....(613) 957-7287

## military standards

Canadian Forces

National Defence .....(613) 992-4581/82

## mining

hazards

Energy, Mines and Resources Canada .....(613) 995-5115

## nutrition

information

Health and Welfare Canada .....(613) 957-0911

## occupational

Canada Labour Code, Part II

Labour Canada .....(819) 997-3520

## occupational

government-owned buildings and structures

Public Works Canada .....(613) 736-2886

## occupational

information

Canadian Centre for Occupational Health and  
Safety Help Line .....1-800-263-8340

## occupational

information

Health and Welfare Canada .....(613) 957-2991

## occupational

Workplace Hazardous Materials Information System

Labour Canada .....(819) 953-8090

## product testing

information about testing and test methods for specific products

Consumer and Corporate Affairs Canada .....(819) 953-2443

## radiation

medical devices, emergency calls

Health and Welfare Canada .....1-800-267-9675

## research

financial assistance for conferences, workshops, studies, research  
projects, demonstrations and evaluation projects

Health and Welfare Canada .....(613) 954-8540

## statistics

Canadian

Statistics Canada .....(613) 951-8571

## tobacco

control policies for the social use of tobacco

Health and Welfare Canada .....(819) 957-1321

## tobacco

Non-Smokers Health Act

Labour Canada .....(819) 997-2400

<b>vaccines</b>	
<i>adverse reactions</i>	
Health and Welfare Canada .....	(819) 957-0325
<b>veterans</b>	
health care facilities and services for veterans	
Veterans Affairs Canada .....	(902) 566-8065
<b>Heritage cultures and languages</b>	
financial assistance for groups	
Department of the Secretary of State of Canada.....	(613) 994-2157
<b>Heritage information</b>	
Canadian Heritage Information Network	
Communications Canada .....	(613) 992-3333
<b>Highways</b>	
construction	
Transport Canada.....	(613) 998-1876
<b>Historic sites</b>	
<i>battlefields</i>	
National Battlefields Commission .....	(418) 648-3506
<i>governing bodies</i>	
Historic Sites and National Monuments Board.....	(819) 997-4059
<i>historic buildings</i>	
submissions from the public of records and photographs of pre-1914 architecture, Canadian Inventory of Historic Buildings	
Environment Canada.....	(819) 994-2867
<b>Horse racing</b>	
(see Agriculture)	
<b>House of Commons</b>	
<i>external relations</i>	
inter-parliamentary associations and friendship groups	
House of Commons .....	(613) 996-6111
<i>services</i>	
Committee Reporting Service	
House of Commons .....	(613) 992-1259
<i>services</i>	
Hansard reporting service	
House of Commons .....	(613) 995-9970
<i>tours</i>	
reservations	
House of Commons.....	(613) 996-0896
<b>Housing</b>	
<i>federal programs</i>	
Canada Mortgage and Housing Corporation programs (non-profit housing, Residential Rehabilitation Assistance Program)	
Contact a regional office of the Canada Mortgage and Housing Corporation. See the government (blue) listings in the telephone book	
<i>statistics</i>	
Canadian, Statistics Canada .....	(613) 951-2599
<b>Hovercraft</b>	
(see Air cushion vehicles)	
<b>Human rights</b>	
<i>federal</i>	
special programs and arrangements of federally regulated employers or service programs	
Canadian Human Rights Commission .....	(613) 995-1151
<i>financial assistance</i>	
grants for promotion of human rights and human rights education	
Department of the Secretary of State of Canada.....	(819) 994-0586
<i>financial assistance</i>	
groups and individuals who inform Canadians about the <i>Canadian Charter of Rights and Freedoms</i>	
Department of Justice Canada.....	(613) 957-4944
<i>financial assistance</i>	
to litigate test cases clarifying rights under the <i>Canadian Charter of Rights and Freedoms</i>	
Department of the Secretary of State of Canada.....	(819) 994-5971
<i>international</i>	
Canadian efforts to promote international human rights	
External Affairs and International Trade Canada .....	(613) 992-1734
<i>international</i>	
International Centre for Human Rights and Democratic Development	
Canadian International Development Agency .....	(514) 283-6073
<i>legislation</i>	
<i>Canadian Human Rights Act</i>	
Canadian Human Rights Commission .....	(613) 995-1151
<i>public service</i>	
administration of human rights within the public service	
Treasury Board of Canada, Secretariat.....	(613) 952-3109
<b>Hydrography</b>	
<i>charts, Canadian Hydrographic Service</i>	
Fisheries and Oceans .....	(613) 995-4931
<i>research, Canadian Hydrographic Service</i>	
Fisheries and Oceans .....	(613) 995-4358
<b>Ice and icebergs</b>	
<i>forecasts</i>	
long-term forecasts and trends	
Environment Canada.....	(613) 996-4633
<i>movements</i>	
threats to construction of offshore structures	
Environment Canada.....	(613) 996-4633
<i>movements</i>	
threats to shipping	
Environment Canada.....	(613) 996-4633
<b>Illiteracy</b>	
information about illiteracy and Canadian efforts to combat it, National Literacy Secretariat	
Department of the Secretary of State of Canada .....	(613) 953-5280

## Immigration

### CEIAC

Canada Employment and Immigration Advisory Council, information  
Employment and Immigration Canada.....(613) 994-2417

### CIC

Canada Immigration Centres

See the government (blue) listings in the telephone book for the nearest centre.

### governing bodies

Immigration and Refugee Board .....(613) 995-6486

### health

immigration and overseas health

Health and Welfare Canada .....(613) 954-6599

### immigrant/visitor program

Employment and Immigration Canada.....(819) 994-6837

### legislation

enforcement

Employment and Immigration Canada.....(819) 994-1913

### policy issues

Employment and Immigration Canada.....(819) 953-3212

### refugees

policy and programs

Employment and Immigration Canada.....(819) 997-9173

### settlement programs

Employment and Immigration Canada.....(819) 994-4183

### statistics

Canadian

Employment and Immigration Canada.....(819) 994-3641

## Imports

agricultural products

External Affairs and International Trade Canada.....(613) 995-7762

### automobiles

Contact a regional Customs office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### coffee

External Affairs and International Trade Canada.....(613) 995-2744

### controls

all products except textiles and clothing

External Affairs and International Trade Canada.....(613) 995-8104

### controls

textiles and clothing

External Affairs and International Trade Canada.....(613) 996-3711

### currency

Contact a regional Customs office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### dangerous goods

import restrictions

Contact a regional Customs office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

### food

Agriculture Canada.....(613) 995-5433

## investigations

subsidized, low-cost and dumped imports

Canadian International Trade Tribunal.....(613) 993-4601

### prohibited

regulations restricting the importation of goods

Contact a regional Customs office. See the government (blue) listings under Revenue Canada, Customs and Excise in the telephone book.

### steel

External Affairs and International Trade Canada.....(613) 995-2744

### technology

financial and technical assistance for Canadian companies interested in importing foreign technology

External Affairs and International Trade Canada.....(613) 993-6435

## Import trade

Canadian statistics

Statistics Canada.....(613) 951-9797

## Industrial relations

Canada Labour Code, Part I

Labour Canada.....(819) 997-1493

### federal jurisdiction

Canada Labour Relations Board .....(613) 996-9466

## Industry

data analysis

Statistics Canada.....(613) 951-3621

## Information

Federal Information Collection Group

Statistics Canada.....(613) 951-1472

## Information technology

### development

office automation research, Canadian Workplace Automation Research Centre

Communications Canada .....(514) 682-3400

### government standards

Treasury Board of Canada, Secretariat.....(613) 957-2465

## Inspector/engineer training

Transport Canada.....(613) 990-1049

## Insurance

### deposit

Canada Deposit Insurance Corporation, information

Canada Deposit Insurance Corporation.....1-800-267-1999

### unemployment

Contact a local Canada Employment Centre. See the government (blue) listings in the telephone book.

### veterans

(see Veterans)

## Inter-American Development Bank

Canadian participation

Canadian International Development Agency .....(819) 997-5006

## International aid

(see Foreign aid)

## International Civil Aviation Organization

Canadian participation

Canadian Delegation to the

International Civil Aviation Organization .....(514) 285-8320

## International finance

*international banking, finance and monetary matters*

External Affairs and International Trade Canada .....(613) 996-4286

## International Monetary Fund

Canadian participation

Department of Finance Canada .....(613) 992-6765

## International Fund for Agricultural Development

Canadian participation

Canadian International Development Agency .....(819) 997-5006

## International Labour Organization

Canadian participation

Labour Canada .....(819) 953-0022

## International Maritime Organization

Canadian participation

External Affairs and International Trade Canada .....(613) 996-0446

## International peace and security studies

Canadian Institute for

International Peace and Security .....(613) 990-1593

## International Telecommunication Union

Canadian participation

Communications Canada .....(613) 990-4744

## International trade

### appeals

anti-dumping and valuation rulings

Contact a regional Excise office. See the government (blue) listings of the telephone book under Revenue Canada, Customs and Excise.

### duties

countervailing, information and complaints

Contact a regional Excise office. See the government (blue) listings of the telephone book under Revenue Canada, Customs and Excise.

### enforcement

anti-dumping and valuation rulings

Contact a regional Excise office. See the government (blue) listings of the telephone book under Revenue Canada, Customs and Excise.

### finance

international banking, finance and monetary matters

External Affairs and International Trade Canada .....(613) 996-4286

## GATT

General Agreement on Tariffs and Trade, Canadian participation

External Affairs and International Trade Canada .....(613) 996-2021

### government

government-to-government trade

Canadian Commercial Corporation .....(613) 996-0034

### import trade

Canadian statistics

Statistics Canada .....(613) 951-9797

### information

INFO EXPORT Hotline

External Affairs and International Trade Canada .....1-800 267-8367, (613) 993-6435

### information

statistics, customized analyses

External Affairs and International Trade Canada .....(613) 992-6941

### International Trade Centres

There are centres in Charlottetown, Edmonton, Halifax, Moncton, Montreal, Saskatoon, St. John's, Toronto, Vancouver, and Winnipeg.

External Affairs and International Trade Canada. See the government (blue) listings in the telephone book.

### publications

CANADEXPORT, Editor

External Affairs and International Trade Canada .....(613) 992-7114

### research

government

Canadian International Trade Tribunal .....(613) 993-4601

### technology

financial and technical assistance for Canadian companies interested in importing foreign technology

External Affairs and International Trade Canada .....(613) 993-6435

## International travel

Canadian statistics

Statistics Canada .....(613) 951-8933

## Interprovincial trucking

*complaints and inquiries*

Transport Canada .....(613) 998-1914

### regulations

economic regulations, tariffs, rates

Contact a regional Transport Canada office. See the government (blue) listings in the telephone book.

## Inuit

### businesses

special funding

Contact a regional office of Industry, Science and Technology Canada. See the government (blue) listings in the telephone book.

### cultural grants

Indian and Northern Affairs Canada .....(819) 997-9551

## *employment equity in the federal public service*

policy for federal public service employees (women, persons with disabilities, aboriginal people and visible minorities)

Treasury Board of Canada, Secretariat.....(613) 952-3068

## **Investment**

foreign investment in Canada, investment promotion and services for the international investor, information

Investment Canada.....(613) 995-0465

## J

### **Japanese Canadians**

compensation for wrongful internment during the Second World War, Japanese Canadian Redress Secretariat

Department of the Secretary of State of Canada.....1-800-567-9602

## **Job markets**

forecasts and analysis, government studies

Employment and Immigration Canada.....(819) 994-3713

## **Justice**

### *administration*

grants and contributions for individuals, organizations and provinces for the improvement of the administration of justice in Canada

Department of Justice Canada.....(613) 957-9315

### *financial assistance*

for groups and individuals who inform Canadians about the

*Canadian Charter of Rights and Freedoms*

Department of Justice Canada.....(613) 957-4944

### *financial assistance*

to litigate test cases clarifying rights under the *Canadian Charter of Rights and Freedoms*

Department of the Secretary of State of Canada.....(819) 994-5971

### *law reform*

funding for development and demonstration programs to assess the impact of proposed law reforms, also for conferences, seminars and information materials

Department of Justice Canada.....(613) 957-4344

### *legal information*

people with disabilities, access, funding for legal education organizations

Department of Justice Canada.....(613) 957-4344

### *legal research*

contributions for legal research and publications projects

Department of Justice Canada.....(613) 957-9315

### *statistics*

Canadian Centre for Justice Statistics

Statistics Canada.....(613) 951-9023

## L

### **Labelling**

#### *agri-food products*

standards and regulations

Agriculture Canada.....(613) 995-5433

## *children's consumer products*

elimination of fraud and deception in packaging, labelling, quality, quantity, composition and advertising

Consumer and Corporate Affairs Canada.....(819) 953-0951

## *general consumer products*

elimination of fraud and deception in packaging, labelling, quality, quantity, composition and advertising

Consumer and Corporate Affairs Canada.....(819) 953-1591

## *household chemicals*

elimination of fraud and deception in packaging, labelling, quality, quantity, composition and advertising

Consumer and Corporate Affairs Canada.....(819) 953-2141

## *legal requirements*

Consumer and Corporate Affairs Canada.....(819) 953-3654

## *products*

Environmental Choice Program

Environment Canada.....(819) 952-9459, (819) 952-9463

## **Labour**

### *arbitrators and conciliators*

appointment

Labour Canada.....(819) 953-0040

### *bargaining agents*

certification

Public Service Staff Relations Board.....(613) 990-1800

### *data analysis*

Statistics Canada.....(613) 951-6894

### *education*

financial assistance to unions

Labour Canada.....(819) 997-2865

### *federal*

labour contracts, information

Labour Canada.....1-800-567-6866, (819) 997-3117

### *federal*

mediation and conciliation service

Labour Canada.....(819) 997-3290

### *industrial relations*

federal jurisdiction

Canada Labour Relations Board.....(613) 996-9466

### *industrial relations*

*Canada Labour Code*, Part I

Labour Canada.....(819) 997-1493

### *information*

collective bargaining and industrial relations, strikes, lockouts, wage rates, collective agreement expiry dates, working conditions, Bureau of Labour Information

Labour Canada.....1-800-567-6866, (613) 997-3117 in Ottawa/Hull

### *information*

labour relations, publications and records

Canada Labour Relations Board.....(613) 996-9466

### *international*

International Labour Organization, Canadian participation

Labour Canada.....(819) 953-0022

**market analysis**

Canadian statistics,  
Statistics Canada.....(613) 951-4617

**standards**

*Canada Labour Code*, Part III  
Labour Canada.....(819) 997-1645

**Land mammals**

preservation of habitat  
Environment Canada.....(613) 953-1434

**Land survey records**

federal, Indian reserves, national parks, and territorial and offshore lands

Energy, Mines and Resources Canada ....., (613) 992-0818

**Language**

data analysis

Statistics Canada.....(613) 951-3763

**official languages**

funding for second official language and minority official language  
teachers and students for improving teaching and linguistic skills

Department of the Secretary of State of Canada.....(819) 994-3442

**official languages**

Official-Language Monitor Program, full-time post-secondary  
students can work part-time as official-language monitors  
Department of the Secretary of State of Canada.....(819) 994-3442

**official languages**

Summer Language Bursary Program, funding for post-secondary  
students to take a six-week immersion course in their second official  
language

Department of the Secretary of State of Canada.....(819) 994-3442

**official languages**

awards and fellowships  
Department of the Secretary of State of Canada.....(819) 994-3442

**studies**

Statistics Canada.....(613) 951-2599

**training**

financial assistance for organizations studying second language  
acquisition, Language Acquisition Development Program  
Department of the Secretary of State of Canada.....(819) 994-3442

**training**

public service language training  
Public Service Commission of Canada ....., (613) 996-0589

**Latin American and Caribbean nations**

Canadian relations  
External Affairs and International Trade Canada ....., (613) 996-7599

**Law enforcement and policing**

federal  
Solicitor General Canada ....., (613) 991-3309

**Law reform**

funding for development and demonstration programs to assess the  
impact of proposed law reforms, also for conferences, seminars and  
information materials

Department of Justice Canada.....(613) 957-4344

**Library services****Canadian studies**

National Library of Canada reference services, information  
National Library of Canada.....(613) 995-9481

**catalogue numbers**

cataloguing information for books about to be published  
National Library of Canada.....(613) 997-9565

**databases**

DOBIS, National Library of Canada's on-line database, information  
National Library of Canada.....(819) 997-7000

**ISBN/ISSN**

standard identification numbers for books (ISBN) and periodicals  
(ISSN)

National Library of Canada.....(613) 997-9565

**Library of Parliament**

research inquiries  
Library of Parliament.....(613) 996-3942

**surplus books**

Canadian Book Exchange Centre, distribution of surplus materials  
from federal libraries to public libraries  
National Library of Canada.....(613) 995-2317

**Livestock**

(see Agriculture)

**Lobbyists**

registered lobbyists, legal requirements for registration  
Consumer and Corporate Affairs Canada.....(613) 953-9246

**Maps****aerial photographs**

sales, National Air Photo Library  
Energy, Mines and Resources Canada ....., (613) 995-4560

**developing nations**

Canadian International Development Agency.....(819) 997-5006

**digital**

Canadian Centre for Geomatics  
Energy, Mines and Resources Canada ....., (819) 564-5600

**historical collections**

cartographic and architectural  
National Archives of Canada.....(613) 996-7619

**sales**

Canada Map Office  
Energy, Mines and Resources Canada ....., (613) 952-7000

<b>Marine</b>		<i>pilots</i>
<i>accidents</i>		Atlantic Pilotage Authority Canada .....(902) 426-2553
reports and studies		
Transport Canada.....	(613) 990-3912	
<i>boats</i>		<i>pilots</i>
capacity and horsepower plates		examinations and certificates
Transport Canada.....	(613) 991-3119	Transport Canada.....(613) 998-0695
<i>boats</i>		<i>pilots</i>
customs registration		Great Lakes Pilotage Authority Canada.....(613) 933-2991
Contact a regional Excise office. See the government (blue) listings of the telephone book under Revenue Canada, Customs and Excise.		
<i>boats</i>		<i>pilots</i>
harbours, management		Laurentian Pilotage Authority Canada.....(514) 496-1501
Fisheries and Oceans.....	(613) 993-3012	
<i>boats</i>		<i>pilots</i>
inspection		Pacific Pilotage Authority Canada.....(604) 666-6771 .....
Transport Canada.....	(819) 991-3129	
<i>boats</i>		<i>ports</i>
regulations		administration
Transport Canada.....	(613) 991-3129	Ports Canada .....(613) 95-PORTS, (613) 957-6700
<i>boats</i>		<i>seamen</i>
safe operation		Central Registry of Seamen
Transport Canada.....	(613) 991-3129	Transport Canada.....(613) 998-0636
<i>charts</i>		<i>ships</i>
Canadian Hydrographic Service		Canadian government owned and operated
Fisheries and Oceans.....	(613) 995-4358	Transport Canada.....(613) 998-1637
<i>conservation</i>		<i>ships</i>
Ambassador for Marine Conservation		customs registration
External Affairs and International Trade.....	(613) 995-2040	Contact a regional Excise office. See the government (blue) listings of the telephone book under Revenue Canada, Customs and Excise.
<i>conservation</i>		<i>ships</i>
Special Advisor to the Secretary of State for External Affairs on the Environment		inspection
External Affairs and International Trade.....	(613) 990-3395	Transport Canada.....(613) 991-3131
<i>dynamics</i>		<i>ships</i>
Institute for Marine Dynamics		inspection and certification of ships used to carry dangerous goods
National Research Council Canada .....	(709) 772-2479	Transport Canada.....(613) 993-7628
<i>electronics</i>		<i>ships</i>
Transport Canada.....	(613) 998-1574	inspection of appliances and equipment
<i>geology</i>		Transport Canada.....(613) 998-0664
Institute of Sedimentary and Petroleum Geology		<i>ships</i>
Energy, Mines and Resources Canada .....	(403) 292-7049	inspection, requests about individual ships
<i>geoscience</i>		Transport Canada.....(613) 991-3131
Atlantic Geoscience Centre		<i>ships</i>
Energy, Mines and Resources Canada .....	(902) 426-3225	officers and seamen qualifications and certification
<i>geoscience</i>		Transport Canada.....(613) 991-3117
Pacific Geoscience Centre		<i>ships</i>
Energy, Mines and Resources Canada .....	(604) 356-6565	registration and licensing
<i>international</i>		Transport Canada.....(819) 991-3151
International Maritime Organization, Canadian participation		<i>ships</i>
External Affairs and International Trade Canada.....	(613) 990-0446	safety
		Transport Canada.....(613) 998-0612
		<i>transportation requirements</i>
		assessment of future needs
		Transport Canada.....(613) 990-3068
		<i>wharves</i>
		administration
		Transport Canada.....(613) 990-3014

<i>wharves</i>		<b>Military reserves</b>	
inspections		information	
Transport Canada .....	(613) 990-3014	National Defence .....	(613) 952-4581/82
<i>wharves</i>		<b>Milk</b>	
rules and regulations		(see Agriculture)	
Transport Canada .....	(613) 990-3014		
<i>wharves</i>		<b>Minerals</b>	
tariffs and fees		<i>forecasts</i>	
Transport Canada .....	(613) 990-3014	Mineral Outlook Conference, information	
<i>wildlife</i>		Energy, Mines and Resources Canada .....	(613) 996-7788
preservation of habitat		<i>information</i>	
Environment Canada .....	(819) 953-1434	records of known Canadian mineral deposits and occurrences	
		excluding petroleum and natural gas	
<b>Marketing boards</b>		Energy, Mines and Resources Canada .....	(613) 992-8205
(see Agriculture)		<i>laboratories</i>	
		mineral sciences laboratories	
<b>Medical research</b>		Energy, Mines and Resources Canada .....	(613) 992-7782
<i>financial assistance</i>		<i>oil, gas and mineral exploration</i>	
conferences, workshops, studies, research projects, demonstrations		cash incentives, Canadian Exploration Incentives Program	
and evaluation projects		Energy, Mines and Resources Canada .....	1-800-267-7654
Medical Research Council .....	(613) 954-1958	<i>recovery technology</i>	
<i>financial assistance</i>		technical information, current projects data banks	
Queen Elizabeth II Canadian Research Fund		Energy, Mines and Resources Canada .....	(613) 992-8837
Medical Research Council of Canada .....	(613) 954-1958	<i>resources</i>	
<i>teaching positions</i>		appraisal	
Queen Elizabeth II Visiting Professorships		Energy, Mines and Resources Canada .....	(613) 992-9834
Medical Research Council of Canada .....	(613) 954-1958	<i>statistics</i>	
<i>university-industry programs</i>		Canadian and international	
information		Energy, Mines and Resources Canada .....	(613) 992-6439
Medical Research Council of Canada .....	(613) 954-1972	<i>technology</i>	
		Canadian Centre for Mineral and Energy Technology	
<b>Memorials</b>		Energy, Mines and Resources Canada .....	(613) 992-0866
veterans		<i>trade</i>	
Veterans Affairs Canada .....	(902) 566-8130	consultation services for Canadian companies interested in	
		international mineral trade	
		Energy, Mines and Resources Canada .....	(613) 995-2096
<b>Merchant seamen</b>			
Merchant Seamen Compensation Board		<b>Mining</b>	
Labour Canada .....	(819) 997-2555	health hazards	
		Energy, Mines and Resources Canada .....	(613) 995-5115
<b>Meteorology</b>			
<i>meteorological and atmospheric research</i>		<b>Mobile Servicing System</b>	
Atmospheric Environment Service		Space Station Program Office	
Environment Canada .....	(416) 739-4499	Canadian Space Agency .....	(514) 496-4000
<i>weather forecasting</i>			
standards and procedures, Atmospheric Environment Service			
Environment Canada .....	(613) 996-3562		
Note: for local forecast information, consult the government (blue)			
listings in the telephone book.			
<b>Migratory birds</b>		<b>Motor vehicles</b>	
(see Wildlife)		<i>fuel consumption</i>	
		ratings of new vehicles sold in Canada, <i>The Fuel Consumption Guide</i>	
<b>Military history</b>		Transport Canada .....	(613) 998-2570
Canadian		<i>recalls</i>	
National Defence .....	(613) 952-4581/82	registry of all motor vehicle and tire recalls	
		Transport Canada .....	(613) 993-9851

**regulation**  
Transport Canada ..... (613) 993-6735, (613) 998-1992

**tires**  
standards  
Transport Canada ..... (613) 998-1956

**Multiculturalism**  
*community programs*  
Department of the Secretary of State of Canada ..... (819) 953-6841

*financial assistance*  
race relations and cross-cultural understanding, financial assistance for groups  
Department of the Secretary of State of Canada ..... (819) 953-2134

*government policies and programs*  
Department of the Secretary of State of Canada ..... (819) 994-5644

*heritage culture and languages*  
Department of the Secretary of State of Canada ..... (819) 994-2155

*organizations*  
Canadian Multiculturalism Advisory Committee, information  
Department of the Secretary of State of Canada ..... (819) 994-2401

**Museums**

*aircraft*  
conservation and restoration  
National Aviation Museum ..... (613) 993-2010

*archaeology*  
Canadian Archaeological Survey of Canada  
Canadian Museum of Civilization ..... (819) 776-7000

*art*  
Art Loan Program  
National Gallery of Canada ..... (613) 990-0490

*art*  
collections and research  
National Gallery of Canada ..... (613) 998-6929

*art*  
Friends of the National Gallery ..... (613) 232-2736

*currency*  
Currency Museum  
Bank of Canada ..... (613) 782-8914

*ethnology*  
Canadian Ethnology Service  
Canadian Museum of Civilization ..... (819) 776-8428

*financial assistance*  
Museum Assistance Program, financial and technical assistance for Canadian museums and art galleries  
Communications Canada ..... (613) 991-1693

*folk culture*  
Canadian Centre for Folk Culture Studies  
Canadian Museum of Civilization ..... (819) 997-8183

*loans*  
Canadian Museum of Civilization ..... (819) 776-7000

*natural sciences*  
National Museum of Natural Sciences ..... (613) 996-3102

*photographs*  
reproduction rights and sales  
Canadian Museum of Contemporary Photography ..... (613) 990-8257

*postal*  
National Postal Museum, sales  
Philatelic Counter ..... (613) 995-8088

*science and technology*  
National Museum of Science and Technology ..... (613) 991-3044

*travelling exhibition*  
Canadian Museum of Civilization ..... (819) 776-8310

*war*  
Canadian War Museum ..... (613) 996-1389

*war*  
Friends of the Canadian War Museum ..... (613) 996-2537

**Music and opera**  
(see Arts)

**N**

**National celebrations**  
*festivals and national events*  
National Capital Region  
National Capital Commission ..... (613) 239-5131

*international*  
International Development Week  
Canadian International Development Agency ..... (819) 997-5006

*protocol*  
rules and advice for state ceremonies and national events  
Department of the Secretary of State of Canada ..... (613) 994-1353

**National parks**

*battlefields*  
National Battlefields Commission ..... (418) 648-3506

*Canadian Parks Service*  
Environment Canada ..... (819) 997-3736

*Gatineau Park*  
information  
National Capital Commission ..... (819) 827-2711

*management*  
management and use of resources in national parks  
Environment Canada ..... (819) 997-4902

*new parks under consideration*  
Environment Canada ..... (819) 994-1019

**Natives**  
*access to legal information*  
funding for legal education organizations  
Department of Justice Canada ..... (613) 957-4344

<i>art</i>	
Native Art Centre	
Indian and Northern Affairs.....	(819) 994-4264
<i>broadcasting</i>	
Northern Native Broadcast Access Program	
Department of Secretary of State of Canada.....	(819) 997-5411
<i>businesses</i>	
special funding, Indian Economic Development Fund	
Contact a regional office of Industry, Science and Technology Canada. See the government (blue) listings of the telephone book.	
<i>culture</i>	
Native Social and Cultural Development Program, funding for the preservation and use of aboriginal languages, history and traditions	
Department of the Secretary of State of Canada.....	(819) 994-3835
<i>economic programs</i>	
Industry, Science and Technology Canada .....	(613) 954-1068
<i>education</i>	
financial assistance, Métis and non-status natives who wish to become lawyers	
Department of Justice Canada.....	(613) 957-9583
<i>employment</i>	
federal programs	
Indian and Northern Affairs Canada.....	(819) 997-0114
<i>employment</i>	
native employment programs, policies and strategies to improve employment for natives	
Employment and Immigration Canada.....	(819) 994-1388
<i>employment</i>	
Northern Careers Programs, training and development for aboriginal persons living north of 60 degrees latitude	
Public Service Commission of Canada .....	(613) 992-9998
<i>employment</i>	
special programs for the employment of aboriginal persons by the federal government	
Public Service Commission of Canada .....	(613) 992-9998
<i>employment equity in the federal public service</i>	
policy for federal public service employees	
Treasury Board of Canada, Secretariat.....	(613) 952-3068
<i>financial assistance</i>	
Aboriginal Friendship Centre Program, operational and limited project funding	
Department of the Secretary of State of Canada.....	(819) 994-3907
<i>financial assistance</i>	
Aboriginal Representatives Organizations Program, financial assistance for native associations	
Department of the Secretary of State of Canada.....	(819) 994-3907
<i>financial assistance</i>	
scientific training, Northern Scientific Training Grants Program	
Indian and Northern Affairs Canada.....	(819) 997-9120
<i>history</i>	
Treaties and Historical Research Centre	
Indian and Northern Affairs Canada.....	(819) 994-1182
<i>Lubicon</i>	
Lubicon Lake Band Litigation Support Group	
Indian and Northern Affairs Canada.....	(819) 994-1241
<i>medical services</i>	
Health and Welfare Canada .....	(613) 957-7697
<i>registration</i>	
applications for status recognition	
Contact a regional office of Indian and Northern Affairs Canada. See the government (blue) listings of the telephone book.	
<i>registration and band lists</i>	
Information	
Indian and Northern Affairs Canada.....	(819) 997-8274
<i>resources</i>	
Indian Oil and Gas Canada	
Indian and Northern Affairs Canada.....	(403) 292-5628
<i>rights</i>	
Canadian Indian Rights Collection	
National Library of Canada.....	(613) 995-9481
<i>self-government</i>	
plans and negotiations to bring about self-government	
Indian and Northern Affairs.....	(819) 994-7199
<i>statistics</i>	
Canadian	
Statistics Canada.....	(613) 951-4531
<i>women</i>	
Aboriginal Women's Program, funding for projects and activities	
Department of the Secretary of State of Canada.....	(819) 994-3907
<b>Navigation</b>	
<i>navigable waterways</i>	
obstructions	
Transport Canada.....	(613) 990-5608
<i>navigation and seamanship</i>	
information	
Transport Canada.....	(613) 998-1574
<i>navigational aids</i>	
aircraft, inspection	
Transport Canada.....	(613) 990-3888
<i>protection of waterways</i>	
Transport Canada.....	(613) 998-1415
<b>Nutrition</b>	
(see Health and safety)	
	
<b>Observatories</b>	
<i>Alberta</i>	
Priddis, Alberta Observatory	
Energy, Mines and Resources Canada .....	(403) 931-2111
<i>British Columbia</i>	
Dominion Astrophysical Observatory	
National Research Council Canada .....	(604) 388-0012

## **British Columbia**

Dominion Radio Astrophysical Observatory  
National Research Council Canada .....(604) 497-5321

### *international*

Canada-France-Hawaii Telescope, information

National Research Council Canada .....(613) 993-6539

### *Ontario*

Algonquin Radio Observatory

National Research Council Canada .....(613) 735-0141

### *Ontario*

Ottawa River Solar Observatory

National Research Council Canada .....(613) 592-0993

### *Ontario*

Shirley's Bay Observatory

Energy, Mines and Resources Canada .....(613) 592-5261

## **Occupational health and safety**

(see Health and safety)

## **Official languages**

### *fellowships and awards*

Department of the Secretary of State of Canada .....(819) 994-3442

### *governing bodies*

Officer of the Commissioner of Official Languages .....(613) 996-6368

### *public service*

applications of official language policy in the public service

Treasury Board of Canada, Secretariat .....(613) 952-2923

### *use in education*

Department of the Secretary of State of Canada .....(819) 994-3442

## **Oil and gas**

(see Energy)

## **Old age security**

### *inquiries*

Contact a regional office of Health and Welfare Canada. See the government (blue) listings in the telephone book.

## **Organization for Economic Co-operation and Development**

Canadian participation

External Affairs and International Trade Canada .....(613) 992-6206

## **Organization of American States**

Canadian participation

External Affairs and International Trade Canada .....(613) 995-6433



## **Pardons**

criminal, information

National Parole Board .....(613) 954-7474

## **Parliament**

(see House of Commons)

## **Passport bureau**

information about passport applications mailed to Ottawa

External Affairs and International

Trade Canada .....1-800-567-6868, 1-800-567-6844

## **Passports**

Contact a regional Passport Office. See the government (blue) listings in the telephone book under External Affairs and International Trade.

## **Patents**

### *applications*

registration, licensing, legal actions and regulation of patents

Consumer and Corporate Affairs Canada .....(819) 997-1936

### *federal government*

Canadian Patents and Development Limited .....(613) 990-6100

### *medicine*

Patented Medicines Prices Review Board .....(613) 952-3301

### *searches*

Patent Office

Consumer and Corporate Affairs Canada .....(819) 997-2968

## **Pay equity**

### *federal public service employees*

Treasury Board of Canada, Secretariat .....(613) 957-2400

### *federally regulated employers*

Contact a regional office of Labour Canada. See the government (blue) listings in the telephone book.

## **Peace and security**

Canadian Institute for

International Peace and Security .....(613) 990-1593

## **Pensions**

### *armed forces*

Canadian Forces Superannuation, information

Supply and Services Canada .....(613) 952-9933

### *armed forces*

spouses and dependents of deceased members of the Canadian

Armed Forces, information

National Defence .....(613) 952-4581/82

### *Canada Pension Plan*

collection of contributions

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

### *Canada Pension Plan*

coverage policy

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

### *federal*

federal government pension plans

Treasury Board of Canada, Secretariat .....(613) 952-3237

### *public service*

spouses and dependents of deceased public servants, information

Supply and Services Canada .....(819) 956-2039

**RCMP**

spouses and dependents of deceased RCMP officers, information

Royal Canadian Mounted Police .....(613) 993-7267

**veterans**

appeals, pension decisions

Veterans Appeals Board .....(902) 566-8620

**veterans**

Canadian Pension Commission .....(902) 566-8851

**veterans**

legal aid

Bureau of Pension Advocates .....(902) 566-8641

**veterans**

Newfoundland

Veterans Affairs Canada .....(902) 566-8869

**veterans**

residing outside of Canada

Veterans Affairs Canada .....(902) 566-8869

**People with disabilities***access to legal information*

funding for legal education organizations

Department of Justice Canada .....(613) 957-4344

*awareness*

Access Awareness Week for the Integration of Persons with Disabilities, information

Department of the Secretary of State of Canada .....(819) 997-2412

*employment*

information for employers

Contact a local Canada Employment Centre. See the government (blue) listings for the nearest centre.

*employment*

programs

Contact a local Canada Employment Centre. See the government (blue) listings for the nearest centre.

*employment equity in the federal public service*

policy for federal public service employees

Treasury Board of Canada, Secretariat .....(613) 952-3068

*financial assistance*

funding for non-governmental organizations to develop programs and initiatives to enhance living and working opportunities for people with disabilities

Health and Welfare Canada .....(613) 957-2888

*government programs*

Department of the Secretary of State of Canada .....(613) 957-2412

*public service*

employment

Public Service Commission of Canada .....(613) 992-9965

*public service*

policy on services for public service employees with disabilities

Treasury Board of Canada, Secretariat .....(613) 952-3020

*statistics*

Canadian

Statistics Canada .....(613) 951-4531

**transportation**

complaints about inadequate service

National Transportation Agency of Canada .....(819) 997-6828

**transportation**

financial assistance for small urban and rural communities to acquire vehicles, Accessible-Vehicle Acquisition Program

Transport Canada .....(613) 991-6411

**Performing arts***performing rights*

fixing of royalties

Copyright Board Canada .....(613) 952-8621

*theatre*

government grants and other funding

Canada Council .....(613) 598-4365/66

*touring companies*

financial assistance

Canada Council .....(613) 598-4392

**Pesticides***complaints*

appeals to the Assessor about compensation for the owners of land affected by pesticide residues

Federal Court of Canada .....(613) 995-6795

*environmental impact*

Environment Canada .....(819) 953-1687

*information*

Pesticides Information Call Line

Agriculture Canada .....1-800-267-6315

In the Northwest Territories and the Yukon (collect) .....(613) 993-4544

*proper use and effectiveness*

Agriculture Canada .....(613) 993-4544

*registration*

Pesticide Registration Review Office .....(613) 990-1437

**Petroleum**

(see Energy)

**Pilots***air*

examinations and certificates

Transport Canada .....(819) 990-1034

*marine*

Atlantic Pilotage Authority Canada .....(902) 426-2553

*marine*

examinations and certificates

Transport Canada .....(819) 998-0695

*marine*

Great Lakes Pilotage Authority Canada .....(613) 933-2991

*marine*

Laurentian Pilotage Authority Canada .....(514) 496-1501

*marine*

Pacific Pilotage Authority Canada .....(604) 666-6771

## Pipelines

### *certification*

international and interprovincial

National Energy Board.....(613) 998-7160

### *economic regulations*

tariffs, rates etc.

National Energy Board.....(613) 990-3188

### *legislation*

*Northern Pipeline Act*, financing, tariffs, approvals, regulation of operation

National Energy Board.....(613) 990-3188

## Plants

(see Agriculture)

## Pollution

### *emergency clean-up*

Transport Canada.....(613) 990-3400

### *prevention*

rules, regulations and policy for prevention

Transport Canada.....(819) 991-3166

## Population

### *Canadian statistics*

Statistics Canada.....(613) 951-9582

### *data analysis*

Statistics Canada.....(613) 951-9752

## Ports

administration

Ports Canada ....., (613) 95-PORTS, (613) 957-6700

## Post-secondary education

### *Canadian statistics*

Statistics Canada.....(613) 951-1524

## Postal service

ongoing government evaluation of service provided by Canada Post

Postal Services Review Committee ....., (613) 952-4088

## Poultry

(see Agriculture)

## Poverty

### *government research*

National Council on Welfare ....., (613) 957-2961

## Privacy Act

Consult other Info Source publications. Ask a departmental librarian or inquiries officer or at a local public or university library.

### *complaints arising from information requests*

Office of the Privacy Commissioner of Canada .....1-800-267-0441

(see also: Privacy numbers for individual departments/agencies, Section Two)

## Protocol

rules and advice for state ceremonies and national events

Department of the Secretary of State of Canada.....(613) 994-1353

## Public service

### *AIDS*

policy

Treasury Board of Canada, Secretariat.....(613) 957-2400

### *bargaining agents*

certification

Public Service Staff Relations Board.....(613) 990-1800

### *benefits*

Health and Income Protection Plan, benefit programs for federal employees

Treasury Board of Canada, Secretariat.....(613) 957-2591

### *conflict of interest*

policy for federal public service employees

Treasury Board of Canada, Secretariat.....(613) 957-2680

### *employment*

competitions

Public Service Commission of Canada .....(613) 995-5010

### *employment opportunities*

Public Service Commission of Canada .....(613) 996-8436

### *employment equity in the federal public service*

policy for federal public service employees (women, aboriginal people, people with disabilities, visible minorities)

Treasury Board of Canada, Secretariat.....(613) 952-3068

### *estimates*

Main, information

Treasury Board of Canada, Secretariat.....(613) 957-0562

### *foreign service*

salaries and special working conditions for personnel serving outside Canada

Treasury Board of Canada, Secretariat.....(613) 952-3267

### *grievances*

Public Service Staff Relations Board.....(613) 990-1800

### *harassment*

policy relating to harassment in the public service

Treasury Board of Canada, Secretariat.....(613) 957-2400

### *human rights*

administration

Treasury Board of Canada, Secretariat.....(613) 952-3109

### *incentive awards*

information

Treasury Board of Canada, Secretariat.....(613) 952-3015

### *industrial relations*

federal jurisdiction

Canada Labour Relations Board .....(613) 996-9466

### *management*

proposals for research projects

Canadian Centre for Management Development .....(613) 995-4035

*occupational safety*  
safety, health and employment assistance programs  
Treasury Board of Canada, Secretariat.....(613) 992-3253

*official languages*  
applications of official language policy within the public service  
Treasury Board of Canada, Secretariat.....(613) 952-2923

*official languages*  
Office of the Commissioner of Official Languages.....(613) 996-6368

*pay equity*  
Treasury Board of Canada, Secretariat.....(613) 957-2400

*pay system*  
information  
Treasury Board of Canada, Secretariat.....(613) 952-3198

*people with disabilities*  
employment  
Public Service Commission of Canada .....

*people with disabilities*  
policy on services for public service employees with disabilities  
Treasury Board of Canada, Secretariat.....(613) 952-3020

*personnel policy*  
information  
Treasury Board of Canada, Secretariat.....(613) 952-3014

*personnel records*  
public service and armed forces  
National Archives of Canada .....

*political activities*  
public employees, administration of section 32 of *The Public Service Employment Act*  
Public Service Commission of Canada .....

*public accounts*  
Supply and Services Canada .....

*recruitment*  
post-secondary recruitment programs  
Public Service Commission of Canada .....

*salaries and wages*  
selected employee groups in Canada  
Public Service Staff Relations Board.....(613) 990-1660/87

*training*  
language courses  
Public Service Commission of Canada .....

*training*  
language policies  
Treasury Board of Canada, Secretariat.....(613) 952-2923

*training*  
senior management  
Canadian Centre for Management Development .....

*training*  
policies, information  
Treasury Board of Canada, Secretariat.....(613) 952-3015

*visible minorities*  
special programs for public service employment  
Public Service Commission of Canada .....

*women*  
public service employment and counselling  
Public Service Commission of Canada .....

*working conditions*  
Public Service Staff Relations Board.....(613) 990-1800

## Publishing and printing

*books*  
financial assistance for Canadian-owned publishing firms that publish Canadian titles  
Communications Canada .....

*federal government*  
Supply and Services Canada .....

*Publications inquiries* .....

## Q

### Questionnaires

*design*  
Statistics Canada .....

## R

### Race tracks

(see Agriculture)

### RADARSAT

information and data services that will be available to users  
Energy, Mines and Resources Canada .....

Canadian Space Agency .....

### Radiation

*medical devices*  
emergency calls  
Health and Welfare Canada .....

*nuclear*  
emergency calls  
Health and Welfare Canada .....

### Radio

*broadcast licenses*  
applications  
Contact a regional office of the Canadian Radio-television and Telecommunications Commission. See the government (blue) listings of the telephone book.

*Canadian content requirements*  
Canadian Radio-television and Telecommunications Commission .....

**equipment**

approval and certification of all broadcast devices

Communications Canada .....(613) 998-5968

**interference**

complaints and inspections

Contact a district office of Communications Canada. See the government (blue) listings in the telephone book

**native**

Northern Native Broadcast Access Program

Department of the Secretary of State of Canada .....(819) 997-5411

**stations**

promise of performance violators

Canadian Radio-television and Telecommunications Commission .....(819) 997-1877

**two-way radio operators**

licences and examinations

Contact a district office of Communications Canada. See the government (blue) listings in the telephone book.

**Radioactive materials**

safety standards

Atomic Energy Control Board .....(613) 996-5634

**Railways***accident investigations*

Transportation Safety Board of Canada .....(819) 997-6030

*economic regulation*

tariffs, rates

National Transportation Agency of Canada .....(819) 997-0344

*grain transportation*

Grain Transportation Agency .....(204) 983-3212

*passenger services*

Transport Canada .....(819) 998-1930

*passenger services*

Via Rail .....(514) 871-6000

*rail lines*

applications from railway companies to abandon rail lines

National Transportation Agency of Canada .....(819) 997-0344

*safety*

Transport Canada .....(819) 998-2984

**Recalls**

registry of all motor vehicle and tire recalls

Transport Canada .....(819) 993-9851

**Recording**

sound, financial assistance for distribution, publication, marketing and promotion

Communications Canada .....(613) 990-4151

**Recreation**

Canadian statistics

Statistics Canada .....(613) 951-1513

**Recruiting**

foreign service officers

External Affairs and International Trade Canada .....(613) 992-3051

**Refugees***governing bodies*

Immigration and Refugee Board .....(613) 995-6486

*policy and programs*

Employment and Immigration Canada .....(819) 997-9173

*sponsoring*

Employment and Immigration Canada .....(819) 994-2079

**Remote sensing data***user information and assistance*

Canada Centre for Remote Sensing .....(613) 952-0500

*RADARSAT Program Office*

Canadian Space Agency .....(514) 496-4000

**Restraint of trade***Competition Act*

Consumer and Corporate Affairs Canada .....(819) 994-0798

**Roadcruiser Bus Service (Newfoundland)**

complaints

Transport Canada .....(709) 772-2586

**Roadcruiser Bus Service (Newfoundland)**

information

Transport Canada .....(709) 772-2586

**Roads***construction*

Transport Canada .....(613) 998-1896

*safety*

Transport Canada .....(819) 993-6735

*Trans-Canada Highway*

Transport Canada .....(613) 998-1896

**Royal Canadian Mint***numismatic products*

Royal Canadian Mint .....1-800-267-1871

*tours*

Royal Canadian Mint .....(613) 992-2348

**Royal Canadian Mounted Police**

Public Complaints Commission .....1-800-267-6637

**Royal Canadian Mounted Police**

External Review Committee .....(613) 998-2134

**Safety**

(see Health and safety)

## St. Lawrence Seaway

*history and construction*

The St. Lawrence Seaway Authority .....(613) 598-4600

*navigation rules and regulations*

The St. Lawrence Seaway Authority .....(613) 598-4600

*statistics and information*

The St. Lawrence Seaway Authority .....(613) 598-4600

*traffic and tolls*

The St. Lawrence Seaway Authority .....(613) 598-4600

*water levels*

The St. Lawrence Seaway Authority .....(613) 598-4600

## Satellite systems

*existing and future communications satellite systems*

Communications Canada .....(613) 998-2329

*satellite and spacecraft testing*

David Florida Laboratory

Canadian Space Agency .....(514) 496-4000

## Scholarships

(see Education, Financial assistance)

## Science

*governing bodies*

National Advisory Board for  
Science and Technology .....(613) 993-0308

*information*

Canadian Institute for Scientific and Technical Information

National Research Council Canada .....(613) 993-1600

*promotion*

Public Awareness Program

National Research Council Canada .....(613) 993-4514

*promotion*

Science Culture Canada

Supply and Services Canada .....(819) 956-1772

*space*

Canadian Space Agency .....(514) 496-4000

## Search and rescue

*information*

Canadian Coast Guard .....(613) 990-3110

*information*

National Search and Rescue Program

National Search and Rescue Secretariat .....(613) 992-00540

Note: This is not an emergency number. Missing persons, aircraft and watercraft should be reported to the appropriate police force or the Canadian Coast Guard.

## Seeds

(see Agriculture)

## Seismology

recording of seismological data

Energy, Mines and Resources Canada .....(613) 992-5038

## Senior citizens

*government programs*

Seniors Secretariat

Health and Welfare Canada .....(613) 957-7358

*government research*

National Advisory Council on Aging

Health and Welfare Canada .....(613) 957-1968

## Ships

*Canadian*

government owned and operated

Transport Canada .....(613) 998-1637

*customs registration*

Contact a regional Customs office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

*inspection*

appliances and equipment

Transport Canada .....(613) 998-0664

*inspection*

requests about individual ships

Transport Canada .....(613) 991-3131

*inspection*

ships used to carry dangerous goods

Transport Canada .....(613) 993-7628

*officers and seamen*

qualifications and certification

Transport Canada .....(613) 991-3117

*registration and licensing*

Transport Canada .....(613) 991-3151

*safety*

Transport Canada .....(613) 998-0612

## Slaughterhouses

*registration*

Agriculture Canada .....(613) 995-5433

## Small business

*access opportunities to government*

Industry, Science and Technology Canada .....(613) 955-5771

*Atlantic provinces*

special aid (training and skills development, job creation, technology infrastructure development, local investment promotion, procurement and funding for feasibility studies)

Atlantic Canada Opportunities Agency .....1-800-561-7862

*counselling*

Counselling Assistance to Small Enterprises

Contact a regional office of the Federal Business Development Bank. See the government (blue) listings in the telephone book.

*equity valuation for tax purposes*

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*government programs*

Entrepreneurship and Small Business Office

Industry, Science Technology Canada .....(613) 954-5491

<i>legislation</i>		<i>technology research</i>	
Small Business Loans Act, information		Communications Research Centre	
Industry, Science and Technology Canada .....	(613) 954-5540	Communications Canada .....	(613) 998-2264
<i>statistics</i>		<b>Sport</b>	
Canadian		<i>amateur</i>	
Statistics Canada .....	(613) 951-5967	funding	
<b>Social studies</b>		Fitness and Amateur Sport .....	(613) 992-4510
<i>data analysis, studies</i>		<i>drugs in amateur sport</i>	
Statistics Canada .....	(613) 951-8216	Fitness and Amateur Sport .....	(613) 992-9285
<i>information</i>		<i>violence</i>	
CANSIM (Canadian Socio-Economic Information Management System) database		Commission for Fair Play	
Statistics Canada .....	(613) 951-1365	Fitness and Amateur Sport .....	(613) 992-9234
<b>Social insurance numbers</b>		<b>Standards</b>	
<i>applications</i>		<i>agricultural products</i>	
Contact a local Canada Employment Centre. See the government (blue) listings of the telephone book		(see Agriculture)	
<i>control programs</i>		<i>Canadian government</i>	
information about the development of controls for social insurance numbers		Canadian General Standards Board	
Treasury Board of Canada, Secretariat.....	(613) 952-3213	Supply and Services Canada .....	(819) 956-0432
<b>Social insurance programs</b>		<i>development</i>	
Contact a local Canada Employment Centre. See the government listings of the telephone book		communications/computer networks	
<b>Soil and water</b>		Communications Canada .....	(613) 998-3978
conservation on farms, government programs		<i>information technology</i>	
Prairie Farm Rehabilitation Administration .....	(306) 780-7382	government standards	
<b>South Africa</b>		Treasury Board of Canada, Secretariat.....	(613) 957-2465
Canadian initiatives to encourage the South African government to abandon apartheid, information		<i>international</i>	
External Affairs and International Trade Canada .....	(613) 990-6573	International Electro-technical Foundation, Canadian participation	
<b>Space</b>		Standards Council of Canada .....	1-800-267-8220
<i>programs</i>		<i>international</i>	
information		International Organization for Standardization, Canadian participation	
Canadian Space Agency .....	(514) 496-4000	Standards Council of Canada .....	1-800-267-8220
<i>robotics</i>		<i>labour</i>	
Strategic Technologies in Automation and Robotics		Canada Labour Code, Part III	
Canadian Space Agency .....	(514) 496-4000	Labour Canada .....	(613) 997-1645
<b>Space Station</b>		<i>national, regional, foreign and international standards</i>	
Mobile Servicing System		Standards Council of Canada .....	1-800-267-8220
Canadian Space Agency .....	(514) 496-4000	<i>radio equipment</i>	
<b>Space Station</b>		transmitters and receivers	
Space Station Program Office		Communications Canada .....	(613) 990-4030
Canadian Space Agency .....	(514) 496-4000	<i>telecommunications</i>	
<b>Space Station</b>		approval of devices connected to telecommunications carriers	
User Development Program		Communications Canada .....	(613) 990-4030
Canadian Space Agency .....	(514) 496-4000	<b>Statistics</b>	
<i>technology</i>		<i>accident victims</i>	
Canadian Space Agency .....	(514) 496-4000	Canadian statistics	
<b>Technology</b>		Statistics Canada .....	(613) 951-2572
Canadian Space Agency .....	(514) 496-4000	<i>aviation</i>	
		Canadian statistics	
		Statistics Canada .....	(613) 951-6942
		<i>business market analysis</i>	
		Canadian statistics	
		Statistics Canada .....	(613) 951-8214

<i>census</i>		<i>farm income/prices</i>	
customer services		Canadian statistics	
Statistics Canada.....	(613) 995-3960	Statistics Canada.....	(613) 951-2436
<i>census</i>		<i>forests and forestry</i>	
media inquiries		Canadian statistics	
Statistics Canada.....	(613) 951-4636	Forestry Canada.....	(819) 997-1107
<i>census</i>		<i>health</i>	
public inquiries		Canadian statistics	
Statistics Canada.....	(613) 951-8116	Statistics Canada.....	(613) 951-8571
<i>census</i>		<i>industry</i>	
purchase of census information		Canadian statistics	
Statistics Canada.....	(613) 951-8116	Statistics Canada.....	(613) 951-9840
<i>construction</i>		<i>immigration</i>	
Canadian statistics		Canadian statistics	
Statistics Canada.....	(613) 951-3501	Employment and Immigration Canada.....	(819) 994-3641
<i>consumer prices</i>		<i>international development</i>	
Canadian statistics		Canadian International Development Agency.....	(613) 997-5006
Statistics Canada.....	(613) 951-9606	<i>international trade</i>	
<i>culture</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951-9797
Statistics Canada.....	(613) 990-9038	<i>international travel</i>	
<i>disability</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951-8933
Statistics Canada.....	(613) 951-4531	<i>justice</i>	
<i>economy</i>		Canadian Centre for Justice Statistics	
Canadian statistics		Statistics Canada.....	(613) 951-9023
Statistics Canada.....	(613) 951-9162	<i>labour market activity</i>	
<i>education</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951-4617
Statistics Canada.....	(613) 951-9039	<i>manufacturing</i>	
<i>employment</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951-2231
Statistics Canada.....	(613) 951-4090	<i>mineral</i>	
<i>energy</i>		Canadian and international	
Canadian statistics		Energy, Mines and Resources Canada .....	(613) 992-6439
Statistics Canada.....	(613) 951-3569	<i>natives</i>	
<i>environment and natural resources</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951-4531
Statistics Canada.....	(613) 951-8585	<i>population</i>	
<i>export trade</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951-9582
Statistics Canada.....	(613) 951-9797	<i>post-secondary education</i>	
<i>family expenditures</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951-1524
Statistics Canada.....	(613) 951-9781	<i>recreation</i>	
<i>family violence</i>		Canadian statistics	
information and statistics		Statistics Canada.....	(613) 951-1513
Health and Welfare Canada .....	(613) 954-0070	<i>science and technology</i>	
<i>farm crops</i>		Canadian statistics	
Canadian statistics		Statistics Canada.....	(613) 951- 9920
Statistics Canada.....	(613) 951-8718		

*small business*  
Canadian statistics  
Statistics Canada .....(613) 951-5967

*taxation.*  
Canadian statistics  
Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*telecommunications*  
Canadian statistics  
Statistics Canada .....(613) 951-2205

*transportation*  
Canadian statistics  
Statistics Canada .....(613) 951-8704

*transportation (rail/marine/trucking)*  
Canadian statistics  
Statistics Canada .....(613) 951-2527

*tourism*  
Canadian statistics  
Statistics Canada .....(613) 951-1513

*unemployment*  
Canadian statistics  
Statistics Canada .....(613) 951-9448

*unemployment insurance*  
Canadian statistics  
Employment and Immigration Canada .....(819) 994-6852

*vital*  
births, marriages, divorces, deaths and causes of death, Canadian statistics  
Statistics Canada .....(613) 951-1746

*work-related accidents*  
research and statistics  
Labour Canada .....(819) 953-0234

**Student loans**  
(see Financial assistance)

**Supreme Court of Canada**  
tours  
Supreme Court of Canada .....(613) 995-4330

**Surveying**  
*geodetic*  
government geodetic research data, inquiries and search requests  
Energy, Mines and Resources Canada .....(613) 995-4443

*geological*  
government geological research data, inquiries and search requests  
Energy, Mines and Resources Canada .....(613) 996-3919

*land survey records*  
federal, copies of all survey records and documents of Indian reserves, national parks, and territorial and offshore areas  
Energy, Mines and Resources Canada .....(613) 992-0818

**RADARSAT**  
information and data services that will be available to users  
Energy, Mines and Resources Canada .....(613) 993-8900  
Canadian Space Agency .....(514) 496-4000  
*remote sensing data*  
user assistance  
Canada Centre for Remote Sensing .....(613) 952-0500

## T

### **Taxation**

*advance income tax rulings*  
Mail to: Revenue Canada, Taxation, 875 Heron Road, Ottawa, K1A 0L8. Note: there is a fee for this service.

*appeals and objections*  
Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*assistance*  
Taxpayer Assistance Program  
Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*films*  
certification of Canadian films for tax purposes, Canadian Audio Video Certification Office  
Communications Canada .....(613) 990-4090

*Goods and Services Tax*  
consumer information  
Department of Finance Canada .....1-800-688-2122

Telecommunications Device for the Hearing-Impaired .....1-800-465-7735

*Goods and Services Tax*  
hotline  
Department of Finance Canada .....1-800-267-6620

Telecommunications Device for the Hearing-Impaired .....1-800-267-6650

*Goods and Services Tax*  
merchant inquiries  
Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

*Goods and Services Tax Credit*  
Revenue Canada, Taxation .....1-800-267-2660

*investigations policy*  
Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*sales tax permits*  
Contact a regional Excise office. See the government (blue) listings in the telephone book under Revenue Canada, Customs and Excise.

*statistics*  
Canadian  
Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*tax forms*  
complaints

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*tax issues*  
arts and artists

Communications Canada .....(613) 990-4080

*taxes owed*  
by non-resident Canadians

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*training*  
learning materials for students studying tax-related matters,  
Teaching Taxes Program

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

*training*  
volunteer training to help taxpayers who cannot complete their own returns

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

## Telecommunications

*applications*

to provide telecommunications services

Contact a regional office of the Canadian Radio-television and Telecommunications Commission. See the government (blue) listings in the telephone book.

*assistance*  
developing nations

Communications Canada .....(613) 990-8543

*cable television*  
complaints about the service provided by a licensed carrier

Canadian Radio-television and  
Telecommunications Commission.....(819) 997-1877

*electronics*

marine

Transport Canada.....(613) 998-1574

*equipment approval*  
approval and certification for devices which can be connected to a telephone system, including telephones, answering machines, automatic dialers and modems

Communications Canada .....(613) 990-4030

*federal services*

Government Telecommunications Agency

Communications Canada .....(613) 990-4444

*international*

International Telecommunication Union, Canadian participation

Communications Canada .....(613) 990-4744

*standards*

telecommunications/computer networks

Communications Canada .....(613) 998-3978

## Television

(see Broadcasting and communications)

## Theatre

government grants and other funding  
Canada Council .....(613) 598-4365/66

## Theses

copies of all masters and doctoral theses published in Canada  
National Library of Canada .....(613) 997-7055

## Tobacco

*control policies*  
social use of tobacco

Health and Welfare Canada .....(819) 957-1321

*growers*

financial assistance

Agriculture Canada .....(613) 995-9554

*legislation*

*Non-Smokers Health Act*

Labour Canada .....(819) 997-2400

## Tourism

*advertising*

Industry, Science and Technology Canada .....(613) 954-3830

*statistics*

Canadian

Statistics Canada .....(613) 951-1513

*market research data*

Industry, Science and Technology Canada .....(613) 954-3942

*national parks and monuments*

Environment Canada .....(613) 997-4932

## Trade-marks

Consumer and Corporate Affairs Canada .....(819) 997-1160

## Training

*customs and excise*

Customs and Excise College

Revenue Canada, Customs and Excise .....(514) 451-6711

*defence*

training policies

National Defence .....(613) 952-4581/82

*emergency preparedness*

training, Canadian Emergency Preparedness College

Emergency Preparedness Canada .....(613) 623-7931

*exchanges*

public employees, exchanges between Canada and other countries,  
International Programs

Public Service Commission of Canada .....(613) 992-5902

*exchanges*

senior executive exchanges between the public service and the  
business community, Business/Government Executive Exchange

Public Service Commission of Canada .....(613) 992-4719

***exchanges***

senior officers exchange program between the federal service and organizations in the public and private sectors, Interchange Canada  
Public Service Commission of Canada ..... (613) 995-0109

***exporters***

NEBS, a special training program for first-time exporters to states along the Canada/United States border  
External Affairs and International Trade Canada ..... (613) 993-5726

***exporters***

NEXOS, a special training program for first-time exporters to Western Europe  
External Affairs and International Trade Canada ..... (613) 996-3298

***exporters***

NEXUS, a special training program for first-time exporters to the southern United States  
External Affairs and International Trade Canada ..... (613) 993-5726

***inspector/engineer***

Transport Canada ..... (613) 990-1049

***language***

organizations studying second language acquisition, Language Acquisition Development Program  
Department of the Secretary of State of Canada ..... (819) 994-3442

***management***

Management Trainee Program  
Public Service Commission of Canada ..... 1-800-668-1995

***management***

middle-managers development course, Career Assignment Program  
Public Service Commission of Canada ..... (613) 996-0114

***management***

senior management  
Canadian Centre for Management Development ..... (819) 997-1954

***native***

Northern Careers Programs, training and development for aboriginal people living north of 60 degrees latitude  
Public Service Commission of Canada ..... (613) 992-9998

***public service***

development courses  
Public Service Commission of Canada ..... (613) 993-6111

***public service***

language training  
Public Service Commission of Canada ..... (613) 993-0172

***public service***

policies, information  
Treasury Board of Canada, Secretariat ..... (613) 952-3015

***taxation***

learning materials for students studying tax-related matters, Teaching Taxes Program

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

***taxation***

volunteer training to help taxpayers who cannot complete their own returns

Contact a district office of Revenue Canada, Taxation. See the government (blue) listings in the telephone book.

***Translation***

terminology and translation advice

Contact a local Terminology and Linguistic Services office of the Department of the Secretary of State of Canada. See the government (blue) listings in the telephone book.

***Transportation******bridges***

international

Transport Canada ..... (613) 998-1904

The St. Lawrence Seaway Authority ..... (613) 598-4600

***buses***

regulations for the operation of commercial buses

Transport Canada ..... (613) 998-1914

***buses***

Roadcruiser Bus Service (Newfoundland), complaints

Transport Canada ..... (709) 772-2586

***buses***

Roadcruiser Bus Service (Newfoundland), information

Transport Canada ..... (709) 772-2586

***economic analysis***

National Transportation Agency of Canada ..... (819) 994-7867

***federal subsidies***

National Transportation Agency of Canada ..... (819) 997-6514

***ferries and coastal shipping services***

Transport Canada ..... (613) 998-1839

***highways***

construction

Transport Canada ..... (613) 998-1896

***marine requirements***

assessment of future needs

Transport Canada ..... (613) 998-1843

***people with disabilities***

complaints about inadequate service

National Transportation Agency of Canada ..... (819) 997-6828

***people with disabilities***

financial assistance for small urban and rural communities to acquire vehicles, Accessible-Vehicle Acquisition Program

Transport Canada ..... (613) 991-6411

***rates***

air and marine, dispute resolution

National Transportation Agency of Canada ..... (819) 997-6559

***rates***

rail, dispute resolution

National Transportation Agency of Canada ..... (819) 997-1081

<i>research and development</i>	
Transportation Development Centre	
Transport Canada.....	(514) 283-0000
<i>security</i>	
national transportation networks	
Transport Canada.....	(613) 990-3651
<i>statistics</i>	
Canadian	
Statistics Canada.....	(613) 951-8704
<i>statistics</i>	
Canadian, rail/marine/trucking	
Statistics Canada.....	(613) 951-2527
<i>tunnels</i>	
international	
Transport Canada.....	(613) 998-1904
<i>wharves</i>	
administration	
Transport Canada.....	(613) 990-3014
<i>wharves</i>	
inspections	
Transport Canada.....	(613) 990-3014
<i>wharves</i>	
rules and regulations	
Transport Canada.....	(613) 990-3014
<i>wharves</i>	
tariffs and fees	
Transport Canada.....	(613) 990-3014
<b>Travel</b>	
consular services for Canadians visiting foreign countries	
External Affairs and International Trade Canada.....	(613) 996-4376
<b>Treaties and Historical Research Centre</b>	
Indian and Northern Affairs.....	(819) 994-1182

## U

### Unemployment Insurance

*appeals*

Office of the Umpire, Unemployment  
Insurance Act.....

(613) 992-4865

*program information*

Contact a local Canada Employment Centre. See the government  
(blue) listings in the telephone book.

*statistics*

Employment and Immigration Canada.....

(819) 954-6852

**United Nations***development*

United Nations Development Program, Canadian participation

Canadian International Development Agency.....

(819) 997-5006

*drugs*

United Nations Commission on Narcotic Drugs, Canadian  
participation

Health and Welfare Canada.....

*education*

United Nations Educational Scientific and Cultural Organization,  
Canadian participation

Canada Council.....

*environment*

United Nations Environment Program, Canadian participation

Environment Canada.....

*health*

World Health Organization, Canadian participation

Canadian International Development Agency.....

(819) 997-5006

External Affairs and International Trade Canada.....

(613) 995-5244

Health and Welfare Canada.....

(613) 957-7288

*housing*

United Nations Centre for Human Settlements (HABITAT), Canadian  
participation

External Affairs and International Trade Canada.....

(613) 992-1361

*industrial development*

United Nations Industrial Development Organization, Canadian  
participation

External Affairs and International Trade Canada.....

(613) 992-1361

**United States**

Canada/United States relations

External Affairs and International Trade Canada.....

(613) 990-6917

**United Way***federal campaign*

planning

Supply and Services Canada.....

(613) 952-0490

*reports and audits*

Supply and Services Canada.....

(613) 992-8670

## V

**Vegetables**

(see Agriculture)

**Veterans***Army Benevolent Fund*

army

Veterans Affairs Canada.....

(613) 996-6150

*benefits*

war service benefits

Veterans Affairs Canada.....

(902) 566-8888

*blinded veterans*

assistance

Veterans Affairs Canada.....

(902) 566-8098

*chaplaincy service*

Veterans Affairs Canada.....

(902) 566-8888

<i>counselling</i>	
counsellors and counselling services	
Veterans Affairs Canada .....	(902) 566-8092
<i>deceased</i>	
more than 20 years, information	
Veterans Affairs Canada .....	(902) 566-8888
<i>government programs</i>	
Veterans Independence Program	
Veterans Affairs Canada .....	(902) 566-8888
<i>health care</i>	
facilities and services for veterans	
Veterans Affairs Canada .....	(902) 566-8302
<i>hearing assistance</i>	
Veterans Affairs Canada .....	(902) 566-8099
<i>honours and awards</i>	
Veterans Affairs Canada .....	(613) 995-5003
<i>insurance</i>	
Veterans Affairs Canada .....	(902) 566-8008
<i>legal aid</i>	
Bureau of Pension Advocates .....	(902) 566-8641
<i>loans and grants</i>	
Veterans Affairs Canada .....	(902) 566-8118
<i>medical advice</i>	
Veterans Affairs Canada .....	(902) 566-8098
<i>memorials</i>	
Veterans Affairs Canada .....	(902) 566-8130
<i>social assistance programs</i>	
Veterans Affairs Canada .....	(902) 566-8148
<i>special events and commemorations</i>	
Veterans Affairs Canada .....	(613) 992-7460
<i>trust funds</i>	
Veterans Affairs Canada .....	(902) 566-8075
<i>veterans residing outside of Canada</i>	
Veterans Affairs Canada .....	(613) 995-4875
<i>war allowances</i>	
veteran and civilian	
Veterans Affairs Canada .....	(902) 566-8888
<i>war graves</i>	
Commonwealth War Graves Commission .....	(613) 992-3224
<b>Veterinary drugs</b>	
Bureau of Veterinary Drugs	
Health and Welfare Canada .....	(613) 957-3824
<b>Visible minorities</b>	
<i>access to legal information</i>	
funding for legal education organizations	
Department of Justice Canada .....	(613) 957-4344
<i>employment equity</i>	
policy for federal public service employees	
Treasury Board of Canada, Secretariat .....	(613) 952-3068
<i>employment programs</i>	
Contact a local Canada Employment Centre. See the government (blue) listings in the telephone book for the nearest centre.	
<i>public service employment</i>	
special programs for public service employment	
Public Service Commission of Canada .....	(613) 992-7151
<b>Visual arts</b>	
government grants and other funding	
Canada Council .....	(613) 598-4365/66
<b>Vital statistics</b>	
births, marriages, divorces, deaths and causes of death	
Statistics Canada .....	(613) 951-1746
<b>Voluntary organizations</b>	
financial assistance	
Department of the Secretary of State of Canada .....	(819) 994-2257
<b>W</b>	
<b>War graves</b>	
Commonwealth War Graves Commission .....	(613) 992-3224
<b>Water</b>	
<i>flood damage control</i>	
federal/provincial measures	
Environment Canada .....	(819) 953-1140
<i>fresh</i>	
information about Canadian freshwater supplies, National Water Research Institute	
Environment Canada .....	(416) 336-4981
<i>quality</i>	
national guidelines and objectives	
Environment Canada .....	(819) 997-1920
<i>research</i>	
Canadian Hydrographic Service	
Fisheries and Oceans .....	(416) 336-4599
<i>research</i>	
National Hydrology Research Institute	
Environment Canada .....	(306) 975-5717
<i>waste</i>	
government studies to reduce waste water and its environmental impact	
Environment Canada .....	(819) 952-8675
<i>water use licences</i>	
Northwest Territories	
Northwest Territories Water Board .....	(403) 920-8191
<i>water use licences</i>	
Yukon Territory	
Yukon Territory Water Board .....	(403) 668-4884
<b>Waterways</b>	
<i>obstructions</i>	
Transport Canada .....	(613) 990-5608

<i>water levels</i> Transport Canada.....(613) 990-5608	<i>waterfowl</i> North American Waterfowl Plan, planning and co-ordination Canadian Wildlife Service.....(819) 997-1303
<b>Weights and measures</b>	
<i>approval and inspection</i> measuring and weighing devices Contact a regional office of Consumer and Corporate Affairs Canada. See the government (blue) listings in the telephone book.	
<i>measurement</i> volumes, linear and cubic area, mass Consumer and Corporate Affairs Canada.....(613) 952-0640	
<b>Welfare</b>	
non-governmental welfare organizations Health and Welfare Canada .....	
<b>Wharves</b>	
<i>administration</i> Transport Canada.....(613) 990-3014	
<i>inspections</i> Transport Canada.....(613) 990-3014	
<i>rules and regulations</i> Transport Canada.....(613) 990-3014	
<i>tariffs and fees</i> Transport Canada.....(613) 990-3014	
<b>Wildlife</b>	
<i>Canadian Wildlife Service</i> Environment Canada.....(819) 997-8507	
<i>endangered species</i> protection efforts Environment Canada.....(819) 953-1429	
<i>land mammals</i> preservation of habitat Environment Canada.....(819) 953-1434	
<i>marine</i> preservation of habitat Environment Canada.....(819) 953-1434	
<i>migratory birds</i> information about laws and programs designed to protect migratory birds Canadian Wildlife Service .....	
<i>migratory birds</i> <i>Migratory Bird Convention Act, enforcement</i> Environment Canada.....(819) 953-1422	
<i>migratory birds</i> preservation of habitat Canadian Wildlife Service.....(819) 953-1434	
<i>preservation</i> co-operation with other countries Environment Canada.....(819) 953-4385	
<i>Women</i>	
<i>access to legal information</i> funding for legal education organizations Department of Justice Canada .....	(613) 957-4344
<i>developing nations</i> Canadian International Development Agency.....(819) 997-5006	
<i>economic status in Canada</i> Canadian Advisory Council on the Status of Women ... (613) 992-4975	
<i>employment</i> policies and strategies to improve employment opportunities for women Contact a local Canada Employment Centre. See the government (blue) listings in the telephone book.	
<i>employment</i> public service employment in non-traditional occupations, OPTION Program Public Service Commission of Canada .....	(613) 992-9029
<i>employment equity in the federal public service</i> policy for federal public service employee Treasury Board of Canada, Secretariat.....(613) 952-3068	
<i>equal pay for work of equal value</i> information Contact a regional office of Labour Canada. See the government (blue) listings in the telephone book.	
<i>equal pay for work of equal value</i> federal public service Treasury Board of Canada, Secretariat.....(613) 952-3176	
<i>equality</i> international, Canadian efforts to encourage the international equality of women External Affairs and International Trade Canada.....(613) 994-6657	
<i>farm</i> Farm Women's Advancement Program Agriculture Canada .....	(613) 995-5880
<i>financial assistance</i> resources for women's groups Department of the Secretary of State of Canada.....(819) 997-8451	
<i>government programs</i> to improve the status of women in Canada Department of the Secretary of State of Canada.....(819) 997-8451	
<i>health</i> role in health care Canadian Advisory Council on the Status of Women ... (613) 992-4975	
<i>homemakers</i> issues Canadian Advisory Council on the Status of Women ... (613) 992-4975	
<i>legal issues</i> Canadian Advisory Council on the Status of Women ... (613) 992-4975	
<i>preservation</i> co-operation with other countries Environment Canada.....(819) 953-4385	

**native**

Aboriginal Women's Program

Department of the Secretary of State of Canada .....(819) 997-8451

**public service**

Women's Career Counselling and Referral Bureau

Public Service Commission of Canada .....(613) 995-6591

**social issues**

Canadian Advisory Council on the Status of Women ... (613) 994-4975

**workforce**

Women's Bureau

Labour Canada .....(819) 994-3779

**workplace**

financial assistance for projects that promote women's equity in the workplace

Labour Canada .....(819) 953-0057

**World Bank**

Canadian participation

Canadian International Development Agency .....(819) 997-5006

**World Food Day**

Canadian observance

Agriculture Canada .....(613) 993-6671

**World Food Program**

policies and programs, Canadian participation

Canadian International Development Agency .....(819) 997-5006

**World Health Organization**

Canadian participation

Canadian International Development Agency .....(819) 997-5006

External Affairs and International Trade Canada .....(613) 995-5244

Health and Welfare Canada .....(613) 957-7288

**World Health Organization Fellowships**

information

Canadian International Development Agency .....(819) 997-5006

External Affairs and International Trade Canada .....(613) 995-5244

Health and Welfare Canada .....(613) 957-7287

**Writing and publishing**

government grants and other funding

Canada Council .....(613) 598-4365/66

**Y****Youth****4-H programs**

financial and professional support for the development of Canadian youth interest in agriculture

Agriculture Canada .....(819) 994-0246

**access to legal information**

funding for legal education organizations

Department of Justice Canada .....(613) 957-4344

**employment**

Employment and Immigration Canada .....(819) 997-6406

**exchanges**

Open House Canada, funding to sponsor youth group exchanges

Department of the Secretary of State of Canada .....(819) 994-1317

**fitness programs**

Canada Fitness Awards

Fitness and Amateur Sport Canada .....(613) 992-9125

**international development**

Youth Initiatives Program

Canadian International Development Agency .....(819) 997-5006

## Section Two

Section Two, **Government Institutions**, is an alphabetical list of the national offices of more than 250 federal departments and agencies. Included with each entry is the telephone number for general inquiries, as well as fax (please call ahead before sending a fax) and Telecommunications Device for the Hearing- and-Speech-Impaired numbers where available. Many listings also include a number for the communications branch, publications distribution office, departmental library, and personnel inquiries. Area code is (613) unless otherwise indicated.

## A

**Agricultural Stabilization Board**

Sir John Carling Building  
930 Carling Avenue  
Ottawa K1A 0C5

Inquiries ..... 957-7078  
Fax ..... 954-2383

**Agriculture Canada**

Sir John Carling Building  
930 Carling Avenue  
Ottawa K1A 0C5

General Inquiries ..... 995-5222  
Telecommunications Device  
for the Hearing-Impaired ..... 995-5655  
Fax (Communications Branch) ..... 996-5911  
Communications Branch ..... 995-8963  
Publications ..... 995-8963  
Library ..... 995-7829  
Access to Information/Privacy ..... 995-5118  
Personnel Inquiries ..... 993-5610

**Animal Diseases Research Institute**

3851 Fallowfield Road  
Nepean, Ontario  
K2H 8P9

Inquiries ..... 998-9320  
Fax ..... 952-2285

**Atlantic Canada Opportunities Agency**

3rd Floor, Blue Cross Centre  
644 Main Street  
P. O. Box 6051  
Moncton, New Brunswick  
E1C 9J8

General Inquiries ..... (506) 851-2271  
Toll-free ..... 1-800-561-7862  
Fax ..... (506) 851-7403  
Communications Branch ..... (506) 851-2008  
Publications ..... (506) 851-6736  
Library ..... (506) 851-2144  
Access to Information/  
Privacy ..... (506) 851-3845  
Personnel Inquiries ..... (506) 851-2130

**Atlantic Pilotage Authority Canada**

Suite 1203  
Bank of Montreal Tower  
5151 George Street  
Halifax, Nova Scotia B3J 1M5

Inquiries ..... (902) 426-2553  
Fax ..... (902) 426-4004  
Access to Information/  
Privacy ..... (902) 426-2550

**Atlantic Research Laboratory, National  
Research Council Canada**

1411 Oxford Street  
Halifax, Nova Scotia  
B3H 3Z1

Inquiries ..... (902) 426-8332  
Fax ..... (902) 426-9413

**Atmospheric Environment Service**

373 Sussex Drive  
Ottawa K1A 0H3

Inquiries ..... 996-3206  
Fax ..... 996-3289

**Atomic Energy Control Board**

Martel Building  
270 Albert Street  
P. O. Box 1046  
Station B  
Ottawa K1P 5S9

General Inquiries ..... 995-5894  
Fax ..... 995-5086  
Communications Branch ..... 995-5894  
Publications ..... 995-5894  
Library ..... 995-1359  
Access to Information/Privacy ..... 995-1221  
Personnel Inquiries ..... 995-5894

**Atomic Energy of Canada Limited**

344 Slater Street  
Ottawa K1A 0S4

Inquiries ..... 237-3270  
Fax ..... 563-9499

**Auditor General of Canada, Office of the  
(see Office of the Auditor General of  
Canada)**

## B

**Bank of Canada**

4th Floor  
234 Wellington Street  
Ottawa K1A 0G9

Inquiries ..... 782-7201  
Fax ..... 782-8655  
Access to Information/Privacy ..... 782-8135

**Biotechnology Research Institute**

6100 Royalmount Avenue  
Montreal, Quebec  
H4P 2R2

Inquiries ..... (514) 496-6100  
Fax ..... (514) 496-6388

**Bureau of Pension Advocates**

2nd Floor, Daniel J. MacDonald Building  
161 Grafton Street  
P. O. Box 7700  
Charlottetown, Prince Edward Island  
C1A 8M9

Inquiries ..... (902) 566-8641  
Fax ..... (902) 566-7804

## C

**Canada Centre for Geomatics**

Suite 010, 2144 King Street West  
Sherbrooke, Quebec J1J 2E8

Inquiries ..... (819) 564-5600  
Fax ..... (819) 564-5698

**Canada Centre for Inland Waters**

867 Lakeshore Road  
P. O. Box 5050  
Burlington, Ontario L7R 4A6

Inquiries ..... (416) 336-4981  
Fax ..... (416) 336-4906

**Canada Centre for Mineral and Energy  
Technology**

555 Booth Street  
Ottawa K1A 0G1

Inquiries ..... 995-4194  
Fax ..... 952-2587

**Canada Centre for Remote Sensing**

1547 Merivale Road  
Ottawa K1A 0Y7

Inquiries ..... 952-0500  
Fax ..... 952-7353/9783

**Canada Council**

2nd Floor, 99 Metcalfe Street  
P. O. Box 1047  
Ottawa K1P 5V8

Inquiries ..... 598-4365/66  
(station-to-station collect calls accepted)  
Fax ..... 598-4390  
Access to Information/Privacy ..... 237-3400

**Canada Deposit Insurance Corporation**

17th Floor, 50 O'Connor Street  
P. O. Box 2340, Station D  
Ottawa K1P 5W5

Inquiries ..... 1-800-267-1999  
Fax ..... 996-6095  
Access to Information/Privacy ..... 996-2081

**Canada Development Investment Corporation**

Suite 4520  
1 First Canadian Place  
P. O. Box 138  
Toronto, Ontario M5X 1A4

Inquiries.....(416) 864-0333  
Fax.....(416) 864-0289

**Canada Employment and Immigration Advisory Council**

3rd floor  
Place du Portage II  
165 Hôtel de Ville Street  
Hull, Quebec  
K1A 0J9

Inquiries.....(819) 994-2417  
Fax.....(819) 953-4671

**Canada Employment Centres**

(see the government (blue) pages of the telephone book for the nearest office)

**Canada Harbour Place Corporation**

Suite 690  
World Trade Centre  
999 Canada Place  
Vancouver, British Columbia  
V6C 3C1

Inquiries.....(604) 666-7200  
Fax.....(604) 684-5817

**Canada Immigration Centres**

(see the government (blue) pages of the telephone book for the nearest office)

**Canada Labour Relations Board**

4th Floor West  
C. D. Howe Building  
240 Sparks Street  
Ottawa K1A 0X8

Inquiries/Access to Information/Privacy.....996-9466  
Fax .....995-9493

**Canada Lands Company Limited**

(see Public Works Canada)

**Canada Map Office**

615 Booth Street  
Ottawa K1A 0E9

Inquiries .....952-7000  
Fax .....957-8861  
Map and Chart Sales.....952-7000  
Air Photo Sales .....995-4560

**Canada Mortgage and Housing Corporation**

682 Montreal Road  
Ottawa K1A 0P7

General Inquiries .....748-2000  
Fax .....748-6192  
Public Affairs Centre .....748-2000  
Publications .....748-2068  
Library (Canadian Housing Information Centre) .....748-2363  
Access to Information/Privacy.....748-4632

**Canada Museums Construction Corporation Inc.**

55 Murray Street  
P. O. Box 395, Station A  
Ottawa K1N 8V4

Inquiries .....230-4555  
Fax .....232-0433

**Canada-Newfoundland Offshore Petroleum Board**

Suite 500  
TD Place  
140 Water Street  
St. John's, Newfoundland  
A1C 6H6

Inquiries.....(709) 778-1400  
Fax .....(709) 778-1473  
Access to Information/ Privacy .....(709) 778-1464

**Canada/Nova Scotia Offshore Petroleum Board**

Suite 102, Scotia Square  
Cogswell Tower  
2000 Barrington Street  
Halifax, Nova Scotia  
B3J 3K1

Inquiries.....(902) 422-5588  
Fax .....(902) 422-1799

**Canada Oil and Gas Lands Administration**

15th Floor, Tower B  
355 River Road  
Ottawa K1A 0E4

Inquiries .....993-3760  
Fax .....993-9897

**Canada Ports Corporation**

Room 856  
99 Metcalfe Street  
Ottawa K1A 0N6

Inquiries/Access to Information/ Privacy.....957-6787 (95-PORTS)  
Fax .....996-9629

**Canadian Advisory Council on the Status of Women**

9th Floor, 110 O'Connor Street  
P. O. Box 1541, Station B  
Ottawa K1P 5R5

Inquiries/Access to Information/Privacy .....992-4975  
Fax .....992-1715

**Canadian Aviation Safety Board**

(see Transportation Safety Board of Canada)

**Canadian Blood Committee**

Brooke Claxton Building  
Tunney's Pasture  
Ottawa K1A 0K9

Inquiries .....954-8702  
Fax .....954-5170

**Canadian Broadcasting Corporation**

CBC Building  
1500 Bronson Avenue  
P. O. Box 8478  
Ottawa K1G 3J5

Inquiries .....724-1200  
Telecommunications Device for the Hearing-Impaired .....733-8868  
Fax .....738-6887

**Canadian Centre for Management Development**

De La Salle Campus  
373 Sussex Drive  
P. O. Box 420  
Ottawa K1N 8V4

General Inquiries .....992-8062  
Fax .....995-0331  
Communications Branch .....992-8059  
Library .....995-6716  
Personnel Inquiries .....992-8123

**Canadian Centre for Occupational Health and Safety**

250 Main Street East  
Hamilton, Ontario L8N 1H6

Inquiries .....(416) 572-4400  
Toll-free .....1-800-263-8276  
Fax .....(416) 572-4500  
Access to Information/ Privacy .....(416) 572-2981

**Canadian Centre on Substance Abuse**

Suite 607, 350 Sparks Street  
Ottawa K1R 7S8

Inquiries .....235-4048  
Fax .....235-8101

<b>Canadian Climate Centre</b> (see Atmospheric Environment Service)	<b>Canadian Emergency Preparedness College</b> Baskin Drive P. O. Box 140 Arnprior, Ontario K7S 3H2	<b>Canadian Hydrographic Service</b> 615 Booth Street Ottawa K1A 0E6
<b>Canadian Coast Guard</b> Canada Building 344 Slater Street Ottawa K1A 0N7	Inquiries ..... 623-7931 Fax ..... 563-9095	Inquiries ..... 995-4358 Fax ..... 996-9053
Inquiries ..... 998-1574 Fax ..... 990-2780		
<b>Canadian Coast Guard College</b> 1190 Westmount Road P. O. Box 4500 Sydney, Nova Scotia B1P 6L1	<b>Canadian Environmental Advisory Council</b> Suite 100 116 Lisgar Street Ottawa K1A 0H3	<b>Canadian Import Tribunal</b> (see Canadian International Trade Tribunal)
Inquiries ..... (902) 564-3660 Fax ..... (902) 564-3672	Inquiries ..... 943-0946 Fax ..... 943-0940	<b>Canadian Institute for International Peace and Security</b> Suite 900 360 Albert Street Ottawa K1R 7X7
<b>Canadian Commercial Corporation</b> 11th Floor 50 O'Connor Street Ottawa K1A 0S6	<b>Canadian Film Development Corporation</b> (see Telefilm Canada)	Inquiries/Access to Information/Privacy ..... 990-1593 Fax ..... 563-0894
Inquiries ..... 996-0034 Fax ..... 995-2121 Access to Information/Privacy ..... 996-0262	<b>Canadian Forces</b> (see National Defence)	<b>Canadian Institute of Industrial Technology</b> 435 Ellice Avenue Winnipeg, Manitoba R3B 1Y6
<b>Canadian Conservation Institute</b> 1030 Innes Road Ottawa K1A 0C8	<b>Canadian Government Publishing Centre</b> 45 Sacré-Cœur Boulevard Hull, Quebec K1A 0S7	Inquiries ..... (204) 983-4150 Fax ..... (204) 983-3154
Inquiries ..... 998-3721 Fax ..... 998-4721	Publication Inquiries ..... (819) 997-2560 Telecommunications Device for the Hearing-Impaired ..... (819) 956-5151 Fax ..... (819) 997-8863	<b>Canadian Intergovernmental Conference Secretariat</b> 10th Floor 110 O'Connor Street P. O. Box 488, Station A Ottawa K1N 8V5
<b>Canadian Cultural Property Export Review Board</b> Room 500, Journal Tower North 300 Slater Street Ottawa K1A 0C8	<b>Canadian General Standards Board</b> 9C1, Place du Portage III 11 Laurier Street Hull, Quebec K1A 1G6	Inquiries ..... 995-2341 Fax ..... 996-6091 Intergovernmental Document Centre ..... 995-4203
Inquiries/Access to Information/Privacy ..... 990-4161 Fax ..... 952-1231	Inquiries ..... (819) 956-0400 Fax ..... (819) 956-4716	<b>Canadian International Development Agency</b> Place du Centre 200 Promenade du Portage Hull, Quebec K1A 0G4
<b>Canadian Dairy Commission</b> 6th Floor, Pebb Building 2197 Riverside Drive Ottawa K1A 0Z2	<b>Canadian Grain Commission</b> Suite 600 303 Main Street Winnipeg, Manitoba R3C 3G8	General Inquiries ..... (819) 997-5456 Telecommunications Device for the Hearing-Impaired ..... (819) 953-5023 Fax ..... (819) 953-4933/6381 Public Inquiries Centre ..... (819) 997-5006 Publications ..... (819) 997-6100 Library ..... (819) 953-8196 Access to Information/ Privacy ..... (819) 997-3883
Inquiries/Access to Information/Privacy ..... 998-9490 Fax ..... 998-4492	Inquiries ..... (204) 983-2770 Fax ..... (204) 983-2751	
<b>Canadian Delegation to the International Civil Aviation Organization</b> Suite 876 1000 Sherbrooke Street West Montreal, Quebec H3A 3G4	<b>Canadian Human Rights Commission</b> 13th Floor Place de Ville, Tower A 320 Queen Street Ottawa K1A 1E1	<b>Canadian International Grains Institute</b> Suite 1000, 303 Main Street Winnipeg, Manitoba R3C 3G7
Inquiries ..... (514) 285-8231 Fax ..... (514) 283-3256	General Inquiries ..... 995-1151 Telecommunications Device for the Hearing-Impaired ..... 996-5211 (collect calls accepted) Fax ..... 996-9661 Library ..... 943-9109 Access to Information/Privacy ..... 995-1151	Inquiries ..... (204) 983-5344 Fax ..... (204) 983-2642

**Canadian International Trade Tribunal**  
Journal Tower South  
365 Laurier Avenue West  
Ottawa K1A 0G7

Inquiries ..... 993-4601  
Fax ..... 998-4783  
Access to Information/Privacy ..... 990-2452

## Canadian Judicial Council

Room 450  
Place de Ville, Tower B  
112 Kent Street  
Ottawa K1A 0W8

Inquiries ..... 998-5182  
Fax ..... 998-8889

## Canadian Museum of Civilization

100 Laurier Street  
P. O. Box 3100, Station B  
Hull, Quebec J8X 4H2

Inquiries ..... (819) 776-7000  
Fax ..... (819) 776-8300  
Access to Information/  
Privacy ..... (819) 776-7115

## Canadian Museum of Contemporary Photography

2nd Floor, Building 18  
Goldenrod Avenue  
Tunney's Pasture  
P. O. Box 465, Station A  
Ottawa K1N 9N6

Inquiries ..... 990-8257  
Fax ..... 952-3444

## Canadian Museum of Nature

Victoria Memorial Museum Building  
Metcalfe and McLeod Streets  
P. O. Box 3443, Station D  
Ottawa K1P 6P4

General Inquiries ..... 996-3102  
Fax ..... 952-9693  
Library ..... 998-0092  
Communications Branch ..... 991-4317  
Publications ..... 990-6595  
Access to Information/Privacy ..... 996-3102

## Canadian National Railway Company

935 de La Gaucheti  re Street West  
P. O. Box 8100, Station A  
Montreal, Quebec H3C 3N4

Inquiries ..... (514) 399-5430  
Fax ..... (514) 399-5479/5586

## Canadian Parks Service (see Environment Canada)

**Canadian Patents and Development  
Limited**  
17th Floor  
275 Slater Street  
Ottawa K1A 0R3

Inquiries/Access to  
Information/Privacy ..... 990-6100  
Fax ..... 990-8528

## Canadian Pension Commission

2nd Floor  
Daniel J. MacDonald Building  
161 Grafton Street, P. O. Box 9900  
Charlottetown, Prince Edward Island  
C1A 8V6

Inquiries ..... (902) 566-8851  
Fax ..... (902) 566-8879

## Canadian Permanent Committee on Geographical Names

615 Booth Street  
Ottawa K1A 0E9

Inquiries ..... 992-3892  
Fax ..... 992-4961

## Canadian Police College

C Building  
St. Laurent Boulevard and Sandridge Road  
P. O. Box 8900  
Ottawa K1G 3J2

Inquiries ..... 993-9500  
Fax ..... 990-9738

## Canadian Radio-television and Telecommunications Commission

Central Building  
Les Terrasses de la Chaudi  re  
1 Promenade du Portage  
Hull, Quebec K1A 0N2

General Inquiries ..... (819) 997-0313  
Telecommunications Device for the  
Hearing-Impaired ..... (819) 994-0423  
Fax ..... (819) 994-0218  
Communications Branch ..... (819) 997-0313  
Publications ..... (819) 997-0313  
Library ..... (819) 997-4219  
Access to Information/  
Privacy ..... (819) 994-5366  
Personnel Inquiries ..... (819) 997-4706

## Canadian Saltfish Corporation

Torbay Road  
P. O. Box 9440  
St. John's, Newfoundland A1A 2Y3  
Inquiries ..... (709) 772-6080  
Fax ..... (709) 772-6132

**Canadian Secretariat  
Canada-United States Free Trade  
Agreement Binational Secretariat,  
Canadian Section**

Suite 705, Royal Bank Centre  
90 Sparks Street  
Ottawa K1P 5B4

Inquiries ..... 992-9388  
Fax ..... 992-9392

## Canadian Security Intelligence Service

P. O. Box 9732, Ottawa Postal Terminal  
Ottawa K1G 4G4

Inquiries ..... 993-9620  
Telecommunications Device  
for the Hearing-Impaired ..... 991-9928  
Fax ..... 993-9919  
Access to Information/Privacy ..... 993-1159

## Canadian Space Agency

4th Floor  
Place Air Canada  
500 Ren  -L  vesque Boulevard West  
Montreal, Quebec H2Z 1Z7

Inquiries ..... (514) 496-4000  
Fax ..... (514) 496-4039

## Canadian War Museum

330 Sussex Drive  
Ottawa K1A 0M8

Inquiries ..... 996-1389  
Fax ..... 954-1016

## Canadian Wheat Board, The

423 Main Street  
P. O. Box 816  
Winnipeg, Manitoba R3C 2P5

Inquiries ..... (204) 983-0239  
Fax ..... (204) 983-3841  
Privacy ..... (204) 983-3453

## Canadian Wildlife Service

17th Floor  
Place Vincent Massey  
351 Saint-Joseph Boulevard  
Hull, Quebec K1A 0H3

Inquiries ..... (819) 997-8507  
Fax ..... (819) 953-6283

## Canadian Workplace Automation Research Centre

1575 Chomedey Boulevard  
Laval, Quebec H7V 2X2

Inquiries ..... (514) 682-3400  
Fax ..... (514) 686-1990

**Cape Breton Development Corporation**

500 Kings Road  
P. O. Box 2500  
Sydney, Nova Scotia  
B1P 6K9

Inquiries ..... (902) 564-7775  
Fax ..... (902) 564-2589

**Chief Electoral Officer, Office of the  
(see Office of the Chief Electoral Officer)****Civil Aviation Tribunal**

Room 405  
344 Slater Street  
Ottawa K1A 0N5

Inquiries ..... 998-1276  
Fax ..... 990-9153

**Commissioner for Federal Judicial****Affairs, Office of the**

(see Office of the Commissioner for Federal  
Judicial Affairs)

**Commissioner of Official Languages,  
Office of the**

(see Office of the Commissioner of Official  
Languages)

**Commonwealth War Graves  
Commission**

East Memorial Building  
284 Wellington Street  
Ottawa K1A 0P4

Inquiries ..... 992-3224  
Fax ..... 952-6826

**Communications Canada**

Journal Tower North  
300 Slater Street  
Ottawa K1A 0C8

General Inquiries ..... 990-4900  
Telecommunications Device  
for the Hearing-Impaired ..... 998-3750  
Fax ..... 952-1231  
Communications Branch ..... 990-4900  
Publications ..... 990-4579/4842/43  
Library ..... 990-4940  
Access to Information/Privacy ..... 990-6015  
Personnel Inquiries ..... 990-4130

**Communications Research Centre**

3701 Carling Avenue  
P. O. Box 11490, Station H  
Ottawa K2H 8S2

Inquiries ..... 998-2264  
Fax ..... 998-2433

**Competition Tribunal**

Room 600  
Royal Bank Centre  
90 Sparks Street  
P. O. Box 1899, Station B  
Ottawa K1P 5R5

Inquiries ..... 957-3172  
Fax ..... 998-2433

**Consumer and Corporate Affairs Canada**

Place du Portage I  
50 Victoria Street  
Hull, Quebec  
K1A 0C9

General Inquiries ..... (819) 997-2938  
Telecommunications Device for the  
Hearing-Impaired ..... (819) 994-0067  
Fax ..... (819) 997-2721  
Communications ..... (819) 997-2858  
Publications ..... (819) 953-1072  
Library ..... (819) 997-1633  
Access to Information/  
Privacy ..... (819) 997-2704  
Personnel Inquiries ..... (819) 997-2080  
Personnel Telecommunications Device for  
the Hearing-Impaired ..... (819) 994-3053

**Copyright Board Canada**

Suite 501  
Vanguard Building, 171 Slater Street  
Ottawa K1A 0C9

Inquiries/Access to  
Information/Privacy ..... 952-8621  
Fax ..... 952-8630

**Correctional Investigator Canada, The**

P. O. Box 2324, Station D  
Ottawa K1P 5W5

Inquiries/Access to  
Information/Privacy ..... 990-2692  
Toll-free ..... 1-800-267-5982  
Fax ..... 990-9091

**Correctional Service Canada**

Sir Wilfrid Laurier Building  
340 Laurier Avenue West  
Ottawa K1A 0P9

General Inquiries ..... 992-5891  
Fax ..... 996-5049  
Communications Branch ..... 995-5354  
Publications ..... 992-8258  
Access to Information/Privacy ..... 992-8248

**Counselling Assistance to Small  
Enterprises**

(see Federal Business Development Bank)

**Court Martial Appeal Court of Canada**

Federal Court of Canada Annex  
Supreme Court Building  
Wellington Street  
Ottawa K1A 0H9

Inquiries ..... 996-6795  
Fax ..... 992-8737

**D****Defence Construction Canada**

3rd Floor, A Wing  
Sir Charles Tupper Building  
Riverside Drive  
Ottawa K1A 0K3

Inquiries ..... 998-9548  
Fax ..... 998-1061  
Access to Information/Privacy ..... 998-9539

**Defence Research Establishment Ottawa**

Shirley's Bay  
Ottawa K1A 0Z4

Inquiries ..... 998-2657  
Fax ..... 998-2675

**Department of Finance Canada**

East Tower  
L'Esplanade Laurier  
140 O'Connor Street  
Ottawa K1A 0A6

Information Services and  
Media Relations ..... 992-1573  
Telecommunications Device  
for the Hearing-Impaired ..... 996-0035  
Fax ..... 996-2690  
Communications Branch ..... 992-5684  
Distribution Centre ..... 995-2855  
Library ..... 995-5877  
Access to Information/Privacy ..... 992-6921  
Personnel Inquiries ..... 992-1146  
Personnel Telecommunications Device  
for the Hearing-Impaired ..... 995-5497

**Department of Justice Canada**

Justice Building  
239 Wellington Street  
Ottawa K1A 0H8

General Inquiries ..... 957-4222  
Telecommunications Device  
for the Hearing-Impaired ..... 992-4556  
Fax ..... 996-9916  
Communications Branch ..... 957-4222  
Publications ..... 957-4222  
Library ..... 957-4607  
Access to Information/Privacy ..... 952-8361  
Personnel Inquiries ..... 995-7428

## Department of the Secretary of State of Canada

Jules Léger Building  
Les Terrasses de la Chaudière  
15 Eddy Street  
Hull, Quebec K1A 0M5

General Inquiries ..... (819) 997-0055  
Telecommunications Device for the Hearing-Impaired ..... (819) 997-8776  
Fax ..... (819) 997-7836  
Communications Branch ..... (819) 997-0055  
Publications ..... (819) 997-0844  
Library ..... (819) 994-5478  
Access to Information/Privacy ..... (819) 997-6877  
Personnel Inquiries ..... (819) 997-2501

## E

### Economic Council of Canada

18th Floor  
Place de Ville, Tower A  
320 Queen Street  
P. O. Box 527, Station B  
Ottawa K1P 5V6

Inquiries ..... 952-1711  
Fax ..... 952-2171  
Access to Information/Privacy ..... 952-1827

### Elections Canada

(see Office of the Chief Electoral Officer)

### Emergency Preparedness Canada

2nd Floor, Jackson Building  
122 Bank Street  
Ottawa K1A 0W6

Inquiries ..... 991-7077  
Fax ..... 996-0995

### Employment and Immigration Canada

Place du Portage IV  
140 Promenade du Portage  
Hull, Quebec  
K1A 0J9

General Inquiries ..... (819) 994-6313  
General Inquiries:  
Immigration ..... (819) 994-2967  
Insurance Telecommunications Device for the Hearing-Impaired ..... (819) 994-1694  
Immigration Telecommunications Device for the Hearing-Impaired ..... (819) 994-4957  
Fax ..... (819) 994-3777  
Media Inquiries ..... (819) 953-5118  
Publications ..... (819) 994-6313  
Library ..... (819) 994-2603  
Access to Information/Privacy ..... (819) 994-0584

## Energy, Mines and Resources Canada

580 Booth Street  
Ottawa K1A 0E4

General Inquiries ..... 995-0947  
Toll-free ..... 1-800-267-5166  
Telecommunications Device for the Hearing-Impaired ..... 992-7399  
Toll-free ..... 1-800-267-4248  
Fax ..... 996-6424  
Communications Branch ..... 995-0947  
Publications ..... 992-0759  
Library ..... 996-8282  
Access to Information/Privacy ..... 995-1236  
Personnel Inquiries ..... 995-4848  
Personnel Telecommunications Device for the Hearing-Impaired ..... 995-1888

## Environment Canada

Les Terrasses de la Chaudière  
10 Wellington Street  
Hull, Quebec  
K1A OH3

General Inquiries ..... (819) 997-2800  
Telecommunications Device for the Hearing-Impaired ..... (819) 994-0736  
Fax ..... (819) 997-2206  
Communications Branch ..... (819) 997-2800  
Library ..... (819) 997-1767  
Access to Information/Privacy ..... (819) 997-4552

## Export Development Corporation

Place Export Canada  
151 O'Connor Street  
P. O. Box 655  
Ottawa K1P 5T9

Inquiries ..... 598-2500  
Fax ..... 237-2690  
Privacy ..... 598-2899

## External Affairs and International Trade Canada

Lester B. Pearson Building  
125 Sussex Drive  
Ottawa K1A 0G2

General Inquiries ..... 996-9134  
Telecommunications Device for the Hearing-Impaired ..... 996-9136  
Fax ..... 952-3904  
Communications ..... 995-1874  
Publications (foreign policy) ..... 996-3709  
INFO EXPORT ..... 1-800-267-8367, 993-6435  
Library ..... 992-6150  
Access to Information/Privacy ..... 992-1487  
Personnel Inquiries ..... 992-5327

## F

### Farm Credit Corporation Canada

434 Queen Street  
P. O. Box 2314  
Station D  
Ottawa K1P 6J9

Inquiries/Access to Information/Privacy ..... 996-6606  
Fax: Finance ..... 996-8533  
Fax: Lending ..... 995-6085

### Federal Business Development Bank

800 Place Victoria  
P. O. Box 335  
Montreal, Quebec  
H4Z 1L4

Inquiries ..... (514) 283-5904  
Toll-free ..... 1-800-361-2126  
Fax ..... (514) 283-0617  
Access to Information/Privacy ..... (514) 283-3554

### Federal Centre for AIDS

2nd Floor  
Bonaventure Building  
301 Elgin Street  
Ottawa K1A 0L2

Inquiries ..... 957-1772  
Fax ..... 957-5414

### Federal Court of Canada

Federal Court of Canada Annex  
Supreme Court Building  
Wellington Street  
Ottawa K1A 0H9

Inquiries: Appeals Division ..... 996-6795  
Inquiries: Trial Division ..... 992-4238  
Fax: Appeals Division ..... 992-8737  
Fax: Trial Division ..... 952-3653

### Federal Environmental Assessment Review Office

13th Floor  
Fontaine Building  
200 Sacré-Cœur Boulevard  
Hull, Quebec  
K1A 0H3

Inquiries ..... (819) 997-1000  
Fax ..... (819) 994-1469

### Federal Mortgage Exchange Corporation (see Department of Finance Canada)

### Federal-Provincial Relations Office (see Privy Council Office)

**Finance Canada**

(see Department of Finance Canada)

**Fisheries and Oceans**Centennial Towers  
200 Kent Street  
Ottawa K1A 0E6

General Inquiries ..... 993-0600  
Fax ..... 996-9230/9055  
Communications Branch ..... 993-0999  
Publications ..... 993-2532  
Library ..... 993-2950  
Access to Information/Privacy ..... 993-2937  
Personnel Inquiries ..... 990-0075

**Fitness and Amateur Sport**

10th Floor  
Journal Tower South  
365 Laurier Avenue West  
Ottawa K1A 0X6  
  
Inquiries ..... 996-4510  
Telecommunications Device  
for the Hearing-Impaired ..... 992-8381  
Fax ..... 954-2271  
Access to Information/Privacy ..... 957-8744

**Foreign Claims Commission**7th Floor, Tower C  
Lester B. Pearson Building  
125 Sussex Drive, P. O. Box 432  
Ottawa K1N 8V5

Inquiries ..... 995-2064  
Fax ..... 953-3904

**Forestry Canada**Place Vincent Massey  
351 Saint-Joseph Boulevard  
Hull, Quebec K1A 1G5

Inquiries/Access to  
Information/Privacy ..... (819) 953-2312  
Fax ..... (819) 997-1149

**Freshwater Fish Marketing Corporation**1199 Plessis Road  
Winnipeg, Manitoba R3C 3L4

Inquiries ..... (204) 983-6600  
Fax ..... (204) 983-6497

**G****Geological Survey of Canada**601 Booth Street  
Ottawa K1A 0E8

Inquiries ..... 996-3919  
Fax ..... 996-9990

**Government House**1 Sussex Drive  
Ottawa K1A 0A1

Inquiries ..... 993-8200  
Fax ..... 990-7376

**Government Telecommunications  
Agency**10th Floor, Journal Tower North  
300 Slater Street  
Ottawa K1A 0C8

Inquiries ..... 990-4444  
Fax ..... 957-8836

**Governor General**

(see Government House)

**Grain Marketing Bureau**Sir John Carling Building  
930 Carling Avenue  
Ottawa K1A 0C5

Inquiries ..... 996-8324  
Fax ..... 995-3459

**Grain Transportation Agency**3rd Floor, 200 Graham Avenue  
Winnipeg, Manitoba R3C 4L5

Inquiries ..... (204) 983-3212  
Fax ..... (204) 983-8855

**Great Lakes Pilotage Authority Canada**4th Floor, 132 Second Street East  
P. O. Box 95  
Cornwall, Ontario K6H 5R9

Inquiries ..... 933-2991  
Fax ..... 932-3793  
Access to Information/Privacy ..... 933-2995

**H****Harbourfront Corporation**Suite 500, 410 Queen's Quay West  
Toronto, Ontario M5V 2Z3

Inquiries ..... (416) 473-3000  
Fax ..... (416) 973-6055

**Hazardous Materials Information Review  
Commission**Suite 400  
66 Slater Street  
Ottawa K1A 0C9

Inquiries/Access to  
Information/Privacy ..... 993-4331  
Fax ..... 993-4686

**Health and Welfare Canada**Jeanne Mance Building  
Tunney's Pasture  
Ottawa K1A 0K9

General Inquiries ..... 957-2991  
Telecommunications Device for the  
Hearing-Impaired ..... 1-800-267-1245  
Fax ..... 952-7266  
Communications Branch ..... 957-2991  
Publications ..... 954-5995  
Library ..... 957-1545  
Access to Information/Privacy ..... 957-8744

**Historic Sites and Monuments Board  
of Canada**Les Terrasses de la Chaudière  
10 Wellington Street  
Hull, Quebec K1A 0H3

Inquiries ..... (819) 997-4059  
Fax ..... (819) 953-4909

**House of Commons**Parliament Buildings  
Wellington Street  
Ottawa K1A 0A6

General Inquiries ..... 992-4793  
Telecommunications Device  
for the Hearing-Impaired ..... 995-2266  
Fax ..... 992-1273  
Communications Branch ..... 997-4793  
Publications ..... 992-2419  
Library ..... 995-1166  
Personnel Inquiries ..... 992-4435

**Human Rights Tribunal**Suite 500, 110 O'Connor Street  
Ottawa K1A 1J4

Inquiries ..... 995-1707  
Fax ..... 995-3484

**I****Ice Centre, Atmospheric Environment  
Service**De La Salle Academy  
373 Sussex Drive  
Ottawa K1A 0H3

Inquiries ..... 996-5236  
Fax ..... 996-5238

**Immigration and Refugee Board**240 Bank Street  
Ottawa K1A 0K1

General Inquiries ..... 995-6486  
Fax ..... 996-0270

Communications Branch ..... 992-7849  
Library ..... 996-0703  
Access to Information/Privacy ..... 995-3514  
Personnel Inquiries ..... 995-0805

## Indian and Northern Affairs Canada

North Tower  
Les Terrasses de la Chaudière  
10 Wellington Street  
Hull, Quebec K1A 0H4

Telecommunications Device for the Hearing-Impaired ..... (819) 997-1872  
Toll-free (for areas without bilingual service) ..... 1-800-567-9604  
Publications ..... (819) 997-0380  
Library ..... (819) 997-0811  
Access to Information/ Privacy ..... (819) 953-9357  
Personnel Inquiries ..... (819) 994-7422

## Indian Oil and Gas

Room 654, Harry Hays Building  
220 4th Avenue SE  
P. O. Box 2924, Station M  
Calgary, Alberta T2P 2M7

Inquiries ..... (403) 292-5625  
Fax ..... (403) 292-5618

## Industrial Materials Research Institute

75 de Mortagne Boulevard  
Boucherville, Quebec J4B 6Y4

Inquiries ..... (514) 641-2280  
Fax ..... (514) 641-4627

## Industry, Science and Technology Canada

C. D. Howe Building, 235 Queen Street  
Ottawa K1A 0H5

General Inquiries ..... 995-5771  
Visual Ear ..... 954-1493  
Fax ..... 995-4059/2633  
Communications Branch ..... 995-8900  
Publications ..... 995-8900  
Library ..... 954-2792  
Access to Information/Privacy ..... 954-2752  
Personnel Inquiries ..... 954-2788

## Information and Privacy Commissioners, Offices of the

(see Offices of the Information and Privacy Commissioners)

## Information Commissioner Offices of the

(see Offices of the Information and Privacy Commissioners)

**Inspector General of the Canadian Security Intelligence Service, Office of the**  
(see Office of the Inspector General of the Canadian Security Intelligence Service)

**Institute of Sedimentary and Petroleum Geology**  
3303 3rd Street NW  
Calgary, Alberta  
T2L 2A7

Inquiries ..... (403) 292-7000  
Fax ..... (403) 292-5377

## Institute for Marine Dynamics

Kerwin Place and Arctic Avenue  
Memorial University Campus  
P. O. Box 12093, Station A  
St. John's, Newfoundland  
A1B 3T5

Inquiries ..... (709) 772-2479  
Fax ..... (709) 772-2462

## International Boundary Commission

615 Booth Street  
Ottawa K1A 0E9

Inquiries ..... 995-4960  
Fax ..... 995-8737

## International Centre for Ocean Development

9th Floor  
5670 Spring Garden Road  
Halifax, Nova Scotia  
B3J 1H6

Inquiries ..... (902) 426-1512  
Fax ..... (902) 426-4464

## International Development Research Centre

250 Albert Street  
P. O. Box 8500  
Ottawa K1G 3H9

Inquiries ..... 236-6163  
Fax ..... 238-7230  
Access to Information/Privacy ..... 598-0589

## International Joint Commission

18th Floor  
Berger Building  
100 Metcalfe Street  
Ottawa K1P 5M1

Inquiries ..... 995-2984  
Fax ..... 993-5583

**Investment Canada**  
5th Floor, West Tower  
240 Sparks Street  
P. O. Box 2800, Station D  
Ottawa K1P 6A5

General Inquiries ..... 995-0465  
Fax ..... 996-2515  
Communications Branch ..... 995-9609  
Publications ..... 995-9525  
Library ..... 996-1921  
Access to Information/Privacy ..... 995-9260  
Personnel Inquiries ..... 995-2414

## J

## Jacques Cartier and Champlain Bridges Inc., The

(see St. Lawrence Seaway Authority, The)

## Justice Canada

(see Department of Justice Canada)

## L

## Laboratory Centre for Disease Control

LCDC Building, Tunney's Pasture  
Ottawa K1A 0L2

Inquiries ..... 957-0315  
Fax ..... 957-1763

## Labour Canada

Place du Portage II  
165 Hotel de Ville Street  
Hull, Quebec K1A 0J2

General Inquiries ..... (819) 997-2617  
Toll-free (Bureau of Labour Information) ..... 1-800-567-6866  
Telecommunications Device for the Hearing-Impaired ..... (819) 953-8000  
Fax ..... (819) 997-1664  
Communications Branch ..... (819) 997-2617  
Publications ..... (819) 994-0543  
Library ..... (819) 997-3541  
Access to Information/ Privacy ..... (819) 953-9019  
Personnel Inquiries ..... (819) 997-3392

## Laurentian Pilotage Authority Canada

Room 1402  
Commerce House  
1080 Beaver Hall Hill  
Montreal, Quebec  
H2Z 1S8

Inquiries/Access to Information/Privacy ..... (514) 283-6320  
Fax ..... (514) 496-2409

**Law Reform Commission of Canada**

Varette Building, 130 Albert Street  
Ottawa K1A 0L6

General Inquiries .....	996-7844
Telecommunications Device for the Hearing-Impaired .....	992-3739
Fax .....	996-8599
Communications Branch .....	996-2361
Publications .....	995-5451
Library .....	995-8648
Access to Information/Privacy .....	996-7844
Personnel Inquiries .....	996-3427

**Library of Parliament**

Parliament Buildings  
Wellington Street  
Ottawa K1A 0A9

Inquiries .....	995-1166
Research Branch .....	996-3942
Fax .....	992-1269

**Livestock Feed Board of Canada**

Room 400, 5180 Queen Mary Road  
P. O. Box 177, Snowdon Station  
Montreal, Quebec H3X 3T4

Inquiries/Access to Information/Privacy .....	(514) 283-7505
Fax .....	(514) 283-2754

**Machinery and Equipment Advisory  
Board**

Connaught Building  
MacKenzie Avenue  
Ottawa K1A 1L5

Inquiries .....	954-7100
Fax .....	954-9646

**Medical Research Council of Canada**

20th Floor, Jeanne Mance Building  
Tunney's Pasture  
Ottawa K1A 0W9

Inquiries .....	954-1958
Fax .....	954-1800
Access to Information/Privacy .....	954-1819

**National Advisory Council on Aging**

Room 340, Brook Claxton Building  
Tunney's Pasture  
Ottawa K1A 0K9

Inquiries .....	957-1968
Fax .....	957-9938

**National Archives of Canada**

395 Wellington Street  
Ottawa K1A 0N3

General Inquiries .....	995-5138
Reference Inquiries .....	995-8094
Fax .....	995-0919
Communications Branch .....	995-6274
Publications .....	996-4803
Access to Information .....	996-9738
Privacy .....	954-4141
Personnel Inquiries .....	954-6148
Personnel Telecommunications Device for the Hearing-Impaired .....	992-5315

**National Arts Centre Corporation**

1 Confederation Square  
P. O. Box 1534  
Station B  
Ottawa  
K1P 5W1

Inquiries/Privacy .....	996-5051
Fax .....	996-9578

**National Aviation Museum**

Rockcliffe Airport  
P. O. Box 9724  
Ottawa K1A 5A3

Inquiries .....	993-2010
Fax .....	990-3655

**National Battlefields Commission, The**

390 de Bernières Avenue  
Quebec City, Quebec  
G1R 2L7

Inquiries .....	(418) 648-3506
Fax .....	(418) 648-3638

**National Capital Commission**

161 Laurier Avenue West  
Ottawa K1P 6J6

General Inquiries .....	239-5555
Fax .....	239-5092
Communications Branch .....	239-5507
Library .....	239-5375
Access to Information/Privacy .....	239-5198

**National Council of Welfare**

Room 566  
Brook Claxton Building  
Tunney's Pasture  
Ottawa K1A 0K9

Inquiries .....	957-2961
Fax .....	957-0680

**National Defence**

101 Colonel By Drive  
Ottawa K1A 0K2

General Inquiries .....	992-4581/82
Media Inquiries .....	996-2353
Library .....	996-0831
Access to Information .....	995-1421
Privacy .....	992-5938
Personnel Inquiries .....	992-5618

**National Defence Medical Centre**

1745 Alta Vista Drive  
Ottawa K1A 0K6

Inquiries .....	733-6606
Fax .....	993-7719

**National Energy Board**

Trebla Building  
473 Albert Street  
Ottawa K1A 0E5

General Inquiries .....	990-3448
Fax .....	990-7900
Communications Branch .....	990-3166
Publications .....	998-7204
Library .....	990-3451
Access to Information/Privacy .....	990-3167
Personnel Inquiries .....	998-7948

**National Farm Products Marketing  
Council**

13th Floor  
Martel Building  
270 Albert Street  
P. O. Box 3430  
Station D  
Ottawa K1P 6L4

Inquiries/Access to Information/Privacy .....	995-2297
Fax .....	995-2097

**National Film Board**

150 Kent Street  
Ottawa K1A 0M9

Inquiries .....	996-4259
Fax .....	992-9097
Access to Information/ Privacy .....	(514) 283-9831

**National Gallery of Canada**

380 Sussex Drive  
P. O. Box 427  
Station A  
Ottawa K1N 9N4

General Inquiries .....	990-1985
Fax .....	993-4385
Communications Branch .....	990-5050



# Government Institutions

Publications (Bookstore) ..... 990-1970  
 Library ..... 990-0589  
 Access to Information/  
     Privacy ..... 990-1928

## National Grains Bureau

610-360 Main Street  
 Winnipeg, Manitoba  
 R3C 3Z3

Inquiries ..... (204) 983-8359  
 Fax ..... (204) 983-8357

## National Joint Council

(see Public Service Staff Relation Board)

## National Library of Canada

395 Wellington Street  
 Ottawa K1A 0N4

General Inquiries ..... 995-9481  
 Telecommunications Device  
     for the Hearing-Impaired ..... 992-6969  
 Fax ..... 996-4424  
 Communications Branch ..... 995-7969  
 Publications ..... 995-7969  
 Access to Information/Privacy ..... 995-3904  
 Personnel Inquiries ..... 995-6148  
 Personnel Telecommunications Device for  
     the Hearing-Impaired ..... 992-5315

## National Museum of Science and Technology

1867 St. Laurent Boulevard  
 P. O. Box 9274, Ottawa Terminal  
 Ottawa K1G 5A3

General Inquiries ..... 991-3044  
 Telecommunications Device  
     for the Hearing-Impaired ..... 998-3852  
 Fax ..... 990-3654  
 Communications Branch ..... 991-3047  
 Publications ..... 991-2986  
 Library ..... 991-2981  
 Access to Information/Privacy ..... 990-6356

## National Parole Board

Sir Wilfrid Laurier Building  
 340 Laurier Avenue West  
 Ottawa K1A 0R1

Inquiries ..... 954-7474  
 Fax ..... 995-4380  
 Access to Information/Privacy ..... 995-1308

## National Philatelic Centre

Antigonish, Nova Scotia  
 B2G 2R8

Inquiries ..... 1-800-565-4362  
 Fax ..... (902) 863-6796

## National Postal Museum

205 Richmond Road  
 Ottawa K1A 0M8

Inquiries ..... 996-1928  
 Fax ..... 995-9905

## National Research Council Canada

Administration Building M-58  
 Montreal Road  
 Ottawa K1A 0R6

General Inquiries ..... 993-9101  
 Fax ..... 952-7928  
 Publications ..... 993-9877  
 Access to Information/Privacy ..... 990-2558  
 Personnel Inquiries ..... 993-9652

## National Round Table on the Environment and the Economy

Room 520, 1 Nicholas Street  
 Ottawa K1N 7B7

Inquiries ..... 992-7189  
 Fax ..... 992-7385

## National Search and Rescue Secretariat

17th Floor, Journal Tower South  
 365 Laurier Avenue West  
 Ottawa K1A 0K2

Inquiries ..... 992-0054  
 Fax ..... 996-3746

## National Transportation Agency of Canada

Room 1910, Jules Léger Building  
 Les Terrasses de la Chaudière  
 15 Eddy Street  
 Hull, Quebec K1A 0N9

Inquiries ..... (819) 997-6567  
 Telecommunications Device for the  
     Hearing-Impaired ..... (819) 997-6828  
 Fax ..... (819) 953-5253  
 Access to Information/  
     Privacy ..... (819) 994-2564

## National Wildlife Research Centre

100 Gamelin Boulevard  
 Hull, Quebec K1A 0H3

Inquiries ..... (819) 997-1410  
 Fax ..... (819) 953-6612

## Natural Sciences and Engineering Research Council of Canada

Centennial Towers, 200 Kent Street  
 Ottawa K1A 1H5

Inquiries ..... 995-6295  
 Fax ..... 992-5337  
 Access to Information/Privacy ..... 995-6214

## Northern Pipeline Agency Canada

Lester B. Pearson Building  
 125 Sussex Drive  
 Ottawa K1A 0G2

Inquiries/Access to  
     Information/Privacy ..... 993-7466  
 Fax ..... 998-8787

## Northwest Territories Water Board

9th Floor  
 Precambrian Building  
 P. O. Box 1500  
 Yellowknife, Northwest Territories  
 X1A 2R3

Inquiries/Access to  
     Information/Privacy ..... (403) 920-8191  
 Fax ..... (403) 873-9572



## Office of the Auditor General of Canada

9th Floor West  
 C. D. Howe Building  
 240 Sparks Street  
 Ottawa K1A 0G6

Inquiries/Privacy ..... 995-3766  
 Fax ..... 952-2245

## Office of the Chief Electoral Officer

440 Coventry Road,  
 Ottawa K1A 0M6

Inquiries ..... 993-2975  
 Toll-free ..... 1-800-267-8683, 1-800-267-7720  
 Fax ..... 954-8584  
 Privacy ..... 993-1527

## Office of the Commissioner for Federal Judicial Affairs

11th Floor  
 110 O'Connor Street  
 Ottawa K1A 1E3

Inquiries ..... 992-3107  
 Fax ..... 995-5615

## Office of the Commissioner of Official Languages

110 O'Connor Street  
 Ottawa K1A 0T8

Inquiries ..... 996-6368  
 Fax ..... 993-5082  
 Complaints ..... 992-LANG  
 Privacy ..... 992-5264

## Office of the Comptroller General

(see Treasury Board of Canada, Comptroller  
 General)

**Office of the Inspector General of the Canadian Security Intelligence Service**

3rd Floor, Sir Wilfrid Laurier Building  
340 Laurier Avenue West  
Ottawa K1A 0P8

Inquiries ..... 990-2907  
Fax ..... 990-8303  
Access to Information/Privacy ..... 990-3270

**Office of Privatization and Regulatory Affairs of Canada**

Heritage Place  
155 Queen Street  
Ottawa K1A 1J2

Inquiries ..... 952-3450  
Fax ..... 957-3267  
Access to Information/Privacy ..... 957-4375

**Office of the Superintendent of Financial Institutions Canada**

Kent Square  
255 Albert Street  
Ottawa K1A 0H2

General Inquiries ..... 990-7788  
Fax ..... 952-8219  
Communications Branch ..... 990-7890  
Library ..... 990-7729  
Access to Information/Privacy ..... 996-0577  
Personnel Inquiries ..... 990-9504

**Office of the Umpire, Unemployment Insurance Act**

18th Floor, Journal Tower South  
365 Laurier Avenue West  
P. O. Box 8966  
Ottawa K1G 3J2

Inquiries ..... 992-4865  
Fax ..... 995-5008

**Offices of the Information and Privacy Commissioners**

3rd Floor, Place de Ville, Tower B  
112 Kent Street  
Ottawa K1A 1H3

Inquiries ..... 995-2410  
Toll-free ..... 1-800-267-0441  
Fax ..... 995-1501



**Pacific Pilotage Authority Canada**  
Suite 300, 1199 West Hastings Street  
Vancouver, British Columbia V6E 4G9

Inquiries/Access to  
Information/Privacy ..... (604) 666-6771  
Fax ..... (604) 666-1647

**Passport Bureau, External Affairs and International Trade Canada**

6th Floor, Place du Centre  
200 Promenade du Portage  
Hull, Quebec K1A 0G3

Inquiries ..... 1-800-567-6888  
..... 1-800-567-6844  
Visual Ear ..... (819) 994-3560  
Fax ..... (819) 953-5898

**Patented Medicine Prices Review Board Canada**

2nd Floor, Legion House  
359 Kent Street  
Ottawa K1A 0C9

Inquiries ..... 952-3301  
Fax ..... 952-7626  
Access to Information/Privacy ..... 954-8297

**Pension Appeals Board**

Room 327  
381 Kent Street  
P. O. Box 8567, Terminal Station  
Ottawa K1G 3H9

Inquiries/Access to  
Information/Privacy ..... 995-0612  
Fax ..... 995-6834

**Personnel Records Centre**

Goldenrod Street  
Tunney's Pasture  
Ottawa K1A 0N3

Inquiries ..... 954-4135  
Fax ..... 954-4138

**Pesticide Registration Review**

Room 701, 171 Slater Street  
Ottawa K1A 0C5

Inquiries ..... 990-1437  
Fax ..... 990-1625

**Petawawa National Forestry Institute**

P. O. Box 2000  
Chalk River, Ontario K0J 1J0

Inquiries ..... 589-2880  
Fax ..... 589-2275

**Petro-Canada**

Petro-Canada Centre  
P. O. Box 2844  
Calgary, Alberta T2P 3E3

Customer Service ..... 1-800-668-0220  
Head Office ..... (403) 296-8000  
Fax ..... (403) 296-3030

**Petro-Canada International Assistance Corporation**

Room 1601  
360 Albert Street  
Ottawa K1R 7X7

Inquiries ..... 990-6000  
Fax ..... 563-9461

**Plant Biotechnology Institute**

110 Gymnasium Road  
Saskatoon, Saskatchewan S7N 0W9

Inquiries ..... (306) 975-5248  
Fax ..... (306) 975-4839

**Postal Services Review Committee**

Suite 500, 473 Albert Street  
Ottawa K1R 5B4

Inquiries ..... 952-4088  
Fax ..... 952-4085

**Prairie Farm Rehabilitation Administration**

7th Floor, Motherwell Building  
1901 Victoria Avenue  
Regina, Saskatchewan S4P 0R5

Inquiries ..... (306) 780-7382  
Fax ..... (306) 780-5018

**Prime Minister's Office**

Langevin Block  
80 Wellington Street  
Ottawa K1A 0A2

Inquiries ..... 992-4211  
Fax ..... 995-0101

**Privacy Commissioner of Canada, Office of the**

(see Offices of the Information and Privacy Commissioners of Canada)

**Privatization and Regulatory Affairs of Canada, Office of**

(see Office of Privatization and Regulatory Affairs of Canada)

**Privy Council Office**

Langevin Block  
80 Wellington Street  
Ottawa K1A 0A3

General Inquiries ..... 957-5153  
Fax ..... 995-0101  
Communications Branch ..... 957-5420  
Library ..... 957-5133  
Access to Information/Privacy ..... 957-5210  
Personnel Inquiries ..... 957-5767

**Procurement Review Board of Canada**

P. O. Box 1533, Station B  
Ottawa K1P 6P6

Inquiries ..... 990-1988  
Fax ..... 992-3686

**Public Service 2000**

3rd Floor  
Place Export Canada  
151 O'Connor Street  
Ottawa K1A 0A3

Inquiries ..... 954-4331  
Fax ..... 954-6017

**Public Service Commission of Canada**

West Tower  
L'Esplanade Laurier  
300 Laurier Avenue West  
Ottawa K1A 0M7

Public Affairs ..... 992-9562  
Publications ..... 996-4321  
Library ..... 992-4068  
Access to Information/Privacy ..... 992-5586  
Personnel Inquiries ..... 995-7210

**Public Service Staff Relations Board**

6th Floor, West Tower  
C. D. Howe Building  
240 Sparks Street  
P. O. Box 1525, Station B  
Ottawa K1P 5V2

Inquiries ..... 990-1800  
Fax ..... 990-1849  
Access to Information/Privacy ..... 990-1804

**Public Works Canada**

Sir Charles Tupper Building  
Confederation Heights  
Riverside Drive  
Ottawa K1A 0M2

General Inquiries ..... 736-2400  
Telecommunications Device for the  
Hearing-Impaired ..... 736-2402/2040  
Fax ..... 998-9603  
Communications Branch ..... 736-2018  
Publications ..... 736-2400  
Library ..... 736-2396  
Access to Information/Privacy ..... 736-2774  
Personnel Inquiries ..... 736-2498

**R**
**Registrar General of Canada**

Place du Portage I  
50 Victoria Street  
Hull, Quebec J8X 3X1

Inquiries ..... (819) 997-1265  
Fax ..... (819) 997-2721

**Revenue Canada, Customs and Excise**

Connaught Building  
Mackenzie Avenue  
Ottawa K1A 0L5

General Inquiries .....	957-0251
Fax .....	954-1765
Communications Branch .....	957-0251
Publications .....	957-0251
Library .....	957-9194
Access to Information/Privacy .....	957-9202
Personnel Inquiries .....	954-8176

**Revenue Canada, Taxation**

875 Heron Road  
Ottawa K1A 0L8

General Inquiries .....	957-8303
Telecommunications Device for the Hearing-Impaired .....	1-800-665-0354
Telephone Service for Visually Impaired .....	1-800-267-1267
Communications .....	957-3503
Library .....	957-2280
Access to Information/Privacy .....	957-8819

**Royal Canadian Mint**

320 Sussex Drive  
Ottawa K1A 0G8

Inquiries .....	993-3500
Fax .....	993-0110
Communications .....	993-2239
Access to Information/Privacy .....	993-2711
Personnel Inquiries .....	998-1329

**Royal Canadian Mounted Police**

1200 Vanier Parkway  
Ottawa K1A 0R2

Inquiries .....	993-7267
Telecommunications Device for the Hearing-Impaired .....	993-2232
Fax .....	993-0260/0216
Access to Information/Privacy .....	993-5162

**RCMP External Review Committee**

9th Floor, Journal Tower South  
365 Laurier Avenue West  
P. O. Box 1159, Station B  
Ottawa K1P 5R2

Inquiries .....	998-2134
Fax .....	990-8969
Access to Information/Privacy .....	998-2894

**RCMP Public Complaints Commission**

3rd Floor  
60 Queen Street West  
P. O. Box 3423, Station D  
Ottawa K1P 6L4

Inquiries .....	952-1471
Toll-free .....	1-800-267-6637
Fax .....	952-8045
Access to Information/Privacy .....	952-1302

**S**
**St. Lawrence Seaway Authority, The**

Suite 1400, 360 Albert Street  
Ottawa K1R 7X7

Inquiries .....	598-4600
Fax .....	598-4620
Access to Information/Privacy .....	598-4605

**Science Council of Canada**

Berger Building  
100 Metcalfe Street  
Ottawa K1P 5M1

General Inquiries .....	996-1729
Fax .....	995-0115
Communications Branch .....	995-6954
Publications .....	992-1142
Library .....	996-3818
Access to Information/Privacy .....	996-2681
Personnel Inquiries .....	996-1527

**Seaway International Bridge Corporation  
Inc.**

(see St. Lawrence Seaway Authority, The)

**Secretary of State of Canada**

(see Department of the Secretary of State of  
Canada)

**Security Intelligence Review Committee**

14th Floor, Journal Tower South  
365 Laurier Avenue West  
P. O. Box 2430, Station D  
Ottawa K1P 5W5

Inquiries .....	990-8441
Fax .....	990-5230
Access to Information/Privacy .....	990-8052

**Senate, The**

Parliament Buildings  
Wellington Street  
Ottawa K1A 0A4

**Q**
**Queen Elizabeth II Canadian Research  
Fund Canada**

(see Medical Research Council of Canada)

Inquiries ..... 995-1900  
Toll-free ..... 1-800-267-7362  
Fax ..... 992-1995

## Seniors Secretariat, Health and Welfare Canada

473 Albert Street  
Ottawa K1A 0K9

Inquiries ..... 957-7358  
Fax ..... 957-7627

## Social Sciences and Humanities Research Council of Canada

Kent Square  
255 Albert Street  
P. O. Box 1610, Station B  
Ottawa K1P 6G4

Inquiries ..... 992-0682  
Fax ..... 992-1787  
Access to Information/Privacy ..... 992-0562

## Solicitor General Canada

Sir Wilfrid Laurier Building  
340 Laurier Avenue West  
Ottawa K1A 0P8

General Inquiries ..... 991-3283  
Fax ..... 993-7062  
Communications Branch ..... 990-2733  
Publications ..... 990-2744  
Library ..... 991-2787  
Access to Information/Privacy ..... 991-2930  
Personnel Inquiries ..... 990-2668

## Standards Council of Canada

Suite 1200  
350 Sparks Street  
Ottawa K1P 6N7

Inquiries ..... 238-2222  
Toll-free ..... 1-800-267-8220  
Fax ..... 995-4564  
Access to Information/Privacy ..... 238-3222

## Statistics Canada

R. H. Coats Building  
Tunney's Pasture  
Ottawa K1A 0T6

General Statistical Inquiries ..... 951-8116  
Telecommunications Device for the Hearing-Impaired ..... 951-2801  
Fax ..... 951-5116  
Communications Branch ..... 951-0581  
Publications ..... 951-2808  
Library ..... 951-8924  
Access to Information/Privacy ..... 951-9348  
Personnel Inquiries ..... 951-9935  
Personnel Telecommunications Device for the Hearing-Impaired ..... 951-0765

## Status of Women Canada

Room 1005  
La Promenade Building  
151 Sparks Street  
Ottawa K1A 1C3

General Inquiries ..... 995-7835  
Fax ..... 957-3359  
Communications Branch ..... 995-3901  
Library ..... 995-4008  
Access to Information/Privacy ..... 995-7839  
Personnel Inquiries ..... 995-9399

## Statute Revision Commission Canada

(see Department of Justice Canada)

## Superintendent of Financial Institutions Canada, Office of the

(see Office of the Superintendent of Financial Institutions Canada)

## Supply and Services Canada

Place du Portage  
Phase III  
11 Laurier Street  
Hull, Quebec  
K1A 0S5

General Inquiries ..... (819) 997-6363  
Visual Ear ..... (819) 994-5389  
Fax ..... (819) 994-8404  
Communications Branch ..... (819) 956-2300  
Publications ..... (819) 956-4802  
Library ..... (819) 956-3465  
Access to Information/Privacy ..... (819) 956-1820  
Personnel Inquiries ..... (819) 956-1747

## Supreme Court of Canada

Supreme Court Building  
Wellington Street  
Ottawa K1A 0J1

General Inquiries ..... 995-4330  
Fax ..... 996-3063  
Library ..... 996-8120  
Personnel Inquiries ..... 996-8561



## Tariff Board

(see Canadian International Trade Tribunal)

## Tax Court of Canada

Centennial Towers  
200 Kent Street  
Ottawa K1A 0M1

Inquiries ..... 992-0901  
Fax ..... 957-9034

## Telefilm Canada

14th floor  
National Bank Tower  
600 de La Gauchetière Street West  
Montreal, Quebec  
H3B 4L2

Inquiries/Access to Information/Privacy ..... (514) 283-6363  
Fax ..... (514) 283-8212

## Textile and Clothing Board

(see Canadian International Trade Tribunal)

## Tourism Canada

(see Industry, Science and Technology Canada)

## Transportation Development Centre

Suite 601, West Tower  
Guy Favreau Complex  
200 René-Lévesque Boulevard West  
Montreal, Quebec H2Z 1X4

Inquiries ..... (514) 283-0000  
Fax ..... (514) 283-7158

## Transportation Safety Board of Canada

4th Floor, Place du Centre  
P. O. Box 9120  
Alta Vista Terminal  
Ottawa K1G 3T8

Inquiries ..... (819) 994-3741  
Visual Ear ..... (819) 953-7287  
Fax ..... (819) 997-2239  
Access to Information/Privacy ..... (819) 994-8021

## Transport Canada

Tower C, Place de Ville  
330 Sparks Street  
Ottawa K1A 0N5

General Inquiries ..... 990-2309  
Telecommunications Device for the Hearing-Impaired ..... 990-4500  
Fax ..... 998-8620  
Communications Branch ..... 990-6139  
Library ..... 998-5128  
Access to Information/Privacy ..... 993-6161  
Personnel Inquiries ..... 990-5664

## Transport Canada Training Institute

P. O. Box 5400  
Cornwall, Ontario  
K6H 6L2

Inquiries ..... 938-5800  
Fax ..... 938-5044

## Treasury Board of Canada, Comptroller General

West Tower, L'Esplanade Laurier  
300 Laurier Avenue West  
Ottawa K1A 1E4

General Inquiries .....	957-2400
Telecommunications Device for the Hearing-Impaired .....	957-9090
Fax .....	952-8536
Communications Branch.....	957-2400
Publications .....	995-2855
Library .....	996-5494
Access to Information/Privacy .....	957-7072
Personnel Inquiries .....	992-1146
Personnel Telecommunications Device for the Hearing-Impaired .....	992-5497

## Treasury Board of Canada, Secretariat

East Tower  
L'Esplanade Laurier  
140 O'Connor Street  
Ottawa K1A 0R5

General Inquiries .....	957-2400
Telecommunications Device for the Hearing-Impaired .....	957-9090
Fax .....	996-2690
Communications Branch.....	957-2400
Publications .....	995-2855
Library .....	996-5494
Access to Information/Privacy .....	993-5215
Personnel Inquiries .....	992-1146
Personnel Telecommunications Device for the Hearing-Impaired .....	992-5497

## U

### Umpire, Office of the, Unemployment Insurance Act

(see Office of the Umpire, Unemployment Insurance Act)

## V

### Veterans Affairs Canada

Daniel J. MacDonald Building  
161 Grafton Street  
P. O. Box 7700  
Charlottetown, Prince Edward Island  
C1A 8M9

General Inquiries.....	(902) 566-8888
Fax.....	(902) 566-8525
Communications .....	(613) 992-4234
Publications.....	(613) 995-7149
Library .....	(902) 566-8988
Access to Information/ Privacy .....	(902) 566-8567

## Veterans Appeal Board Canada

P. O. Box 7700  
Charlottetown, Prince Edward Island  
C1A 8M9

Inquiries.....	(902) 566-8620
Fax.....	(902) 566-8525

## Veterans Land Administration

5th Floor, Dominion Building  
97 Queen Street  
P. O. Box 7700  
Charlottetown, Prince Edward Island  
C1A 8M9

Inquiries.....	(902) 566-8433
Fax.....	(902) 566-6893

## Via Rail

4th Floor, 2 Place Ville Marie  
Montreal, Quebec H3B 2G6

Inquiries.....	(514) 871-6000
Fax.....	(514) 871-6658

## W

## Western Economic Diversification Canada

Room 1500, Canada Place  
9700 Jasper Avenue  
Edmonton, Alberta T5J 4H7

Inquiries.....	(403) 495-4164
Fax.....	(403) 495-4557
Access to Information/Privacy.....	952-9390

## Western Grain Stabilization Administration

935-303 Main Street  
Winnipeg, Manitoba R3C 2P5

Inquiries.....	(204) 983-3384
Fax.....	(204) 983-2751

## Y

## Yukon Territory Water Board

Suite 302, 4114 4th Avenue  
Whitehorse, Yukon Y1A 4N7

Inquiries/Access to Information/Privacy.....	(403) 668-4884
Fax.....	(403) 668-3628

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	ATMÉ	736-2402	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	736-2400	
	Centre de services aux citoyens	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	
	Centre de services aux citoyens	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	995-1707	Renewable energy	



## Organismes gouvernementaux

Renseignements / Accès à l'information de protection des renseignements personnels	990-6100	Société immobilière du Canada (voir Travaux publics Canada)
Table ronde nationale sur l'environnement et l'économie	992-1189	Téléfilm Canada
Bureau 520 1, rue Nicholas Ottawa K1N 7B7	598-2500	Renseignements Télécopieur
600, rue de la Banque Nationale Montréal (Québec) H3B 4L2	598-2899	TéléRÉGIE Canada Renseignements Télécopieur
600 élégante, Turc de la Banque Nationale Montréal (Québec) H3B 4L2	1-800-267-1999	Renseignements Télécopieur Accès à l'information et protection des renseignements personnels
17e étage 50, rue O'Connor Ottawa K1G 3J5	996-6095	Société Radio-Canada Immeuble Radio-Canada 1500, avenue Bronson C.P. 8478 Ottawa K1G 3J5
733-8868 738-6887	724-1200	Renseignements Télécopieur ATMÉ
Tourisme Canada (voir Industrie, Sciences et Technologie Généraux)	991-3283	Sollicitateur général Canada Immeuble Sir Wilfrid Laurier 340, avenue Laurier Ouest Ottawa K1A 0P8
330, rue Sparks Tour C, Place du Vieux Ottawa K1A 0N5	993-7602	Renseignements généraux Télécopieur ATMÉ
Transports Canada Renseignements généraux 990-2809	990-2733	Renseignements généraux Télécopieur ATMÉ
330, rue Sparks Tour C, Place du Vieux Ottawa K1A 0N5	991-3283	Renseignements généraux Télécopieur ATMÉ
Transports Canada Renseignements généraux 990-2809	993-7602	Renseignements généraux Télécopieur ATMÉ
55, rue Murray Ottawa K1N 8V4	230-0433	Renseignements Télécopieur Publications Bibliothèque
C.P., 995, succursale A 55, rue Murray Ottawa K1N 8V4	232-6787	Renseignements Télécopieur Publications Bibliothèque
232-6787 Renseignements	990-2744	Renseignements Télécopieur Publications Bibliothèque
55, rue Murray Ottawa K1N 8V4	991-2787	Renseignements Télécopieur Publications Bibliothèque
Cap-Breton 500 King's Road P.O. Box 2500	990-2775	Renseignements sur les statistiques 951-816
55, rue Murray Ottawa K1N 8V4	990-2801	Place du Vieux 185, rue Hotel de Ville 185, rue Hotel de Ville Hull (Québec) K1A 0J2
55, rue Murray Ottawa K1N 8V4	951-5116	Renseignements généraux ATMÉ
55, rue Murray Ottawa K1N 8V4	951-5116	Renseignements généraux ATMÉ
55, rue Murray Ottawa K1N 8V4	951-9348	Renseignements sur les personnes 951-9348
55, rue Murray Ottawa K1N 8V4	951-9355	Responsible personnel 951-0765
55, rue Murray Ottawa K1N 8V4	996-6606	Sûrimentant des institutions financières 996-6606
55, rue Murray Ottawa K1N 8V4	996-8533	Services financiers 996-8533
55, rue Murray Ottawa K1N 8V4	995-6085	Télécopieur - 995-6085

Renseignements / Accès à l'information et protection des renseignements personnels	990-6100	Renseignements / Accès à l'information et protection des renseignements personnels
55, rue Murray Ottawa K1N 8V4	996-6606	Sûrimentant des institutions financières 996-6606
55, rue Murray Ottawa K1N 8V4	996-8533	Services financiers 996-8533
55, rue Murray Ottawa K1N 8V4	995-6085	Télécopieur - 995-6085
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55, rue Murray Ottawa K1N 8V4	995-6085	Télécopieur - 995-6085
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55, rue Murray Ottawa K1N 8V4	995-6085	Télécopieur - 995-6085
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55, rue Murray Ottawa K1N 8V4	995-6085	Télécopieur - 995-6085
55, rue Murray Ottawa K1N 8V4	995-6085	Opérations de prêts 995-6085



#### **Organismes gouvernementaux**

<b>L</b>	Laboratoire de lutte contre la maladie	Monnaie royale canadienne	Ottawa K1A 0G8	Personnages	957-0315	Réseignements	990-1970	Publiacions (Lifarre)	993-500	Personnages	993-2239	Communictions	993-0110	Télécopieur	993-4865	Personnages	990-1970	Publiacions	990-0589	Ottawa K1A 0G8	Monnaie royale canadienne	Ottawa K1A 0L2	Personnel	992-1146	ATME - Personnel	995-5497
<b>M</b>	Conseil national de recherches Canada	Conseil national de recherches de l'Alberta	Ottawa K1A 0M8	Personnages	996-108	Réseignements	996-1389	Télécopieur	996-1993	Personnages	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnages	991-3047	Publiacions	990-3654	Ottawa K1G 5A3	Centre canadien de la photographie	Ottawa K1A 0H8	Imméuble de la Justice	239, rue Wellington	Ministère de la Justice Canada	
<b>N</b>	Santé Canada	Santé Canada	Ottawa K1A 0P4	Personnages	996-1016	Réseignements	996-1389	Télécopieur	996-1993	Personnages	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnages	991-3047	Publiacions	990-3654	Ottawa K1G 5A3	Centre canadien de la photographie	Ottawa K1A 0H8	Imméuble de la Justice	239, rue Wellington	Ministère de la Justice Canada	
<b>O</b>	Office Canada-Nouvelle-Ecosse des hydrocarbures extratertiaires	Office Canada-Nouvelle-Ecosse des hydrocarbures extratertiaires	Ottawa K1A 0P4	Personnages	996-1016	Réseignements	996-1389	Télécopieur	996-1993	Personnages	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnages	991-3047	Publiacions	990-3654	Ottawa K1G 5A3	Centre canadien de la photographie	Ottawa K1A 0H8	Imméuble de la Justice	239, rue Wellington	Ministère de la Justice Canada	
<b>P</b>	Musée national de la poste	Musée national des sciences et de la technologie	Ottawa K1A 0M8	Personnages	996-1016	Réseignements	996-1389	Télécopieur	996-1993	Personnages	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnages	991-3047	Publiacions	990-3654	Ottawa K1G 5A3	Centre canadien de la photographie	Ottawa K1A 0H8	Imméuble de la Justice	239, rue Wellington	Ministère de la Justice Canada	
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<b>S</b>	Santé Canada	Santé Canada	Ottawa K1A 0M8	Personnages	996-1016	Réseignements	996-1389	Télécopieur	996-1993	Personnages	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnages	991-3047	Publiacions	990-3654	Ottawa K1G 5A3	Centre canadien de la photographie	Ottawa K1A 0H8	Imméuble de la Justice	239, rue Wellington	Ministère de la Justice Canada	
<b>T</b>	Télécommunications Canada	Télécommunications Canada	Ottawa K1A 0L2	Personnel	992-1146	Services d'information et des relations avec les personnes sur Internet	992-1146	Télécopieur	996-9916	Personnels	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnels	996-092	Publiacions	996-9916	Ottawa K1A 0L2	Personnel	992-1146	ATME - Personnel	995-5497		
<b>U</b>	Université Laval	Université Laval	Ottawa K1A 0L2	Personnel	992-1146	Services d'information et des relations avec les personnes sur Internet	992-1146	Télécopieur	996-9916	Personnels	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnels	996-092	Publiacions	996-9916	Ottawa K1A 0L2	Personnel	992-1146	ATME - Personnel	995-5497		
<b>V</b>	Université de Montréal	Université de Montréal	Ottawa K1A 0G8	Personnel	992-1146	Services d'information et des relations avec les personnes sur Internet	992-1146	Télécopieur	996-9916	Personnels	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnels	996-092	Publiacions	996-9916	Ottawa K1A 0G8	Personnel	992-1146	ATME - Personnel	995-5497		
<b>W</b>	Université de Sherbrooke	Université de Sherbrooke	Ottawa K1A 0G8	Personnel	992-1146	Services d'information et des relations avec les personnes sur Internet	992-1146	Télécopieur	996-9916	Personnels	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnels	996-092	Publiacions	996-9916	Ottawa K1A 0G8	Personnel	992-1146	ATME - Personnel	995-5497		
<b>Z</b>	Zéro à 100	Zéro à 100	Ottawa K1A 0G8	Personnel	992-1146	Services d'information et des relations avec les personnes sur Internet	992-1146	Télécopieur	996-9916	Personnels	996-092	Publiacions	996-9916	Télécopieur	992-4556	Personnels	996-092	Publiacions	996-9916	Ottawa K1A 0G8	Personnel	992-1146	ATME - Personnel	995-5497		

# J

Institut de géologie sédimentaire et pétrologie	100, avenue Royalmont Montreal (Québec) H4P 2R2	Renegiements	(514) 496-6100	Télécopieur	6100, avenue Royalmont	Renegiements	(514) 496-6388	Institut de recherche en biotechnologie	3303, 3rd Street NW Calgary (Alberta) T2L 2A7	Télécopieur	Renegiements	(403) 292-7000
Institut canadien du Service canadien	1030, chemin l'île Ottawa K1A 0C8	Renegiements	(998-3721)	Télécopieur	998-3721	Renegiements	(998-4721)	Garde civile canadienne	344, rue Slater Ottawa K1A 0N7	Télécopieur	993-1574	
Institut canadien de conservation	1030, chemin l'île Ottawa K1A 0C8	Renegiements	(998-3721)	Télécopieur	998-4721	Renegiements	(998-4721)	Gendarmerie royale du Canada	1200, promenade Viger Ottawa K1A DR2	Télécopieur	990-2780	
Institut canadien de préservation	1030, chemin l'île Ottawa K1A 0C8	Renegiements	(998-3721)	Télécopieur	998-4721	Renegiements	(998-4721)	Gouvernement général	993-5162	Télécopieur	993-0849	

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Gendarmerie royale du Canada	1200, promenade Viger Ottawa K1A DR2	Télécopieur	990-2780	Gouvernement général	993-5162	Télécopieur	993-0849	Gendarmerie royale du Canada	993-2232	Télécopieur	993-0849	Télécopieur	990-1593
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Institut canadien pour la paix et la sécurité internationale	993-2267	Renegiements	(204) 983-3154	Télécopieur	990-1593	Renegiements	(993-0849)	Institut de protection des personnes	306, 975-5248	Télécopieur	990-1593	Télécopieur	993-0849
Institut canadien pour la paix et la sécurité internationale	993-2267	Renegiements	(204) 983-3154	Télécopieur	990-1593	Renegiements	(993-0849)	Institut de protection des personnes	306, 975-5248	Télécopieur	990-1593	Télécopieur	993-0849
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Institut canadien de conservation	1030, chemin l'île Ottawa K1A 0C8	Renegiements	(998-3721)	Télécopieur	998-4721	Renegiements	(998-4721)	Institut canadien de préservation	993-2267	Télécopieur	990-2780	Télécopieur	993-0849
Institut canadien de préservation	1030, chemin l'île Ottawa K1A 0C8	Renegiements	(998-3721)	Télécopieur	998-4721	Renegiements	(998-4721)	Institut canadien de préservation	993-2267	Télécopieur	990-2780	Télécopieur	993-0849

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### Organismes gouvernementaux



### **Organismes gouvernementaux**







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## Section II

La deuxième section, intitulée **Organismes gouvernementaux**, contient la liste alphabétique des bureaux nationaux de plus de 250 ministères et organismes fédéraux. Chaque entrée comprend le nom des numéros de téléphone (prioritaire et d'ATM), si ce service est disponible. Beaucoup d'entre eux comprennent également un document pour télécopier. A moins d'indication contraire, les renseignements au service du renseignement gouvernemental sont numérotés de 1 à 999. Ainsi que dans les deux sections précédentes, les renseignements sont regroupés par ministère et par organisme. Les renseignements sur les bureaux nationaux de moins de 250 employés sont regroupés par secteur.

### Ministère

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Voie maritime du Saint-Laurent

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Transports Canada

Transports Canada .....(613) 998-0660  
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**Organismes gouvernementaux**, qui connaît la liste des ministères et des organismes.



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